











# Multi-agency Learning and Development Offer

2024-2025 Safeguarding Adults

If you work in an organisation within the Kirklees footprint offering support to people with Care and Support needs – learning opportunities in relation to Safeguarding Adults are available free of charge by the Kirklees Safeguarding Adults Board.

You may come across instances in your day where you have safeguarding concerns and don't know what to do or where to turn. Take a look at the learning we offer to see what could provide you with the knowledge and skills you may need.

### **About this offer**

#### > Who is this offer for?

This Learning & Development Multi-agency Offer is for the Kirklees Safeguarding Adults Board (KSAB) partnership and all agencies working with adults residing in Kirklees or using Kirklees services.

### > The purpose of this offer:

The learning opportunities in this offer are designed to share best practice learning and development opportunities across the KSAB Partnership aligned with the <u>Joint Multi-agency Safeguarding</u> Adults Policy & Procedures.

### > Aim:

To help frontline staff and volunteers enhance their skills by equipping them with up-to-date learning opportunities; sourcing learning materials, guides and toolkits and promoting multiagency platforms for learning. The best practice knowledge gained through these courses should be cascaded throughout agencies to embed learning.

### > Where did the themes and topics stem from?

The KSAB's Learning and Development subgroup have produced this Learning and Development Offer to support the KSAB to fulfil its key priority under the Care Act 2014 which is to: Promote multiagency workforce development and consideration of specialist training that may be required, incorporating learning from the Board's Safeguarding Adults Reviews (SARs) and the KSAB Key Strategic Shared Objectives.

### > Who to contact:

Please contact <u>learning.matters@kirklees.gov.uk</u> or <u>ksab@kirklees.gov.uk</u> regarding any of the learning opportunities listed in this programme.

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# Safeguarding Adults Basic Awareness

It is the organisation's responsibility to ensure their staff receive basic awareness training for example in accordance with their contractual or regulatory requirements.

The Safeguarding Adults Board (SAB) provides a range of learning opportunities to give staff and volunteers the basic knowledge and skills required to safeguard adults at risk.

- ➤ Workbook please contact Learning & Organisational Development at Kirklees Council 01484 22100 Extension 77944 or email <a href="mailto:learning.matters@kirklees.gov.uk">learning.matters@kirklees.gov.uk</a>
- Social Care Information and Learning Service (SCILS) An online learning resource/community dedicated to the Health and Social Care Sector which includes Safeguarding Adults at Risk Basic Awareness learning materials (See page 31 for more details)
- Virtual learning events detailed in this offer

Please check your organisational requirements before booking or undertaking any of the learning opportunities provided

# Safeguarding Adults

### **Basic Awareness**

#### Suitable for:

The course is suitable for all staff and volunteers that have contact with adults within Kirklees who may be at risk of abuse or neglect. It will provide participants with a basic awareness of adult safeguarding, which is a minimum requirement for everyone either as a volunteer or employee.

This learning enables staff and volunteers to gain the knowledge and skills to work in a personalised way to prevent and recognise safeguarding concerns and to know what to do when concerns arise.

### > At the end of the course participants will be able to:

- Recognise adults in need of Safeguarding and take appropriate action in a way that respects the rights, equality and diversity of the individual concerned and promotes the principles of Making Safeguarding Personal
- Discuss your understanding of dignity and respect when working with individuals
- Have knowledge of the policy, procedures and legislation and know the procedures for reporting a Safeguarding Concern
- Ensure effective administration and quality of safeguarding processes
- Know what to do if you suspect any adult is at risk of abuse or neglect or is being abused or neglected

### > Available dates and locations:

16 April 2024 9:30 – 12:30 – Virtual 12 September 2024 1pm – 4pm in Dewsbury 19 June 2024 1pm – 4pm in Huddersfield 20 November 2024 9.30 - 12.30 in Huddersfield

2 July 2024 9.30 – 12:30 - Virtual 21 January 2024 9.30 – 12:30 - Virtual

Cost: No cost

Facilitators: Kirklees Council Learning and Organisational Development Team

**How to book:** Kirklees Adult Social Care staff to book on via My Learning.

# Safeguarding Adults

## **Refresher Training**

### > Suitable for:

This course is suitable for all staff wishing to build upon skills to be able to act and respond to safeguarding concerns in a multi-disciplinary way with reference to safeguarding legislation, policy and procedures. In order to attend this course you must have previously undertaken learning 'Safeguarding adults at risk – Basic awareness' and 'Mental Capacity Act DoLS - Basic awareness'

### > At the end of the course participants will be able to:

- Ensure service users are informed and supported in their decision making around Safeguarding Adults concerns
- To demonstrate the skills and knowledge required to contribute to the Safeguarding Process
- Explain the importance of sharing information in order to effectively safeguard adults
- Understand what a Safeguarding Adult Review (SAR) is

### Available dates and locations:

8 May 2024
 11 July 2024
 17 October 2024
 4 December 2024
 5 February 2025
 12 March 2025
 9.30 - 12:30 - Virtual
 9.30 - 12:30 - Virtual
 12 March 2025
 12 March 2025
 13 Dewsbury
 12.30 - Virtual
 13 Dewsbury
 14 December 2024
 15 Dewsbury
 16 Dewsbury
 17 Dewsbury
 18 Dewsbury
 19 July 2024
 19 July 2024
 10 Dewsbury
 10 Dewsbury
 10 July 2024
 10 July 2024</li

> Cost: No cost

> Facilitators: Kirklees Council Learning and Organisational Development Team

➤ How to book: Kirklees Adult Social Care staff to book on via My Learning.

# **Safeguarding Adults**

### **Undertaking Enquiries**

### Suitable for:

All staff who may be required as part of their role to undertake a safeguarding adult's enquiry. The course will be delivered via MS Teams over two days. It will be a mixture of presented materials, in class discussions and smaller group case studies. There will also be opportunities on both days for independent reflection outside of the virtual classroom to complete exercises within a workbook.

Practitioners undertaking enquiries in the workplace will explore how the multi-agency policy and procedure fits within the wider legal framework governing safeguarding responsibilities, including duties owed by regulators, employers, commissioners and frontline staff. It will offer practical guidance on applying an asset-based, person centred approach and practical considerations of evidential burdens and legal obligations owed to Adults at risk, and persons alleged to have caused harm when responding to allegations of abuse or neglect.

### At the end of the course participants will be able to:

- ➤ Enhance critical understanding of the legal considerations when undertaking safeguarding enquiries, including distinguishing between evidential burdens for criminal and civil law,
- Provide an overview of Court structure and review options re protection planning, preventing reoffending and providing restorative justice
- > Develop practice-based knowledge of the multi-agency safeguarding policy and procedures in relation to the role of the enquiry officer
- > Enhance core practitioners' skills re critical analysis, interviewing, managing confrontation and defensible decision making within safeguarding enquiries
- Navigate the policy framework and local procedures to enable effective multi-agency shared risk management.

### > Available dates:

17 & 18 June 2024 18 & 19 November 2024

Venue: Microsoft Teams Cost: No cost Facilitators: Fiona Bateman

How to book: Kirklees Adult Social Care staff to book on via My Learning.

# Safeguarding Adults Co-ordinator Role and Holding a Planning and Outcomes Meeting

#### > Suitable for:

All staff who may be required as part of their role to co-ordinate a safeguarding adult's enquiry and hold a planning and outcomes meeting

The course will be delivered via MS Teams through a mixture of presented materials complemented by opportunities for discussion and case studies. Practitioners undertaking the Safeguarding Coordinator's role will explore how the multi-agency policy and procedure fits within the wider legal framework. It will also offer an opportunity to reflect on practical steps practitioners can take when preparing, chairing and following up from meetings to secure improved outcomes for Adults at risk.

### > At the end of the course participants will be able to:

- Understand the roles and statutory responsibilities of practitioners working across the partnership
- Realise MSP principles, how these reinforce core social work professional values and conquer common barriers to the practical application of these
- Enhance core practice skills re critical analysis and defensible decision making, taking into account the legal complexity required for successful safeguarding interventions
- Develop practice based knowledge of the multi-agency safeguarding policy and procedures, by exploring positive practice examples of asset based, legally literate approaches.
- > Available dates:

24th September 2024 6th February 2025

> Venue: Microsoft Teams Cost: No cost Facilitators: Fiona Bateman

> How to book: Kirklees Adult Social Care staff to book on via My Learning.

# Safeguarding Adults Concerns manager

### > Suitable for:

This course will support senior staff and managers of provider organisations to consider their roles in leading their organisations when a 'statutory safeguarding enquiry' is taking place relating to their customers/clients/patients. Residential or Nursing Care Homes, Home Care agencies, Statutory Agencies such as Police, Health Trusts, Voluntary agencies, Social and Health Care workers, Advocacy groups, Faith communities in Kirklees. The course will provide organisations with guidance on the role of the Safeguarding Concerns Manager who will be responsible for deciding whether to report suspected abuse or neglect as a safeguarding concern.

### > At the end of the course participants will be able to:

- Be aware of the <u>Joint Multi-agency Safeguarding Adults Multi Agency Policy and Procedures</u>
- Know how to recognise and raise a safeguarding concern
- Be able to explain the role of the Safeguarding Concerns Manager and their responsibilities in reporting suspected abuse or neglect
- Be aware of the procedure once a concern has been raised
- Be aware of any developments

### > Available dates:

18 July 2024 9:30 - 12:30 - Virtual 7 November 2024 9:30 - 12:30 - Virtual

Venue: Microsoft Teams Cost: No cost
 Facilitators: Kirklees Council Senior Safeguarding Consultants

> How to book: Kirklees Adult Social Care staff to book on via My Learning.

## **Safeguarding Week Tri-Board Network Event**

## Kirklees Learning from Tragedy - Working Together to Get it Right

Learning from Reviews and how the learning may affect / change the way in which you work with people, is an important aspect for anyone working or volunteering with Adults and Children. We want to significantly reduce the risk of people dying or suffering serious life changing abuse or neglect.

### > Suitable for:

An open invitation to all partner organisations for frontline staff and volunteers working with Children and Adults at risk of abuse and neglect

### > The event will cover the following:

- What is a Safeguarding Adult Review (SAR) / Domestic Homicide Review (DHR) and Child Safeguarding Practice Review (CSPR) and why do we do them?
- What is the process?
- What are the recurring themes from Reviews?
- What are your responsibilities? Why it is important for the whole Kirklees partnership workforce, regardless of role, to understand these responsibilities?
- How the 3 Boards can assist you to reflect on the learning and change the way in which you work to reduce the risk of people being the subject of these types of review.

There will be a panel of experts to offer a Question-and-Answer session – remember there is no such thing as a stupid question – you only know what you know. This is an opportunity to find out what you need to know for your role and how you can effectively learn and make changes following reviews.

### > Date:

Tuesday 25 June 2024 9:30 to 12:30

Venue: Microsoft Teams Webinar Cost: No cost

Facilitators: Kirklees Safeguarding Adults Board, Kirklees Safeguarding Children Partnership, Kirklees

Community Safety Partnership

➤ How to book: Via this link

### **Previous Network Events films and resources**

### **Dignity in Care**

<u>Healthwatch :: Dignity in Care :: Person with lived experience story</u> Navigating the 'Carerverse'

### **Mental Capacity**

Executive Functioning :: a practical approach to assessing capacity

### Safeguarding Adult Review (SAR) network event June 2022 - Part 1

- Back To Basics
- SAR :: Person with lived experience family perspective
- CHART (Choice for Health in Addiction, Recovery & Treatment) :: role of their Navigation Team in the referral processes
- Kirklees Housing Solutions reflects on the importance of multi-agency good practice in preventing a SAR occurring
- The role of DWP and the Advanced Customer Support Senior Leader including a case study

### Safeguarding Adult Review (SAR) network event December 2022 - Part 2

Safeguarding Adult Review (SAR) follow up network event :: December 2022

The Network Event re-visited 'back to basics' whilst also looking in more detail at case studies highlighting the impact on practice and barriers. An interactive session with a panel of experts was featured which gave an opportunity for delegates to pose questions to aid learning and understanding in their roles.

# Learning Bytes A range of multi-agency safeguarding topics

### > Suitable for:

An open invitation to all partner organisations and care providers, providing byte size learning sessions on current topics related to Safeguarding Adults at Risk. These could include for example:

- Gambling awareness
- Bereavement and loss
- Substances misuse
- Suicide prevention

.... and other hot topics

### > At the end of the course participants will be able to:

This will be determined when the subject matter is agreed and delegates will be informed of any outcomes when topics and dates are published

#### Available dates:

Dates will be published throughout the year

Session times will vary between 1 and 1½ hours dependent on the subject matter

Venue: Microsoft Teams Cost: No cost

> Facilitators: Kirklees Council Learning and Organisational Development Team and multi-

agency partners

> How to book: Details will be issued nearer the time

### **Lunch & Learn in Dementia awareness week:**

## Navigating services for families living with dementia in Kirklees

Understanding the support available before or after a diagnosis of a family member or friend living with dementia can feel overwhelming. There is so much to consider and from carers we work with it can generate a lot of questions.

Carers Count have worked with local partners in Kirklees to give you a snapshot of some of the services available, how they can help, and information on how to access them.

Come along to find out about the support from Carers Count, The Kirklees Dementia Hub, Royal Voluntary Service and the Kirklees Wellness Service. Have an Introduction to the Carers Trust Mid Yorkshire service, including respite options and the emergency support service, and finally, find out more from The Kirkwood and hear from the specialist admiral nurse Rachel Guest.

### Suitable for:

The Event would benefit carers, family members, employers, and professionals working in Kirklees and helping signpost to local support. All welcome!

Participants following registration will be sent confirmation of booking by email and a calendar invite to accept. This will have your joining link to use on the day to access the session. Please keep it safe.

### Agenda

- Introduction- Ann Marie Brabiner Carers Count
- Carers Count- Support living with dementia Colette Hampson
- Kirklees Dementia Hub Information & Advice Jaqueline Clark
- The Kirkwood Specialist Admiral Nurse support Rachel Guest
- Carers Trust Mid Yorkshire Need a break and the Emergency Support Service Victoria Stratford
- Kirklees Wellness Service Self-care is so important. Farah Haq
- Royal Voluntary Service Dementia Support groups across Kirklees Regan Hirst

### Available dates:

14 May 2024 1pm – 2pm

Venue: Microsoft Teams Cost: No cost Facilitators: Carers Count Kirklees

How to book: Via this Link - If you require any support on how to join the session online or have any other

questions then please contact Carers Count on 0300 012 0231 or email info@carerscount.org.uk

# Hoarding – Working Together to Support Adults and Risk Management

### > Suitable for:

All staff and volunteers who, in the nature of their role in the community, may come across people who are potentially hoarding

### > At the end of the course participants will be able to:

- Describe the definition of hoarding disorder and where it sits within The Care Act 2014 and safeguarding adults at risk
- Give examples of what hoarding cases may look like
- Outline potential causes of hoarding disorder
- Identify the impact of hoarding on the individual
- Explain the importance of multi-agency working and interventions
- Have knowledge of the legislative framework including the Kirklees Multi-agency hoarding framework
- Use the referral pathway, including completing the referral paperwork

### > Available dates:

20 May 2024 09:30-16:30 01 October 2024 09:30-16:30 08 July 2024 09:30-16:30 20 January 2025 09:30-16:30

Venue: Microsoft Teams Cost: No cost

Facilitator: Dawn Shearwood, Safeguarding Adults Training

> How to book: Kirklees Adult Social Care staff to book on via My Learning.

## Self-neglect

## Multi-agency Working and Using the Risk Management Protocol

### > Suitable for:

All staff and volunteers who, in the nature of their role in the community, may come across people who may be self-neglecting

### > At the end of the course participants will be able to:

- Outline self-neglect in the context of the Care Act 2014
- Identify the key indicators and contributing factors of self-neglect and explore how self-neglect can affect aspects of a person's life
- Identify the key factors in effective working with someone who self-neglects including how multi-agency working and intervention can be effective in managing cases
- Describe how the Mental Capacity Act would be integral to the risk management process
- Apply the Kirklees Self-neglect Multi-Agency Policy and Practice Guidance
- Demonstrate risk assessment and risk management and the self-neglect pathway
- Understand the Risk Escalation Conference and referral process
- Identify potential legislation options
- Outline lessons to be learnt from Child Safeguarding Practice Reviews or Safeguarding Adult Reviews

### > Available dates:

24 June 2024 09:30-16:30 12 December 2024 09:30-16:30 19 September 2024 09:30-16:30 03 March 2025 09:30-16:30

Venue: Microsoft Teams Cost: No cost

Facilitator: Dawn Shearwood, Safeguarding Adults Training

> How to book: Kirklees Adult Social Care staff to book on via My Learning.

# DoLIC (Deprivation of Liberty in the Community) Awareness Sessions

### > Suitable for:

All professionals who are involved with individuals in receipt of care and support services in the community who lack capacity

- > At the end of the sessions participants will be able to:
  - Be more confident in identifying a potential Deprivation of Liberty within a community setting
  - Be more confident in what constitutes a Deprivation of Liberty and applying the Acid test.
  - Have an increased awareness of completing Mental Capacity Assessments in relation to care and support and accommodation.
  - Have an increased awareness of how and when to complete the Priority support tool and the related DOLIC guidance.
- Available dates and locations:

Dates still to be confirmed

> Cost: No cost

> Facilitators: Ann-Marie Smith

> How to book: Kirklees Adult Social Care staff to book on via My Learning.

## **DoLIC (Deprivation of Liberty in the Community) Forum**

### > Suitable for:

This is a forum for staff to bring specific questions/cases to be discussed (adhering to client confidentiality). Due to the nature of a forum not all of the listed outcomes for the course will be met at each forum session. It is likely we will focus in detail on some of the learning outcomes listed rather than cover all at each forum session.

The session will raise awareness of the DoLIC process. We will discuss the 'acid test' and how this can apply within community settings. We will discuss how to record restrictions on care plans, as well as becoming more familiar with the Kirklees guidance and the Court of Protection documentation. The session will support with the completion of necessary and proportionate assessments and the proportionate risk of harm that would occur.

### > At the end of the session participants will:

- Have a greater understanding of the DoLIC process within Kirklees
- Be more confident in being able to apply the acid test to community settings
- Be more confident in completing the relevant paperwork for court
- Be aware of when to complete a priority support tool.

### > Available dates:

Dates still to be confirmed

Venue: Microsoft Teams Cost: No cost

> Facilitator: Ann-Marie Smith

➤ How to book: Kirklees Adult Social Care staff to book on via My Learning.

### **DoLS for Professionals**

### > Suitable for:

Managers, deputies and health and social care staff who provide care and support and are Managing Authorities in line with the Deprivation of Liberty Safeguards (DoLS).

Entry requirement: A working knowledge of the Mental Capacity Act and Deprivation of Liberty Safeguards is required

To enable participants to have a good understanding of what constitutes a Deprivation of Liberty and are clear about the Deprivation of Liberty Safeguards application and authorisation processes to ensure that there is always a legal authorisation for any deprivation of a person's liberty.

### > At the end of the session participants will:

- State how a Deprivation of Liberty can be identified and give examples
- Explain the difference between "restriction", "restraint" and "deprivation" within the context of the Mental Capacity Act, and the importance of exploring least restrictive options
- Describe the key features of the Deprivation of Liberty Safeguards (DoLS)
- Explain when a Deprivation of Liberty authorisation should be applied for, and the process for this (including arrangements for community settings and the role of the Court of Protection)
- List the key people / bodies that have responsibilities within the DoLS
- Describe the DoLS assessment process
- Identify the key features of an urgent authorisation and a standard authorisation
- Describe DoLS review and reassessment processes
- Consider relevant case law
- Describe the Liberty Protection Safeguards and their implications for future practice

### > Available dates:

### Dates to be confirmed

Venue: Microsoft Teams Cost: No cost

> Facilitator: Kirklees Council Learning and Organisational Development Team

> How to book: Kirklees Adult Social Care staff to book on via My Learning.

## **DoLS in the Community**

### > Suitable for:

Managers, deputies and health and social care staff who provide care and support and are Managing Authorities in line with the Deprivation of Liberty Safeguards (DoLS).

Entry requirement: A working knowledge of the Mental Capacity Act and Deprivation of Liberty Safeguards is required.

This session will enable participants to identify when applications need to be made to the Court of Protection to authorise Deprivation of Liberty and to meet the expectations of the Court for making such applications.

### > At the end of the session participants will:

- State how a Deprivation of Liberty can be identified and give examples
- Consider relevant case law
- Identify the necessary evidence for making applications to the Court of Protection to authorise Deprivations of Liberty in the community setting
- Describe the streamlined process known as "Re X" put in place by the Court of Protection
- Develop skills in report writing and preparing evidence for the Court of Protection
- Describe the Kirklees guidance 'DoLS in the community' to achieve best practice in assessment and making an application to the Court of Protection
- Consider the Liberty Protection Safeguards and their implications for future practice

### > Available dates:

### Dates to be confirmed

**Venue:** Microsoft Teams **Cost:** No cost

Facilitator: Kirklees Council Learning and Organisational Development Team

**How to book:** Kirklees Adult Social Care staff to book on via My Learning.

### MCA and DoLS - Basic Awareness

#### > Suitable for:

All staff groups that are required to have regard to the Mental Capacity Act 2005 Code of Practice Please click on the link to the Mental Capacity Act Code of Practice and see page 1 and 2 Who is the Code of Practice for?

This session will give participants an overview of the main provisions of the Mental Capacity Act and Deprivation of Liberty Safeguards (DoLS), and how these impact on their role.

### > At the end of the sessions participants will be able to:

- Define what is meant by 'mental capacity' and describe the 5 principles of the Act
- State how to assess a person's mental capacity to make decisions
- Identify the factors to be taken into account when making a best interests decision
- Define restraint and appreciate the circumstances when this is justifiable
- Explain what is meant by the term Deprivation of Liberty
- Recognise when a Deprivation of Liberty Safeguards authorisation must be applied for and understand the process involved
- Consider an overview of the Liberty Protection Safeguards

### > Available dates:

17 April 2024	9.30 - 12.30 – Virtual	23 Sept 2024	9.30 - 12.30 - Virtual
15 May 2024	1pm – 4pm in Huddersfield	14 Nov 2024	9.30 - 12.30 in Huddersfield
27 June 2024	9.30 - 12.30 - Virtual	14 January 2025	9.30 - 12.30 - Virtual
30 July 2024	1pm – 4pm in Dewsbury	26 February 2025	1pm – 4pm in Dewsbury

Venue: Microsoft Teams Cost: No cost

> Facilitator: Kirklees Council Learning and Organisational Development Team

➤ How to book: Kirklees Adult Social Care staff to book on via My Learning.

# MCA - Assessing Capacity, Best Interests Decision Making and Working with Unwise Decisions

#### > Suitable for:

This training is aimed at all staff who have direct contact with service users / patients. It will improve participant understanding of the main provisions of the Mental Capacity Act 2005 and roles and responsibilities in relation to these. It will enable participants to apply this knowledge effectively to their practice.

Entry requirement: It is recommended that learners complete 'Mental Capacity Act' and/or 'Deprivation of Liberty Safeguards' - Basic Awareness

### > At the end of the sessions participants will be able to:

- Describe the 5 principles of the Mental Capacity Act (MCA) 2005 and how they apply in practice
- Explain the process for carrying out assessments of capacity
- Describe the term 'best interest decision' and explain roles and responsibilities in making best interest decisions when people lack capacity including the role and responsibilities of a Mental Capacity Advocate
- Consider how to effectively record the assessment of capacity and decision-making processes
- List who else might be involved in the assessment of capacity and best interest decision-making
- Describe how to work effectively with people who have been assessed as having capacity and who are making unwise decisions that may be putting them at risk
- Identify how people can plan for future care and treatment, including advance decisions and Lasting Power
  of Attorney
- Explain the roles of the Court of Protection and Deputies and consider relevant case law
- Explain what is meant by restraint, restriction and Deprivation of Liberty within the context of the MCA

### > Available dates:

\*\*PLEASE NOTE THAT THIS LEARNING IS TEMPORARILY ON HOLD AND WHEN DATES
BECOME AVAILABLE, THEY WILL BE INCLUDED IN HERE\*\*

## **Mental Capacity Act Forum**

### > Suitable for:

This forum is aimed at Managers, deputies and health and social care staff (i.e. Social Workers, Community Assessment Support Officers, Senior Community Assessment Support Officers, Mental Health Services, All Age Disability).

Entry requirement: Delegates must be responsible for completing MCA assessments and have completed Mental Capacity Basic Awareness course (Level 1)

It will enable participants to carry out assessments of capacity, make best interest decisions for people who lack capacity, and record these processes effectively using Kirklees documentation. To ensure practice and recording is fully legally compliant.

### > At the end of the sessions participants will be able to:

- Consider how the 5 statutory principles of the Mental Capacity Act should be applied in practice
- Describe the two-stage test of capacity and how they would apply this to more complex capacity assessments
- Explain the best interest decision-making process for people who have been assessed as lacking capacity, including how to apply the best interest checklist and balance sheet approach
- Describe how to resolve disagreements about the capacity of an individual to make a decision and disagreements about what is in the best interests of someone who has been assessed as lacking capacity
- Describe how to record the assessment and decision-making processes effectively (using agreed relevant documentation)
- Apply the principles of defensible report writing and decision making in practice.

### ➤ Available dates – timings for all are 10:00 – 11:30:

\*\*PLEASE NOTE THAT THIS FORUM IS TEMPORARILY ON HOLD AND WHEN DATES BECOME AVAILABLE, THEY WILL BE INCLUDED IN HERE\*\*

### **Workshops to Raise Awareness of Prevent**

Prevent is a national strategy aimed at preventing people from becoming radicalised and focuses on all aspects of the ideological spectrum through which people may become radicalised Kirklees has a Prevent Team who work within the community to promote the Prevent Agenda Workshops to raise awareness of Prevent are regularly run and all staff within Children and Adults Directorates should attend one of these

- How to book: Kirklees Adult Social Care staff to book on via MiPod Xtra Other staff & external colleagues - Booking form
- > Staff working in health here are the links to the training you need to access: Level 1 and 2 Training:
  - Via ESR: Preventing Radicalisation and Basic Prevent Awareness
  - E-learning for Healthcare: Preventing Radicalisation

### Level 3 Training:

- Via ESR: Preventing Radicalisation Awareness of Prevent Level 3 or
- E-learning for Healthcare: Preventing Radicalisation Level 3

If you want further information about Prevent visit the Kirklees website <a href="https://www.kirklees.gov.uk/prevent">www.kirklees.gov.uk/prevent</a>

### **Domestic Abuse**

### Safe and Together Core Training

#### > Suitable for:

The training is suitable for any professional who may encounter domestic abuse victims/survivors including children, and perpetrators of domestic abuse in their day-to-day work.

### > Aims and outcomes:

Provides skills-based training and tools for professionals working with victims, families, and perpetrators that:

- √ increase accountability for perpetrators,
- ✓ reduce victim-blaming,
- ✓ improve outcomes for victims, children, and families.

The model uses a perpetrator pattern-based approach and places the safety and wellbeing of victims/survivors and children at its centre.

### > Available dates:

All Core training is delivered across 4 mandatory sessions, 1 session per day ALL of which need to be attended. You will <u>only need to book on to the first session</u> and you will be added to the other 3 by KSCP. Please seek the manager's approval to ensure you can attend all 4 days as places are limited.

- Cohort 1 (fully booked registration closed)
- Cohort 2 (fully booked waiting list in operation)
- Cohort 3 November 2024: Thurs 7th, Fri 8th, Thurs 14th, Fri 15th
- Cohort 4 February 2025: Thurs 6th, Fri 7th, Thurs 13th, Fri 14th

> Venue: Room B16. Brian Jackson House New North Parade Huddersfield HD2 5J

> Cost: No cost

> Facilitator: Helen T Lee, Kirklees Council Domestic Abuse Co-ordinator

➤ How to book: Book onto session 1 via of the Cohort you are interested in via Booking link KSCP

### **Domestic Abuse**

### **Briefing - Multi-agency processes for Domestic Abuse cases in Kirklees**

MARAC – Multi-agency Risk Assessment Conference
DRAMM – Daily Risk Assessment Management Meeting
Using the DASH - Domestic Abuse, Stalking and Harassment risk indicator checklist

#### Suitable for:

This briefing is suitable for any Kirklees professional who may encounter domestic abuse victims/survivors including children, and perpetrators of domestic abuse in their day-to-day work.

#### Outcomes

- Develop an understanding of the MARAC process.
- Develop an understanding of the DRAMM process.
- Learn how to use the DASH risk assessment.
- Know when, and how, to complete a MARAC referral.

The briefings are on Teams and will last 2 hours. We aim to leave time at the end of the briefing for discussions and to answer questions.

Thursday 25<sup>th</sup> April 2024 1pm-3pm

Join the meeting now

Meeting ID: 368 883 018 558

Passcode: AxHF9H

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Friday 12<sup>th</sup> July 2024 10am-12pm

Join the meeting now

Meeting ID: 316 591 621 125

Passcode: 3VpWVS

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Monday 14th October 2024 10am-12pm

Join the meeting now

Meeting ID: 334 247 697 979

Passcode: jZk7Sj

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Thursday 30<sup>th</sup> January 2025 1pm-3pm

Join the meeting now

Meeting ID: 360 646 828 068

Passcode: tfDiGu

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### **Domestic Abuse**

### **DASH Briefings**

### > Suitable for:

This half day course is suitable for all staff who come into contact with victims of domestic abuse in their day-to-day work.

### > Aims and outcomes:

This course enables delegates to build confidence and develop essential skills to:

- Recognise and respond to the signs of domestic abuse
- Understand the barriers faced when 'asking the question' and managing response to a disclosure
- Identify a victim's level of risk using the Dash risk checklist
- Refer a victim to a specialist domestic violence service or MARAC (Multi-agency Risk Assessment Conference) so that they can receive the right support

### > On completion of the course delegates will be able to:

- Recognise and understand the signs of domestic abuse.
- Develop the confidence and practical skills needed to appropriately respond to victims of domestic abuse.
- Learn how to refer domestic abuse victims to the most relevant local services.

### > Available dates:

Tues 3 September 2024	9am - 12:30pm	Seminar Room 7
Tues 8 October 2024	9am - 12:30pm	Seminar Room 6
Tues 5 November 2024	9am - 12:30pm	Seminar Room 6
Tues 3 December 2024	9am - 12:30pm	Seminar Room 6

Venue: Pinderfields Hospital, Aberford Road, Wakefield WF1 4DG

Cost: No cost

Facilitators: Mid Yorks Teaching Trust Domestic Abuse Team

> How to book: Please ring 01924 541968 or email midyorks.domesticabusereferrals@nhs.net

## **Modern Slavery Workshop**

#### > Suitable for:

All staff and volunteers who, in the nature of their work, may come across victims or survivors of modern slavery.

#### > Aims and outcomes:

The aim of the training is to raise your awareness of Modern Slavery, including your professional responsibilities. The training covers:

- The difference between Modern Slavery and Human Trafficking
- The Modern Slavery Act
- Statistics
- Signs and Indicators
- Case Studies
- The National Referral Mechanism (NRM)
- How to report your concerns
- Questions / Discussion

### > At the end of the sessions participants will be able to:

- Describe what modern slavery & human trafficking is
- State the signs & Indicators of modern slavery
- Explain the NRM & it's purpose and your role within the process
- Understand where to access advice and support.

### Available dates:

23 May 2024 9am – 1pm

10 October 2024 9am – 1pm 5 December 2024 9am – 1pm

Venue: Room B16, Brian Jackson House, 2 New North Parade Huddersfield

Cost: No cost

> Facilitators: Karen Booth - Safeguarding Partnerships Officer, Safer Kirklees

DS Ryan Watson, Kirklees Adult Safeguarding Unit, West Yorkshire Police

> How to book: Booking link KSCP

## Cuckooing

Cuckooing is a practice where people take over the home of another person, often to use the property for criminal purpose or facilitate the exploitation of another person. It is a practice which is prevalent across the UK, including Kirklees and West Yorkshire.

#### > Suitable for:

All staff and volunteers who, in the nature of their work, may come across cuckooing. <u>Please note:</u> These sessions are only for people who work in the Kirklees district

### > Aims and outcomes:

During this workshop we will describe what cuckooing is and the different types. We will look at who might be vulnerable to cuckooing and why, alongside who the perpetrators might be. The signs and indicators of cuckooing will be discussed and importantly, what to do if you have any concerns or suspicions that someone is a victim of cuckooing.

This interactive workshop will include a presentation, videos, discussion, and group exercises.

### Available dates

Tuesday 23 April 2024 1pm – 3pm
Tuesday 16 July 2024 10am – 12pm
Tuesday 17<sup>th</sup> Sept 2024 10am – 12pm or 1pm - 3pm
Tuesday 29<sup>th</sup> Oct 2024 10am – 12pm or 1pm - 3pm
Tuesday 26<sup>th</sup> November 10am – 12pm or 1pm - 3pm

Venue: Brian Jackson House, 2 New North Parade Huddersfield

> Cost: No cost

> Facilitators: Safer Kirklees and West Yorkshire Police

> How to book: Eventbrite link - Select the date/time via 'more options' and confirm your place

# Safeguarding Adults in Faith-based organisations

### **Adult Basic Safeguarding Awareness**

To enable staff and volunteers to gain the knowledge and skills to work in a personalised way to prevent and recognise safeguarding concerns and to know what to do when concerns arise.

> Available dates:

Dates still to be confirmed

> Venue: TBC

> Cost: No cost

> Facilitator:

> How to book:

### **Domestic Abuse**

To give you an awareness of domestic abuse, including spotting some common signs and knowing where to refer.

> Available dates:

Dates still to be confirmed

> Venue: TBC

> Cost: No cost

> Facilitator:

> How to book:

# Safeguarding Adults in Faith-based organisations

### **Modern Slavery**

To increase your awareness of what modern slavery is, what to look out for and how you can respond.

> Available dates:

Dates still to be confirmed

> Venue: TBC

> Cost: No cost

- > Facilitator:
- > How to book:

### **Prevent Awareness (WRAP)**

To provide a greater understanding of Prevent and the Prevent Duty, exploring the role of the Faith sector in safeguarding and building resilience towards Extremism and providing a greater understanding of the vulnerabilities associated with radicalisation and extremism.

> Available dates:

Dates still to be confirmed

Venue: TBCCost: No cost

> Facilitator:

> How to book:

For Child Basic Awareness in Safeguarding for Faith-based organisations see page 37

## **Resources and Further Learning and Development Opportunities**

### > Human Rights Act and Adults at Risk

Visit the **Equality and Human Rights Commission** website where a great deal of information can be found.

Human Rights Act Individual Learning Session is available at SCILS – see details below.

### > Social Care Information and Learning Service (SCILS)

An online learning resource/community dedicated to the Health and Social Care Sector.

A wide range of social care materials are available either for online or group learning along with other services that support social care professionals in furthering their knowledge.

SCILS is available free of charge to Kirklees staff, Independent and Voluntary sector providers and health partners within Kirklees.

### To access SCILS:

- Register for SCILS by emailing <u>learning.matters@kirklees.gov.uk</u> stating your name, work address and telephone number. You will be sent your registration details.
- Go to Social Care Information and Learning Services (SCILS) register
- Add your registration number
- Enter your personal details and create your own password that you will then use to access the website.

Full joining instructions can be found on Kirklees SCILS (Social Care Information and Learning System) webpage

## Resources and Further Learning and Development Opportunities

### > Transitional Safeguarding

Bridging the gap: Transitional Safeguarding and the role of social work with adults (publishing.service.gov.uk)

### > Professional Curiosity

Waltham Forest :: Resource pack for sharing and improving practice

Professional curiosity is a combination of looking, listening, asking direct questions, checking out and reflecting on information received.

#### > Trauma

WY Adversity, Trauma, Resilience Website

West Yorkshire Trauma Informed 2030 website detailing the programme and resources available

### > Domestic Abuse

Hidden Harms :: Domestic Abuse in Older People (short animation)

### > Tricky Friends

Tricky Friends - what friendships are and when they may be harmful (short animation)

### > Self-neglect

Self-neglect (short animation)

### > Capacity and decision making

Capacity Guide

Mental Capacity Act - Social care and support guide - NHS (www.nhs.uk)

Mental Capacity Act Overview and the National Mental Capacity Forum

Mental Capacity Act 2005: an easy read guide | Local Government Association

MCA - words and jargon explained

### > Free Training and Webinar events on a variety of subjects

Training Events and Webinars | Bevan Brittan Law

## **Dignity in Care - Civility & Respect**

### **NHS England - Civility and Respect Campaign**

In its simplest form, civility and respect is about how we treat each other at work. In highly pressurised settings, behaviours of incivility and disrespect can become common place.

The campaign focusses on the impact of low level behaviours on patients/people/staff/others.

### **Mersey Care NHS Trust Just and Learning Culture**

Mersey Care's work to embrace a Just and Learning Culture has centred on the desire to create an environment where staff feel supported and empowered to learn when things do not go as expected, rather than feeling blamed. This is a culture that instinctively asks in the case of an adverse event: "what was responsible, not who is responsible". It is not finger pointing and not blame-seeking.

### **NHS England - A Just Culture Guide**

This guide encourages managers to treat staff involved in a patient safety incident in a consistent, constructive and fair way.

### **Civility Saves Lives**

Civility between team members creates that sense of safety and is a key ingredient of great teams. Incivility robs teams of their potential.

### **Kindness into Action - A Kind Life**

This module lays the foundation for Kindness into Action with a brief animated tour thorough the evidence for kindness, and against incivility, in healthcare. Introducing the five Kindness into Action modules and 'The case for kindness' to colleagues and patients

### Why Does Kindness Matter?

NHS England factsheet

## **Carer Support**

### > Carer Lanyards

<u>Carer Lanyards - helping carers to be recognised and supported in health and care settings -</u> Healthwatch Kirklees

<u>How the Carer Lanyard has helped carers to be seen and supported - 3 Month Impact Evaluation - Healthwatch Kirklees</u>

### > Support for Carers

Carers Count Kirklees

Supporting carers :: West Yorkshire Health & Care Partnership (wypartnership.co.uk)

Support for carers | Kirklees Council

Carers Support Sessions | Kirklees Wellness Service

### > Young Carers

Young Carers (carerscount.org.uk)

### > Carer Passport

Working carers passport :: West Yorkshire Health & Care Partnership (wypartnership.co.uk)

### **Court Skills: Useful information**

### > Helpful articles from Community Care on-line:

'How social workers can improve court appearances'

'Confident under cross-examination? Improving social work evidence in court'

Article in Community Care called 'Petrified by court? Then arm yourself with the skills you need'

### Court of Protection:

Court of Protection Protocol from Shropshire Council

Good practice guidance on assessing the Court of Protection on the SCIE website

NIDirect website, General advice on giving evidence in court

### > Coroners Court Support and Advice:

Royal College of Nursing support for writing statements

Royal College of Nursing and Inquest Advice

NHS resolutions guidance to Inquests

Medical Advice for Inquests

## **Kirklees Safeguarding Adults Reviews (SARs)**

A Safeguarding Adults Review (SAR) is carried out when an adult at risk dies or has experienced serious neglect or abuse and there is concern that agencies could have worked more effectively to protect the adult.

A Safeguarding Adults Review is a multi-agency learning process. It aims to:

- identify and promote good practice
- encourage effective learning
- make recommendations for future practice so that deaths or serious harm might be prevented from happening again

To read published Kirklees Safeguarding Adults Reviews please go to: Kirklees Safeguarding Adults Board webpage

### **Further learning**

Safeguarding Adults Reviews Newsletter: what they are, how to refer a SAR, emerging themes

Further learning from National Safeguarding Adult Reviews

## Kirklees Multi-Agency Safeguarding Children training courses

Keeping children safe is everybody's business and Kirklees Safeguarding Children Partnership (KSCP) provide multiagency safeguarding children training courses that are targeted at all staff from statutory, voluntary, and independent agencies who work with children, young people, families and adults at risk in the Kirklees area.

Kirklees Safeguarding Children Partnership Event Booking.

**KSCP Practice Guidance Presentations** 

### Child Basic Awareness in Safeguarding for Faith-based organisations

With a partnership approach look at promoting an understanding of safeguarding through training modules as a positive and integral part of the particular faith's beliefs which is at the heart of good faith-based safeguarding

Available dates:

Dates still to be confirmed

Venue: TBCCost: No cost

> Facilitator:

> How to book:

If you have any difficulties or would like further advice or information in relation to training and learning opportunities, please contact: <a href="mailto:KSCP.Admin@kirklees.gov.uk">KSCP.Admin@kirklees.gov.uk</a>

## **Key contacts**

If you have any questions about this programme of learning please contact:

Kirklees Council Learning & Organisational Development business support team Tel: 01484 221000 Ext 77943 learning.matters@kirklees.gov.uk

Or get in touch with the Safeguarding Lead in your organisation.