

# Kirklees Safeguarding Adults Board



Annual Report  
2023-24

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## Introducing our 2023-24 Annual Report

### Rob McCulloch-Graham, Safeguarding Adults Board - Independent Chair

I am very pleased to be introducing this annual report for the partnership. It's been a year where the work of the organisations, and the individuals that make up those organisations, has truly demonstrated the strength of the partnership here in Kirklees.

As in the previous year, the challenges that face the people of Kirklees continue with even further economic difficulties that impact on our communities and reduce the resources available to services to support them.

It has been a year where we have had to look further at how we work together to overcome this financial challenge and maintain both the prevention and intervention work of services. Without the partnership work that this report details, the adults and families with care and support needs in Kirklees would have been facing further significant health and social difficulties. These in turn would draw further on acute and emergency services across all of our staff teams, in every service.

Even through these challenges, the cooperation and security within the partnership and across the board, have allowed us to lift our heads and look further forward and examine how we can better use the assets of working so closely together. It has given us the space to assess what is needed for the future, so collectively we are better prepared to meet the challenges that face us all.

I am assured that the united strengths of the staff and professionals across this partnership, here in Kirklees will prevail, and in spite of the challenges ahead, they will continue to deliver the support to those who need it and protect the futures they deserve.



## Talking about Kirklees - Key Demographics

- 12.2% (53,000) of people in Kirklees live in neighbourhoods among the top 10% most deprived in England (Index of Multiple Deprivation 2019)
- 14.3% (61,900) of people in Kirklees are income deprived (Indices of Multiple Deprivation 2019)
- 14.9% (14,300) of people aged 60 and over in Kirklees are income deprived (Indices of Multiple Deprivation 2019)
- 19.9% (54,194) of people aged 16 to 64 in Kirklees are claiming Universal Credit (May 2024)
- There are 27,759 Personal Independence Payments (PIP) cases with entitlement in Kirklees which amounts to 7.9% of people aged 16 and over (April 2024). In addition, there are 3,682 Disability Living Allowance cases with entitlement aged 16 and over (1.1%, April 2024)
- 12.1% (9,520) people of pensionable age are entitled to Attendance Allowance (November 2023).



## About the Board

The Kirklees Safeguarding Adults Board (KSAB) hosted by Kirklees Council is a multi-agency partnership.

The KSAB works within the framework of the law and statutory guidance to strategically assure itself that local safeguarding arrangements and partners act to help and protect adults at risk in Kirklees in line with the criteria set out in section 42.1 of the Care Act 2014, that is:

- has needs for care and support (whether or not the authority is meeting any of those needs);
- is experiencing, or is at risk of, abuse or neglect, and;
- as a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it



## About the Board

With around 440,000 people live in Kirklees (2019 data source), it is a culturally diverse population with large numbers of resilient, and motivated residents but there are a number of significant factors affecting local health and wellbeing of these people.

It is Kirklees Safeguarding Adults Board's responsibility to lead adult safeguarding arrangements in Kirklees and to assure ourselves of the effectiveness of the safeguarding work of statutory partner agencies. The Care Act specifies three core duties, which underpin our work. We are required to:

- Develop and publish a strategic plan setting out how the Board meets its objectives and how members and partner agencies will contribute
- Publish an annual report detailing how effective our work has been
- Commission Safeguarding Adults Reviews (SARs) for any cases which meet the stated criteria

By utilising inter-relationships with the Kirklees Health and Wellbeing Board, and the Kirklees Communities Board, KSAB is able to work in an informed way that responds to Kirklees Council's Health and Wellbeing Strategy (KHWS). Factors outlined in the KHWS are incorporated into our [Safeguarding Adult Board Strategic Plan](#).

# Our members

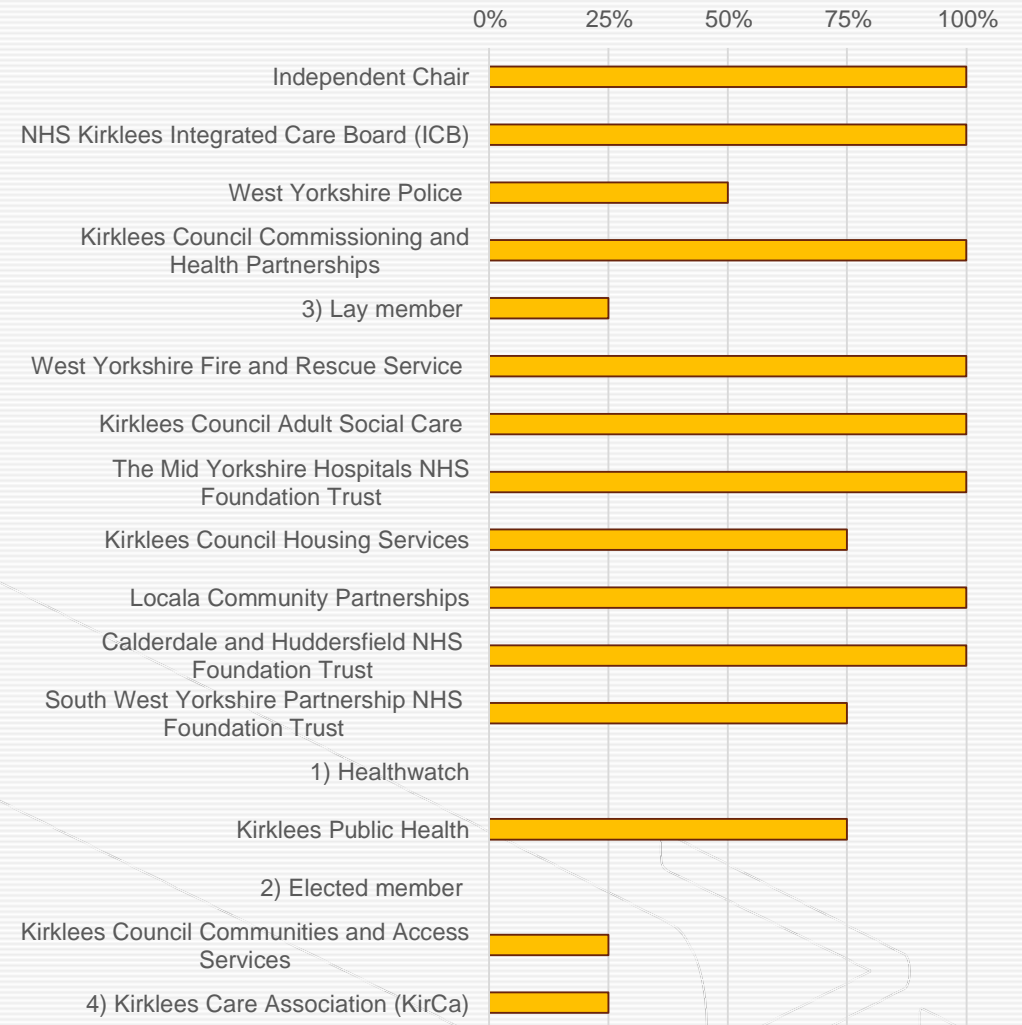
The Board is made up of senior officers nominated by each member organisation. They are required to sign a membership agreement, which reflects the Board’s constitution, and information sharing agreement. Members have sufficient delegated authority to effectively represent their agency and to make decisions on their agency's behalf. If they are unable to attend meetings for any reason they send, with the chair’s permission, a nominated representative of sufficient seniority.

The Board receives legal support from Kirklees Council Legal Services Principal Lawyer.

**Notes:**

- 1) Healthwatch Kirklees remain an active member of the Board, however due to pressures have temporarily stepped back from attending meetings
- 2) Elected Member change due to local Cabinet reshuffle
- 3) Lay Member retired from The Board in May 2023
- 4) KirCa was invited to become a member of The Board in Qtr 4, representing the 3<sup>rd</sup> sector Care Homes and Domiciliary Care providers

**Partner Attendance at Board Meetings 2023/24**



## ■ The Board and The Care Act (2014)

The Care Act (2014) introduced a statutory framework for protecting adults from abuse and neglect and includes:

- a requirement for all areas to establish a Safeguarding Adults Board (SAB) to bring together local authority, NHS Integrated Care Boards and the police (these agencies are now statutory partners) to coordinate activity to protect adults from abuse and neglect
- a duty for a local authority to carry out enquiries (or cause others to) where it suspects an adult is at risk of abuse or neglect. Whilst the Care Act places specific responsibility on the Local Authority to carry out enquiries (or cause others to) where it suspects an adult is at risk of abuse or neglect, it also requires statutory partners to coordinate activity to protect adults from abuse and neglect.



## Concerns vs Section 42 Enquiries

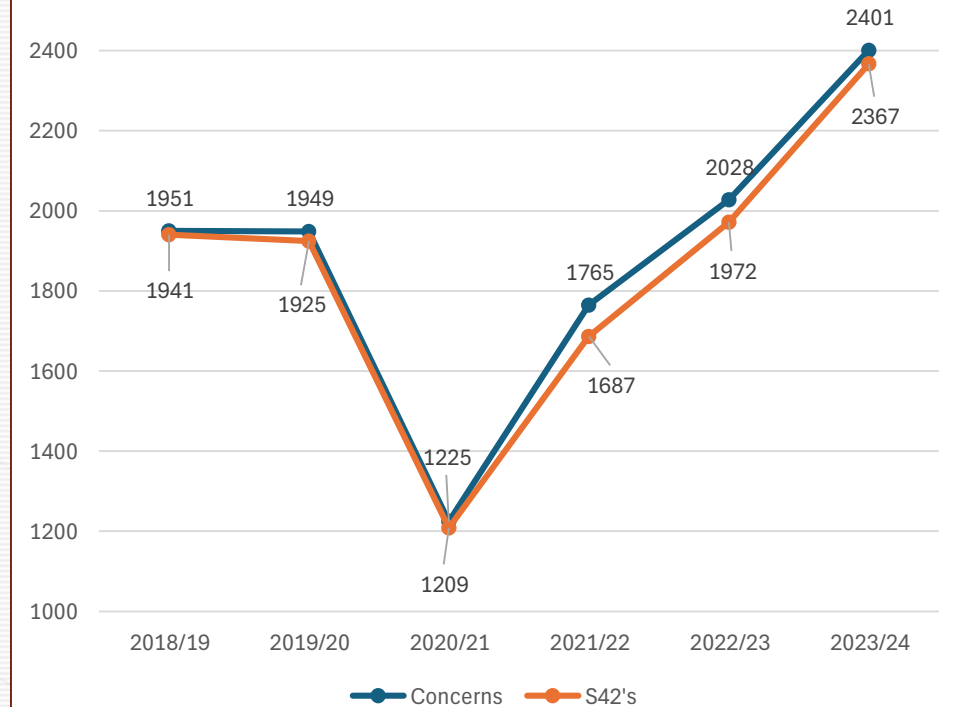
A concern is a sign of suspected abuse or neglect that is reported to the Local Authority or identified by the Local Authority.

An enquiry is where a concern has met the Care Act criteria called section 42 enquiries:

- The adult has needs for care AND support (whether or not the authority is meeting any of those needs)
- The adult is experiencing, or is at risk of, abuse or neglect
- As a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it.

A S42 enquiry is the action taken or instigated by the Local Authority in response to a concern that abuse or neglect may be taking place. An enquiry could range from a conversation with the adult, right through to a much more formal multi-agency plan or course of action. In the majority of cases, the enquiries have been dealt with through minimum intervention.

Concerns and S42's Trends 2019-2024 in Kirklees

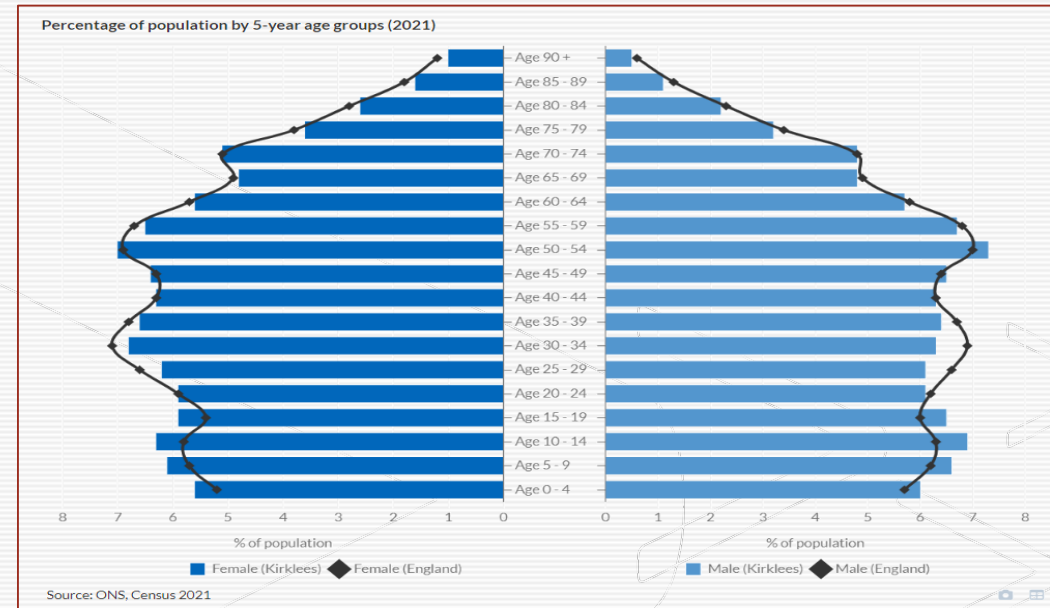
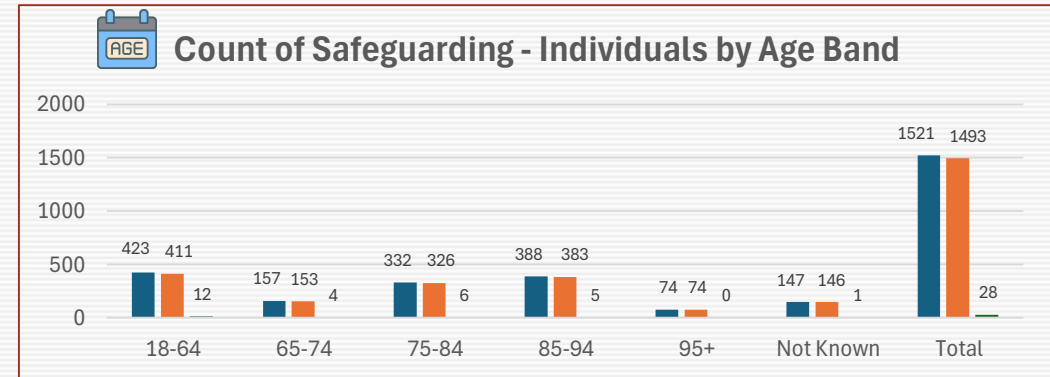
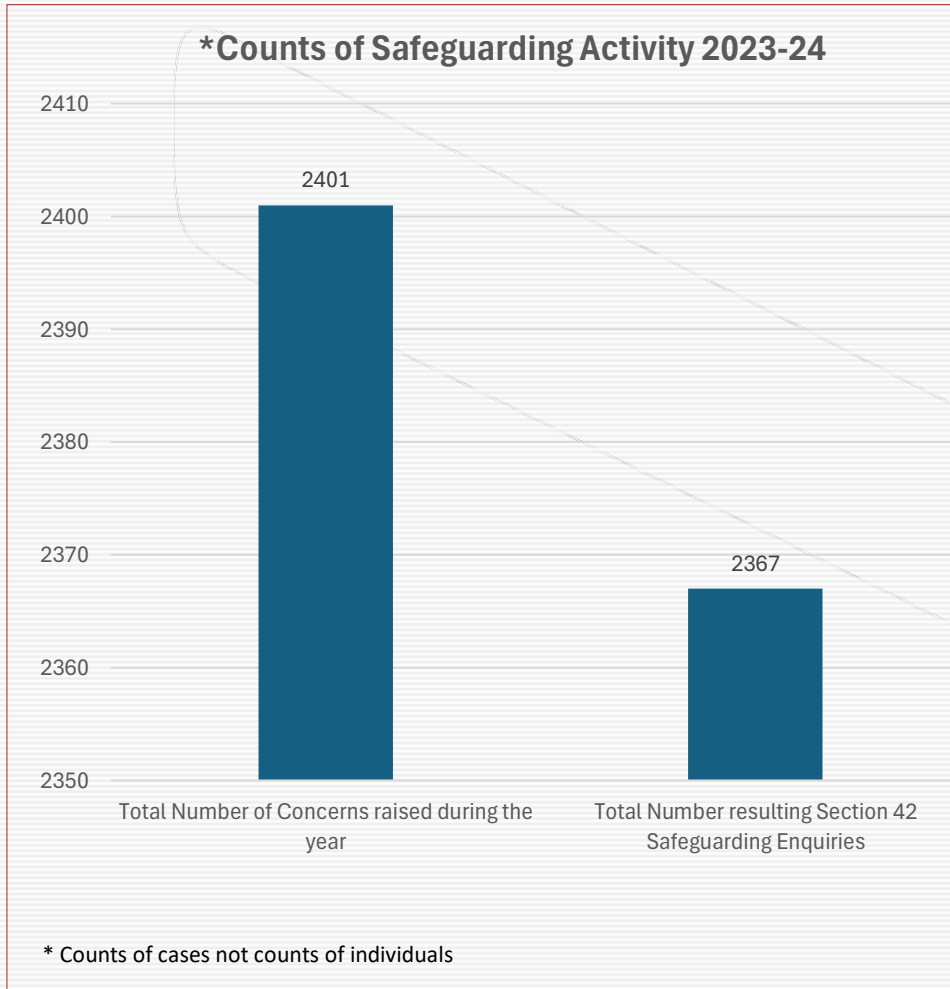


# Key Safeguarding Data

- Individuals Involved In Safeguarding Concerns
- Individuals Involved In Section 42 Safeguarding Enquiries
- Individuals Involved In Other Safeguarding Enquiries

## Information in relation to Section 42 enquiries 2023-24

(The full data set is published on the NHS Digital website Data <https://digital.nhs.uk/data>)

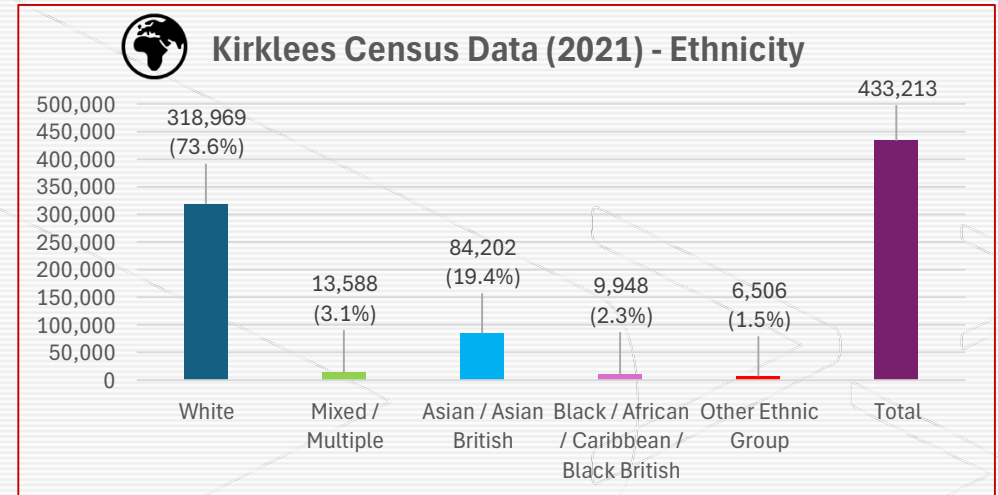
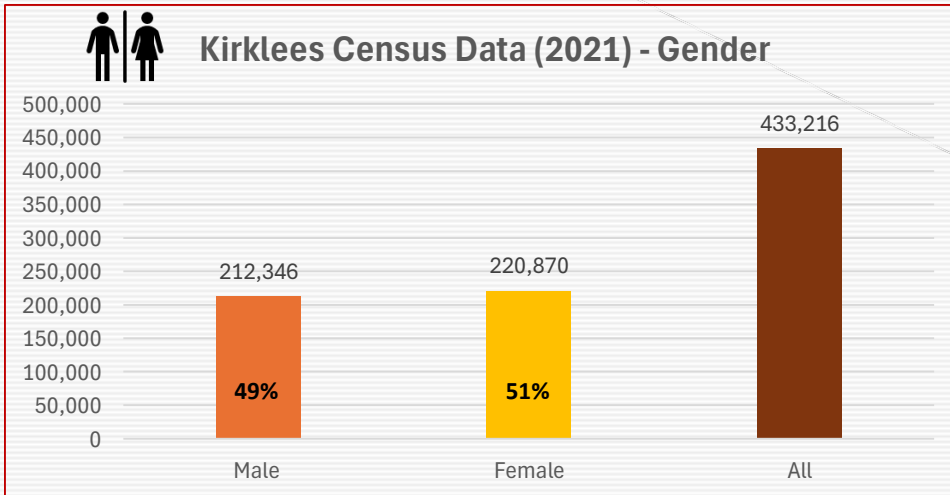
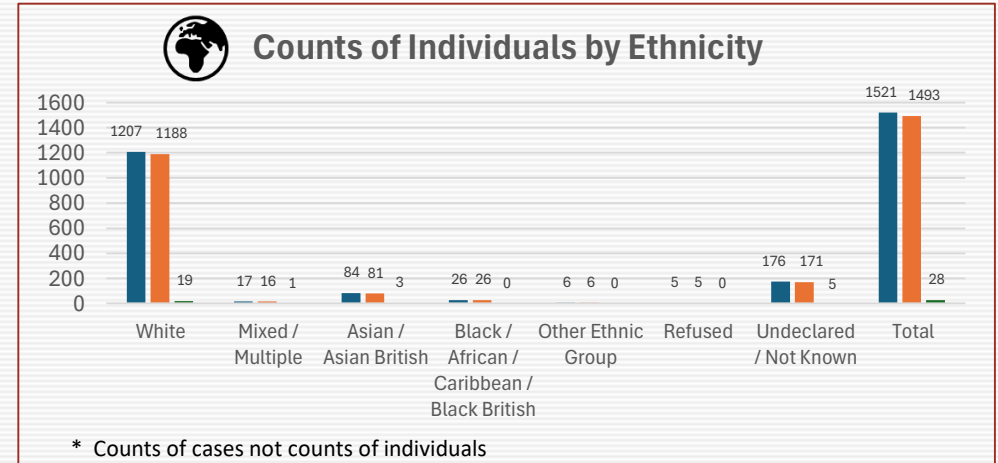
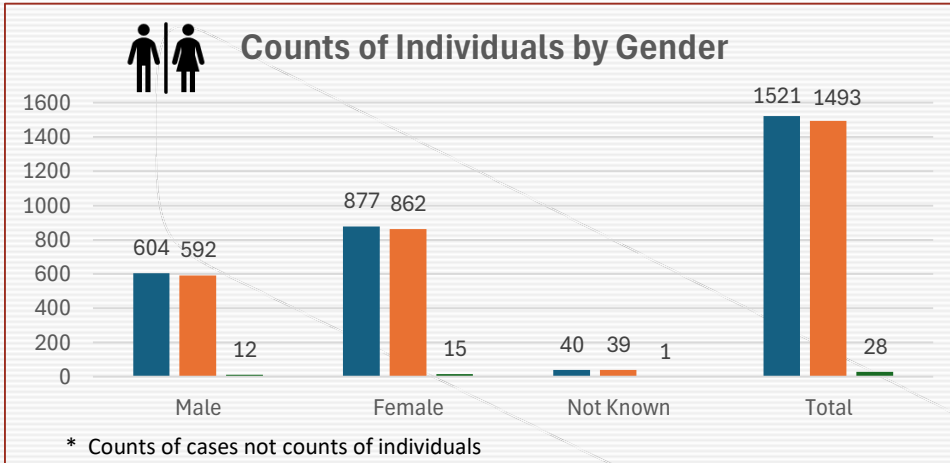


# Key Safeguarding Data

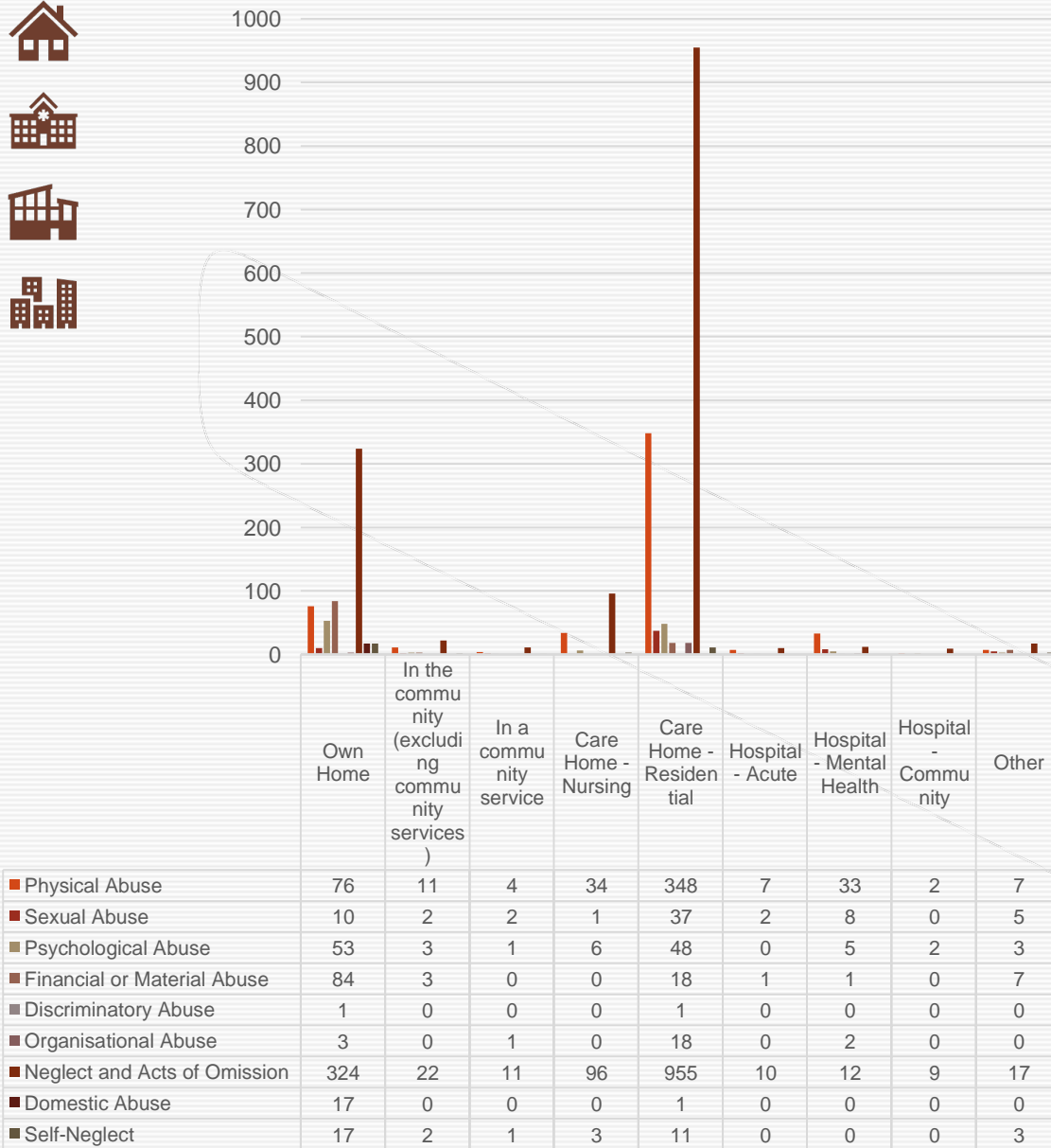
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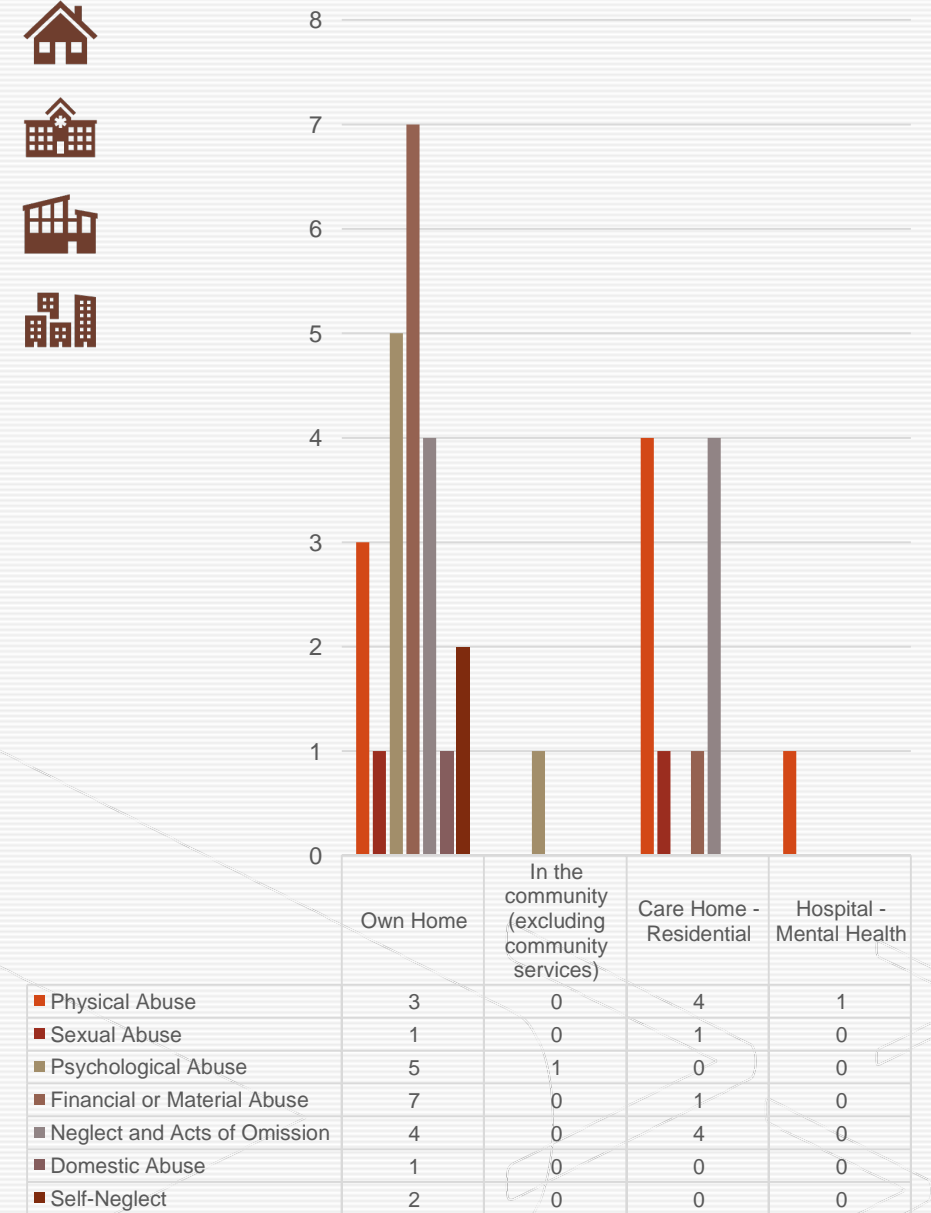
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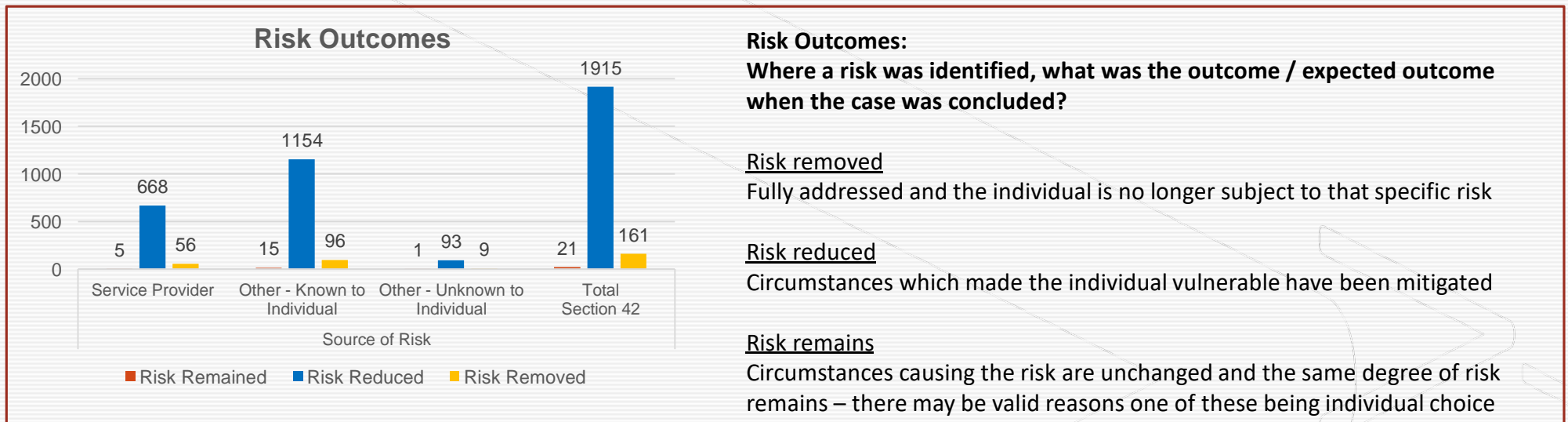
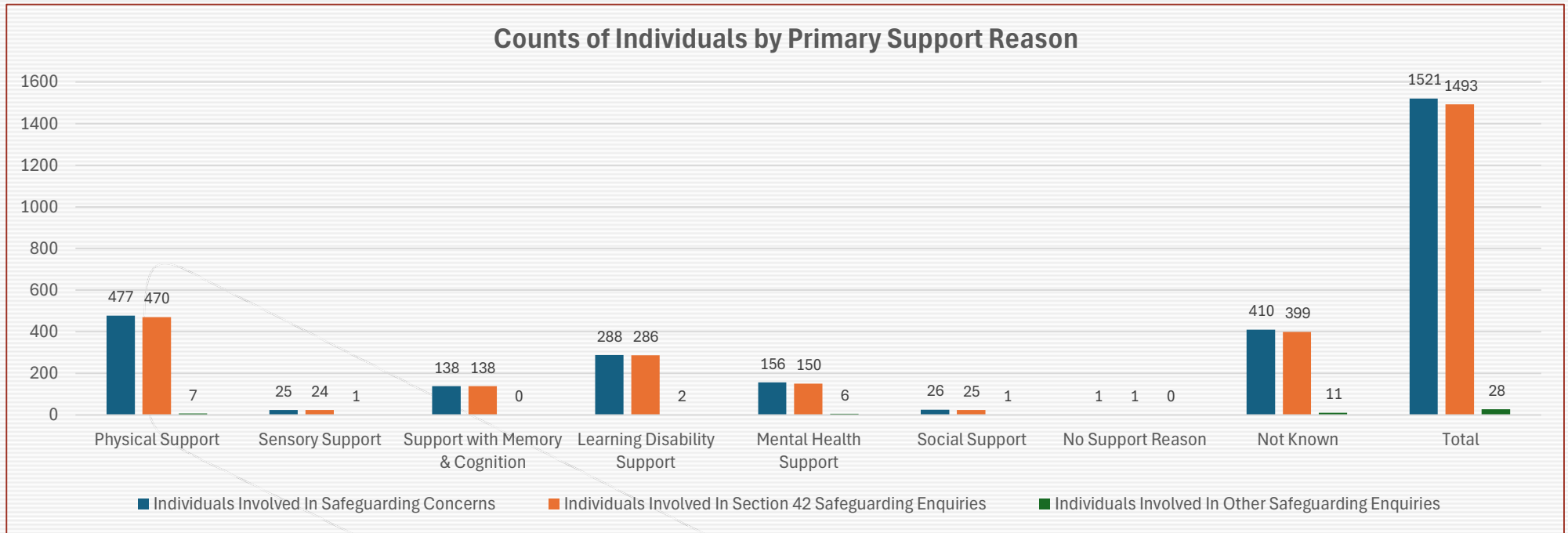


### Concluded Section 42 Enquiries - Location of Risk



### Concluded Other Enquiries - Location of Risk





## Safeguarding Data and the Board

The Quality and Performance (Q&P) subgroup monitor data sets from across the partnership on a quarterly basis. The purpose of the Q&P subgroup is to establish systems and processes for monitoring and evaluating the effectiveness of the inter-agency safeguarding processes for safeguarding adults at risk of abuse and neglect. This includes the development and implementation of a quality and performance framework, and an integrated quality dashboard that links to the Safeguarding Adults Board Strategic Plan.

During 2023/24 the Q&P subgroup (with support from the Council's Data and Insight Team) received figures from the Adult Social Care reporting system for consideration by partner members. The information is complemented by partner Agency Highlight Reports which detail safeguarding activity from their respective agencies/services. As well as the headline data (detailed earlier in this report), we gather information on a wide range of sets and sub-sets. This information has been expanded over the course of the year to allow for further in-depth interrogation by the subgroup. The resulting new dashboard incorporates enhanced data in relation to the Safeguarding Concerns and Section 42 (S42) Enquiries under each of the safeguarding categories; Physical abuse, Domestic violence/abuse, Sexual abuse, Psychological/emotional abuse, Financial/material abuse, Modern slavery, Discriminatory abuse, Organisational/institutional abuse, Neglect or acts of omission and self-neglect. In addition to the self-neglect concerns via S42 route, we also gather data on all concerns that progress down the Kirklees Multi-agency Self-neglect pathway that do not meet S42 criteria, SAR referral information, Person in a Position of Trust (PiPoT) and Deprivation of Liberty Safeguards (DoLS). The additional information are in effect mini dashboards that can be separated from the overall dashboard and viewed independently. This development has enabled the Q&P subgroup to report to The Board with rich data directly related to the Board's Shared Priority Priorities, whilst enabling the subgroup to identify emerging themes The Board may wish to consider.

The Q&P subgroup continues to receive updates from the Care Home Early Support and Prevention (CHESP) meeting. This multi-partner meeting provides oversight of Care Homes and takes a proactive preventative approach for identifying and addressing concerns that may arise in Care Homes across Kirklees, so that safe standards of care are priorities and support to Care Homes is delivered.

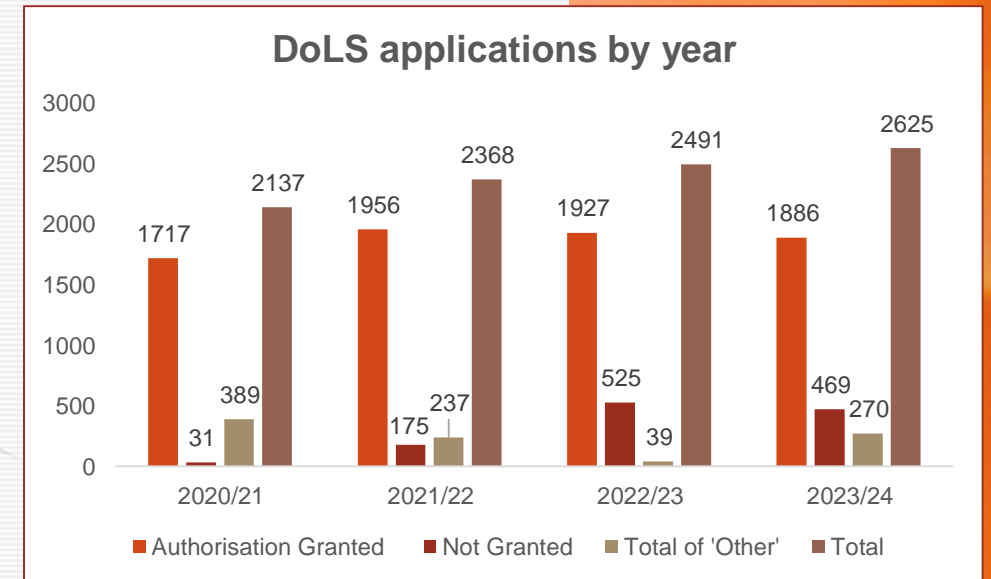
## Deprivation of Liberty Safeguards (DoLS)

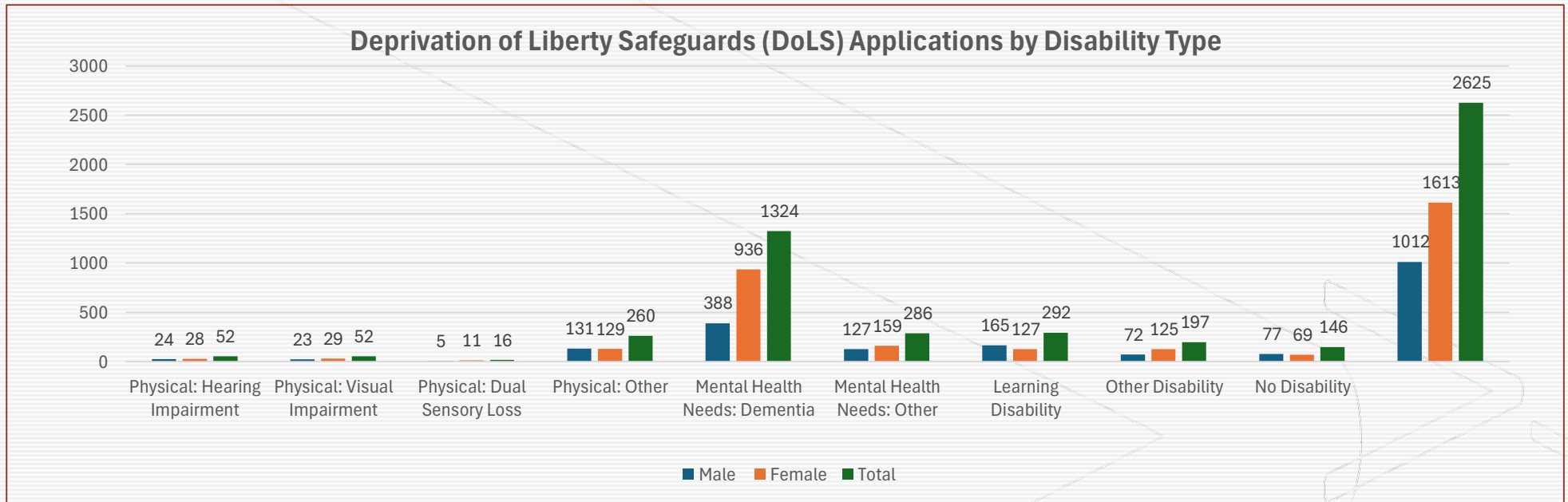
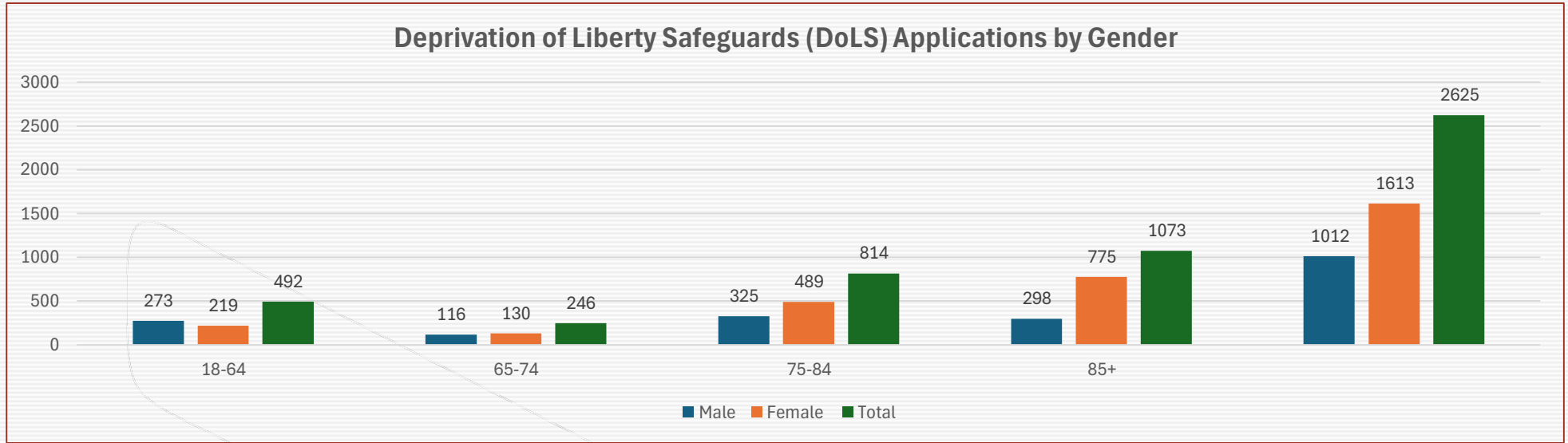
Deprivation of Liberty Safeguards (DoLS) ensures people who cannot consent to their care arrangements in a care home or hospital are protected if those arrangements deprive them of their liberty.

Arrangements are assessed to check they are necessary and, in the person's best interests. Representation and the right to challenge a deprivation are other safeguards that are part of DoLS.

Requests for Deprivation of Liberty authorisations received by the Local Authority in Kirklees continue to increase year on year.

NB: 'Other' refers to requests that were either withdrawn due to change of circumstance or were requests awaiting sign off at the end of the reporting period.







## Safeguarding Adult Reviews (SARs)

### What is a Safeguarding Adult Review (SAR)?

Under the 2014 Care Act, Safeguarding Adults Boards (SABs) are responsible for Safeguarding Adults Reviews (SARs). This aims to help SABs in thinking about how they fulfil those responsibilities. It focuses on a selection of key issues. It is intended to supplement the policy development work already underway or completed by SABs.

The purpose of SARs is described very clearly in the statutory guidance as to 'promote effective learning and improvement action to prevent future deaths or serious harm occurring again'. The aim is that lessons can be learned from the case and for those lessons to be applied to future cases to prevent similar harm re-occurring.

The Social Care Institute for Excellence (SCIE)



In 2023-24, the Board's SAR subgroup received 12 SAR referrals. 1 referral progressed to a full SAR. 6 referrals were inappropriate and referred to the right agency for appropriate action. These ranged from request for assessments, to being unable to find a benefits claimant.

5 referrals were declined for continuance to a full SAR. In each of these cases the specific circumstances were assessed as not meeting the statutory criteria for a Safeguarding Adults Review as set out in Section 44 of the Care Act.

## Kirklees Safeguarding Adult Reviews (SARs) carried out

We detailed in the 2022-23 Annual Report Adult P, which was an ongoing Discretionary SAR at the time of writing. The referral which came to the Board in October 2022 was in respect of a young adult who died with the suspected cause of death being due to an unmet medical need. The adult was initially believed to have some learning and possible physical difficulties; however, this has not been substantiated. Numerous agencies were noted to be involved with Adult P and their family.

This case throughout 2023-24 continued to be an extremely difficult and complex case as the information gained from across the partnership was exceptionally conflicting. The SAR Subgroup felt it questionable as to whether Adult P fulfilled the criteria for an adult at risk as she did not have care and support needs under The Care Act 2014. Albeit the panel are still awaiting the pathology report, it was felt that this Discretionary SAR could be concluded and found:

- A great deal of determined provision to alleviate the presenting issues for both Adult P and their family. It did highlight good referral processes between agencies and subsequent, actions and assessments. The provision of support was clearly available however it was not taken up sufficiently for a positive impact to be realised.
- Most interactions with this family were as a response to a single area of their presenting need. We see that in the response from Health, Mental Health, Police, and Adult Social Care with perhaps, the one slight exception of Housing who sought to introduce more support from more than one service.
- All agencies can be commended for their recognition of needs and for their onward referral around Adult P's presenting situations. The level of detailed information gained by the panel to conduct this review led the panel to believe that Adult P and their family would possibly have benefited from a more concerted and coordinated response across several agencies to collectively meet her challenges. The panel recognised that such a response was not likely given that each single agency/organisation held information around an individual's specific need which they were trying to address in isolation, this would not have supported a multiagency response.

Work continues with Adult P's family as well as supporting Adult P's surviving sibling who presents with similar needs to those identified for Adult P.

## Kirklees Safeguarding Adult Reviews (SARs) carried out

We received a referral from a Kirklees Communities Board service colleague to consider whether one of their Domestic Homicide Reviews (DHR) case referrals met the criteria for a SAR and if so, could we consider commissioning a joint SAR/DHR. A decision was made by the SAR subgroup that the case did meet the criteria for a Safeguarding Adult Review as both parties involved in the DHR had care and support needs. A joint review was therefore commissioned by the Kirklees Safeguarding Adults Board and Kirklees Communities Board (incorporating the Community Safety Partnership) for Adults S & T.

Adult S had needs around physical health problems and used a wheelchair. Adult T developed Alzheimer's Disease, both parties cared for each other at different times during their presenting needs and had regular contact with their GP. Adult S historically declined to go into hospital and chose not to comply with some recommended treatment for leg ulcers. Services found it difficult to engage with Adult T as Alzheimer's progressed and paranoid thoughts emerged. The couple did agree to a small care package but often declined other avenues of support. There were difficulties accessing support during the pandemic.

The review highlighted good practice in areas where professionals alerted other agencies when risk was heightened through Adult T progression of Alzheimer's. Mental Capacity Assessments completed and appropriately documented, and further practical support was offered with Adult S's mobility. The care package was highly valued by the couple, and they took extra steps to ensure safety.

The learning which has emerged from this case is that Domestic Abuse was not recognised, nor risk assessed, this is common in cases of older people. There was a lack of professional curiosity around Adult S advising Adult T had become more aggressive. There was no support offered to either party as a carer and a lack of coordination between agencies.

The Kirklees Communities Board and Kirklees Safeguarding Adults Board have developed a robust plan to share learning from this case, including monitoring of agency action plans, providing briefings and other learning opportunities across the partnership and targeted to specific services, and will ask all partners to share how this case has led to genuine improvements. This case has already resulted in changes to the way partners deliver training around dementia and domestic abuse in older people, our support for carers and a review of our Self-Neglect Pathway. We will continue to share the learning from the case across the partnership to improve practice and create better outcomes for the Adults we work with in Kirklees.

## ► Making Safeguarding Personal (MSP)

### Real Stories

Making Safeguarding Personal (MSP) is an approach to Safeguarding that aims to ensure that the Person (adult at risk) and/or their advocate in relation to the safeguarding enquiry, are fully engaged and consulted throughout and that their wishes and views are central to the final outcomes as far as is possible.

Board stories initiated at the end of 2022 continue to be an extremely valuable contribution to the work of the Board. The real-life examples related in a story are a valuable source of information sharing and learning as well as an opportunity for Board members to reflect on work practice being carried out which nurtures and encourages discussion.

The Board holds 4 full meetings per year and the stories shared at the start of each meeting cover subjects including Professional Curiosity, good multi-agency working, Trauma informed practice, with the Making Safeguarding Personal thread running through all of them. The Board's Learning & Development subgroup has a standing agenda item requesting good MSP case studies.



## Bob



West Yorkshire Fire & Rescue Service (WYFRS) manages the Multi-Agency Hoarding Panel on behalf of the Kirklees Safeguarding Adults Board (KSAB) and the Chair of the Panel shared a story which helped to explain how the Panel operates highlighting challenges and opportunities.

The story of “Bob” (not their real name) represents a live Hoarding case. Bob was referred to the panel in 2017 via West Yorkshire Police (WYP) who had attended the property and witnessed evidence of hoarding. Over the intervening years to the present multiple attempts were made to engage with Bob. Bob lived in a ground floor flat and there were no details of consent. WYFRS attempted to make contact and subsequently cold called the property with no success. Following further oversight of the case by the panel involving partnership working with Housing Services a home visit was achieved in August 2019. This demonstrates the length of time often involved in establishing meaningful contact. The home visit allowed for a hoarding assessment using the clutter rating as well as a fire risk assessment. Bob’s home was assessed between clutter rating 7 and 9. This meant Bob was at risk as he would not be able to safely exit the house in the event of a fire.

In August 2020 there was another referral from WYP identifying Bob as a victim of alleged fraud. He was not on police records at the time, WYP now sit on the Hoarding Panel allowing Multi-agency discussions. WYFRS re-visited the property and found that it remained severely cluttered as per previous visit and assessment.

By November 2022 Bob’s case was still in sight having been referred by a social worker. Now age 79 Bob was on the Self-Neglect pathway. Bob at this point indicated a willingness to engage but the concern was that this wouldn’t happen. Following a referral to ASC a social worker attended panel which proved a big advantage to the case.

Further progress was made in January 2023 where a scheduled meeting with Bob was arranged involving WYFRS, ASC and Community Plus.

By March 2023 Bob appears to be working with Community Plus and having regular dressings changed via Locala alongside the active involvement of a social worker. This demonstrates the effectiveness of multiagency partnership working. Homes and Neighbourhoods now have a fire engagement team. The fire engagement team is looking at developing different approaches to working with people who hoard. Overall this story demonstrates the “stop/start” nature of the hoarding process and the difficulties and challenges faced by the multiagency panel as well as the length of time each case takes.



## Making Safeguarding Personal (MSP)



Supporting an older couple - Gentleman with complex health needs, Dementia, care and support needs. The gentleman's wife was his main carer with support from Domiciliary care who offered a support package 4 times daily. There was limited support from their daughter.

The wife made a disclosure to the District nurses (DN) during a routine morning visit that her husband's behaviour had escalated to physical aggressive. Actions were taken by the DN in order to safeguard the couple. A further disclosure was made later the same day that there had subsequently been a more serious physical incident. A further disclosure of Domestic Abuse was made a couple days later.

The District Nurses contacted their in-house safeguarding team for advice and support. The support offered included contacting Kirklees Adult Social Care (ASC) and completion of a DASH risk assessment to forward to MARAC. Mental Capacity Assessment was discussed in addition to clear concise documentation in the records. Multiagency discussions were carried out including GP, and risk assessments were updated. The District Nurses increased their visits to the home which formed part of the safety plan. The wife, daughter and older friend became part of the safety plan. A DASH risk assessment was also completed and shared. Daily Multi agency meetings were arranged over the week- Both the patient and wife's needs were considered in addition to safety planning. Some offers of support were declined.

Evidence of the learning from the recent SAR/DHR had been shared which led to the proactive actions of the Locala District nursing team and multiagency partnership.

Professionals working together to safeguarding the patient and significant others.

Evidence of Trauma informed practice. Professionals' reflective session- areas of good practice highlighted in addition to actions for areas of development. Steps are underway to address this. An area of discussion was around the language used to and how it was communicated.

Positive outcome was that no further harm was reported in relation to patient wife or significant others.

This case highlighted a good example of Making Safeguarding Personal, with wishes and feelings of all parties considered along their journey and good multiagency working.

## Making Safeguarding Personal (MSP)



Kirklees Council Housing Services had a customer who was a chronic alcoholic and in liver failure and repeatedly self-discharged from hospital and refused treatment. All capacity assessments were completed, and he was deemed to have full capacity but was self-neglecting. The multi-agency approach to keep him as safe as possible was a successful one, ensuring at each self-discharge we met with the medical staff, substance support and social workers and ensured follow up and increased our support to every other day, ensuring all agencies involved understood their role in keeping the person as safe as possible. The customer himself was central to the support plan and vocalised what he did and did not want. Unfortunately, it was a sad outcome, and the person passed away from liver failure, this highlighted the multi-agency work and harm minimisation that was undertaken prior to his death by agencies understanding the roles they needed to play and how we all worked together.



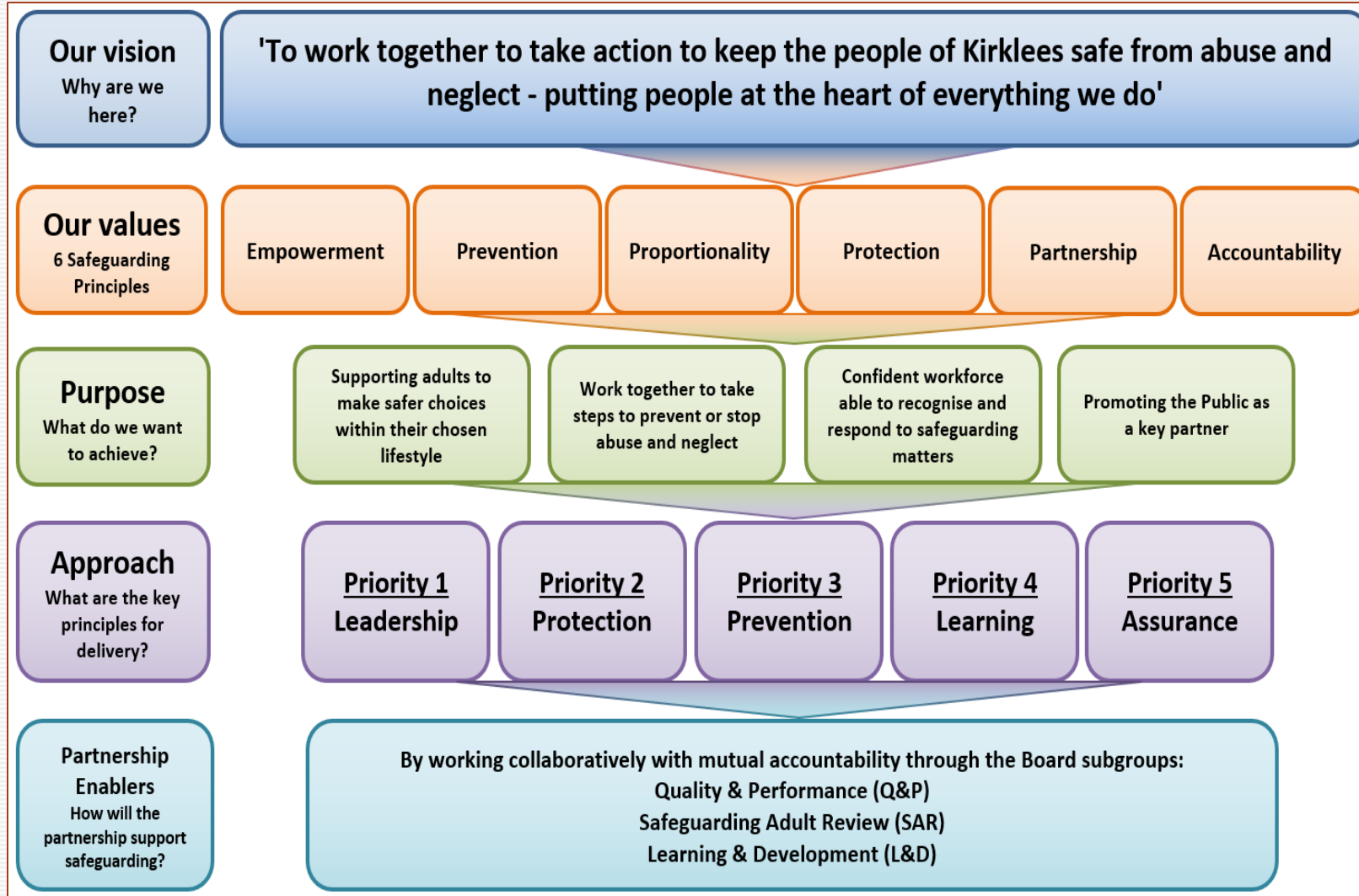
Patient admitted for investigations – previous history of alcohol excess and Wernicke-Korsakoff syndrome. Had been deemed as non-capacious on admission. MDT held alongside patients’ family to discuss treatment options in his best interest. Although the patient lacked capacity to consent to the procedure, he made his view clear that he did not want this. His family were clear that they would not support a decision to do the procedure against his will and feared that this would result in the patient losing all trust in the hospital and he would then not engage in any future investigations or treatment.

There were multiple professionals included in the MDT meeting, including housing support and social services. The aim was to continue to try to engage the patient with investigations, starting with the least invasive and least restrictive option.

On further discussion, it was agreed that the medical team would facilitate as much as they could in terms of investigation in the community, and that mental health and safeguarding colleagues would support in the community to ensure the safety and least restrictive option for the patient moving forward. It was also agreed that although the family were acting in the patients’ best interests, they were happy for us to refer to an IMCA to ensure that the patients voice was always heard, and we were able to continue to provide personalised care to him.

This case evidenced excellent multi agency working whilst keeping the patient at the centre throughout.

# KSAB Plan on a Page





## Our Strategic Shared Objectives

**1**

### **Supporting the Workforce**

Enabling frontline staff and volunteers to expand their knowledge and supporting them to acquire the skills necessary to carry out their role effectively.

**2**

### **Learning from Experience**

Proactively share good practice and challenge practice that could be improved through the Board's subgroups and Board meetings to re-evaluate and improve services across the partnership.

**3**

### **Partnership Working**

Continuing to strengthen links and work closely with all Board partners to provide assurance that safeguarding strategies are effective via self-assessment and joint learning events.

**4**

### **Community / Public Engagement**

Exploring ways of harvesting and sharing stories views of people who have a direct lived experience of safeguarding as well as from those working or volunteering in the safeguarding sector, seeking examples of good practice and problematic areas across the partnership to improve ways of working.

## Summary of work against the 2023-24 Strategic Plan: Supporting the Workforce

Our work in 2023-24 has included the following:

The Board's Learning & Development subgroup has been looking at different ways of sharing learning and after we had canvassed staff and volunteers across the partnership, we are beginning to offer information in a selection of ways to meet the mix of learning styles. We have expanded the factsheet selection, sourced more case studies, animations and short films in addition to the usual use of emails, learning briefings and newsletters. The animations we procured were: Hidden Harms - Domestic Abuse in Older People, What to do about Self-neglect and Tricky Friends, looking at Mate Crime.

The KSAB Multi-agency Learning & Development Offer was increased to include more learning materials/sources of material giving frontline staff and volunteers access to a greater amount of safeguarding information relevant to their role;

- Transitional safeguarding
- Mental Capacity
- Professional Curiosity
- Trauma
- Civility and Respect
- Support/advice learning and development for carers and young carers

As well as a whole programme of Safeguarding Adults in faith-based organisation learning on a variety of safeguarding topics.

## Supporting the Workforce

The Board delivered a wide range of Safeguarding training courses. The courses available last year were as follows:

Course	No. of sessions 2022/23	No. of sessions 2023/24
Hoarding - Working Together to Support Adults and Risk Management	6	4
Safeguarding Adults - Concerns Manager	1	2
Safeguarding Adults - Co-ordinator Role & Holding a Planning & Outcomes Meeting	2	2
Safeguarding Adults - Refresher Training	5	6
Safeguarding Adults - Undertaking Enquiries	2	2
Safeguarding Basic Awareness	12	6
Self-Neglect - Multi-Agency Working & Using the Risk Management Protocol	4	4
Multi-agency network events	3	2

## Supporting the Workforce

### Network events

The Board's Dignity in Care Steering Group focussed on carers and working carers. They organised a network event "Navigating the Carerverse". A selection of invited speakers came to talk to the frontline and volunteer workforce about considering challenges and exploring hidden challenges that carers encounter and looking at pathways to support carers and those they care for in their situation and circumstance.

Specifically:

- Carers Count - a not-for-profit organisation that supports unpaid carers and working carers within Kirklees talking about everything related to an unpaid carer's role from benefits advice, raising awareness for carers, meditation sessions and wellbeing support, to understanding your rights as a carer.
- Triangle of Care model being adopted by South West Yorkshire Partnership NHS Foundation Trust - explaining their commitment to collaboration and partnership in people's journey through their services.
- A person with lived experience showcasing their journey to create a much-needed local support group for sufferers of Post Traumatic Stress Disorder (PTSD) and the help they received to do this

The session was interspersed with a number of short films about the experience of a carer as seen through the eyes of their friends and also through the perspective of a supportive employer. The session also held an interactive 'ask the expert' Q&A session.

Navigating the Carerverse albeit lightly attended was well received. The event was recorded, turned into a film and was uploaded to the Board's Tri.x Procedures Platform and stored in the Content and Resources section as well as being circulated to the partnership.

## Supporting the Workforce

### Network events

The Board held a Joint network event to help frontline staff and volunteers navigate and understand the Mental Capacity Act. The aim was to demystify the Mental Capacity Act and ease any anxieties that staff and volunteers may have around supporting people in decision making so they are as safe and happy as they wish to be in leading their normal life. This in-person networking event started at the very basic awareness of Mental Capacity and moved forward throughout the day into more complex areas of Mental Capacity exploring whether a person is able to act on that decision (executive functioning). We invited partners to be stallholders and be a part of a Market Stall experience, providing an opportunity for staff to network with an opportunity to ask questions of the experts.

A number of invited speakers came to talk to the frontline and volunteer workforce:

#### Basic Awareness

Deprivation of Liberty Safeguards (DoLS) Specialist Practitioner, Kirklees Integrated Care Board (ICB) and the Deprivation of Liberty in the Community (DoLIC) Team Manager, Kirklees Adult Social Care talked through the basics of Mental Capacity, how we should view it in our role and the route/pathway to support and/or referral for assessment. They showcased some case studies where Mental Capacity was a factor.

#### Executive Functioning (inability to action the decision)

A former DoLS lead and an Associate of West Midlands Directors of Adult Social Services (WMADASS) talked about working with and through executive impairment/dysfunction to support autonomy using personal case example.

This session was initiated to identify areas of the Act which staff required further support from and we would build on this throughout the year to address those areas. It was an opportunity for frontline staff to tell us what they would like to know more about and help shape future programmes of learning. As a result of this a Mental Capacity Act Task & Finish group was set up.

## Summary of work against the 2023-24 Strategic Plan: Learning from Experience

**In the Strategic Plan, under the Learning from Experience Shared Objective, we said we would proactively share good practice and challenge practice that could be improved through the Board's subgroups and Board meetings to re-evaluate and improve services across the partnership. Reviewing and amending current policies and procedures reflective of feedback from practitioners and people with lived experience.**

An Embedding Learning from Reviews Task and Finish Group was set up following agreement at Board where it was highlighted that as a partnership we need to look at how we can embed learning from reviews due to the reoccurring themes emerging from Safeguarding Adult Reviews (SAR)/ Domestic Homicide Reviews (DHR) and Child Safeguarding Practice Reviews (CSPR). The purpose of this group is to look at different and effective, sustainable ways of raising awareness, improving and embedding learning in relation to the outcomes and recommendations from Reviews conducted Locally, Regionally and Nationally.

The group meets to explore and determine solutions for raising awareness, improving and embedding learning and looks at the learning offer across all 3 Boards. The group is looking at:

- Producing videos / Story Boards
- Linking in with organisations and looking at how this can be covered in supervision
- Hold a practitioner network event to showcase new resources
- Gain further insight into the needs of the workforce and how we can meet those needs better
- Explore further where gaps in practice have been identified in relation to specific reoccurring themes
- Outcomes to feed into the Regional Safeguarding Week offer
- Complete a Multi-agency audit 12 months after work has completed into the effectiveness

## Learning from Experience

The Mental Capacity Act (MCA) Task and Finish Group was set following the Joint MCA Network Event held in June 2023. The purpose of the Network was to explore further where gaps in practice were. It had been determined that the workforce needed further support and guidance around MCA and embedding it effectively into practice. This was raised through the Boards various subgroups, challenge event and as a result of the reoccurring theme from Safeguarding Adult Reviews around the lack of applying legal literacy in relation to MCA.

The last 3 Safeguarding Adults Reviews (SARs) that have been commissioned by the Kirklees Safeguarding Adults Board have referenced MCA shortfalls in the recommendations/findings which is a recurring theme which the Board's SAR subgroup is keen to address holistically outside of individual case action plans. Any similarities in referenced MCA shortfalls in Children Safeguarding Practice Reviews (CSPR's) and Domestic Homicide Reviews (DHR's) were also agreed to be explored for the purpose of clarity as part of the Interboard working agreement.

The MCA Task and Finish Group is a working group of the Kirklees Safeguarding Adults Board (KSAB) working jointly with Kirklees Safeguarding Children Partnership (KSCP) and Kirklees Communities Board. The group reports directly to KSAB's Safeguarding Adults Review Subgroup and the Learning and Development Subgroup.

The group is exploring and determining solutions to enable embedding learning, raising awareness, improving knowledge and understanding in relation to Mental Capacity and decision-making into the roles of frontline practitioners and volunteers working with young people aged 16+ and adults with care and support needs.

The group felt we needed to be adventurous, collecting stories - taking us to a different place and moving away from "training". How can the Mental Capacity Act change people's lives. Connecting with people with lived experiences and looking at outcomes rather than processes i.e. asking what has worked for them?

## Summary of work against the 2023-24 Strategic Plan: Partnership Working

**We said we would continue to proactively work towards building a communication-friendly culture, learning from each other, seeking out different ways of sharing information more effectively, expanding our existing networks to help us find solutions to the major challenges we face.** We, once again were part of a regional Safeguarding Week offer. This was extremely effective last year allowing staff to book on to numerous online events allowing more variety of topics and enabling cross boarder sharing of good practice and learning, reaching effective outcomes for the workforce. We partnered with Safeguarding Adults Boards, in Calderdale, Wakefield, Leeds and Bradford. During the week the different Boards delivered various events in relation to safeguarding activity. The Kirklees offer was the Network Event on Mental Capacity.

The Board Managers are actively involved in regional and National meetings with SABs, as well as involved in Yorkshire and Humber ADASS Local Government Authority (LGA) meetings and associated working groups.

**We said we would continue to strengthen links and work closely with all Board partners to provide assurance that safeguarding strategies are effective via self-assessment and joint learning events.** The Board carried out an Annual Challenge event which is detailed later in this Report. Wherever possible we actively engage our partners in joint learning events. The Quality & Performance subgroup request Agency Highlight Reports from our partners and points raised are discussed within the group and if there are any issues that need flagging, these are taken to the Strategic Delivery Group and further escalated to Board if required. This year, nothing was escalated to either SDG or Board as an issue, however, it was recognised that the CHESP (Care Home Early Support Programme) Highlight Report continued to be an exceptional piece of work.



## Partnership Working

**We said we would continue to strengthen and develop collaboration with our wider Partnership Boards; Communities Board, Kirklees Safeguarding Children Partnership.** The Board Manager attends the Kirklees Safeguarding Children Practice Review Subgroup and Domestic Homicide Review Standing Panel, as well as the Communities Board Strategic Delivery Group (SDG) and Board Meetings. This agreement is reciprocated, and the Domestic Abuse Partnership Service Manager now attends the Safeguarding Adult Review (SAR) subgroup, with other colleagues from the Community Board (including the Community Safety Partnership) attending the KSAB SDG and Board Meetings. The Deputy Board Manager attends the Kirklees Safeguarding Children Partnership (KSCP) Learning & Development subgroup, this arrangement is reciprocated and a KSCP colleague attends the KSAB L&D subgroup and Strategic Delivery Group.

**We said we would build on our existing methods of sharing and embedding learning for reviews and lessons learnt and assist the work force in relation to Mental Capacity.**

The Interboard way of working has continued and this year we have created two Task and Finish Groups. This is because gaps in practice have been identified by the Board members. The groups are focusing on how we can Embed the Learning from Reviews (SAR's DHRs and CSPRs) and also developing further guidance for staff on the Mental Capacity Act, producing alternative resources for staff to use to improve practice and reach good outcomes for the people we work with.

## Summary of work against the 2023-24 Strategic Plan: Community / Public Engagement

The Board continues to actively support and promote Safeguarding Week. In June each year we hold a dedicated Kirklees Safeguarding Week which is further aligned to the West Yorkshire Safeguarding Week. In November we support the National Adult Safeguarding Week. From its inception Kirklees Safeguarding Week has been built on a collaborative approach bringing together Kirklees Safeguarding Adults Board (KSAB), Kirklees Safeguarding Children Partnership (KSCP) alongside Kirklees Communities Board.

This year, the week-long event provided a mix of activities delivered in a variety of ways; face to face events, 'Learning Byte' information sessions as well as more formal training sessions.

We, once again pulled together and produced a regional offer during Safeguarding Week. This was an extremely effective year allowing staff to book on to numerous online events allowing more variety of topics and enabling cross border sharing of good practice and learning, reaching effective outcomes for the workforce. It has been agreed regionally that this will take place during the week beginning 24th June 2024.

## Partnership achievements against the 2023-24 Strategic Plan

The Kirklees Safeguarding Adults Board Multi-agency Partnership members contribute to the work of the Board either through monetary input (Statutory partners; Local Authority, Police, Integrated Care Board) or by in-kind resources. The Board subgroups are chaired by partner members, and many partnership colleagues have active involvement in our subgroups and Task & Finish Groups.

The following pages detail what each partner organisation has done in the last 12 months within their own agency/service/team to meet the Board's Shared Objectives outside of the collective work of the Board and subgroups.



## Kirklees Adults Social Care

Priority	
<b>Supporting the Workforce</b>	Adult Social Care supported the Board with the procurement of two external safeguarding training courses: Undertaking Enquiries, and Co-ordinator Role and Holding a Planning and Outcomes training. These courses support practitioners undertaking enquiries in the workplace by exploring how the multi-agency policy and procedure fits within the wider legal framework governing safeguarding responsibilities. The training includes a bespoke workbook, developed to support practitioners with relevant legislation and best practice tools in making enquires under S42 duties. The workbook will also be an aide-memoire for practitioners and will contribute to their CPD. Training commences from June 2024.
<b>Learning from Experience</b>	The MARAC procedure was reviewed by partners in January 2024, resulting in weekly face to face MARAC meetings. We have ensured ASC representation and attendance through a rota basis. Feedback from the MARAC co-ordinator is that this new approach broadens the learning of other partners attending the meeting, which in turn has had a positive impact on decision making and the sharing of professional knowledge. Adult Social Care are also key members of other cross cutting safeguarding agendas both operationally and strategically. These include the Domestic Abuse Strategic Partnership, the Domestic Homicide Review Standing Panel, the Prevent agenda and Modern Slavery networks (including where Adult Social Care input is needed to deal with a live situation). In addition to the above, Adult Social Care are a fundamental partner in supporting the Board through the subgroups. This mechanism allows us to share best practice from SAR learning reviews with the workforce. We also co-chair the Quality and Performance Subgroup and work is in progress with our Data and Insight colleagues to further the dashboards, so that intelligence can be used to look at local safeguarding needs and where Adult Social Care can keep an ethos of continuous improvement.
<b>Partnership Working</b>	Through close partnership working with our Commissioning Team and the ICB, we have been able to ensure safety and quality across the market. Adult Social Care continues to be committed, active partners at CHESP. 10 care homes have gone through the CHESP process this year, with Adult Social Care ensuring any identified risks have been managed and reduced, with people and families at the centre. The CHESP quality process continues to provide accountability of providers through multi-agency enhanced surveillance meetings. There is evidence of care home providers engaging well within this process and with partners. For instance, we continue to build stronger working relationships with Kirklees Care Association. The Front Door Duty Team are critical partners within the Vulnerable Adults Action Meeting (VAAM). This meeting is shared between Police and ASC colleagues, promoting a forum where individual cases can be discussed, and risk mitigations put in place to safeguard vulnerable adults. We consider this to be a key achievement in supporting the development of policies and processes to keep people safe, in a similar way to the well-established Multiagency Self-neglect Pathway.
<b>Community / Public Engagement</b>	The support of Kirklees Direct colleagues answering safeguarding calls, allows the caller to be directed and responded to in a timely manner, resulting in a better customer service journey and experience. This also enables preventative options to be considered by applying Making Safeguarding Personal all stages.

## Kirklees Health Care Partnership Integrated Care Board (ICB)

Priority	
<b>Supporting the Workforce</b>	<p>In Autumn 2023 the ICB formalised its operating model including the Safeguarding structure within the West Yorkshire ICB. There has been continued strengthening of governance arrangements with the Integrated Designated Professionals Network (IDPN) reporting directly to the Safeguarding Oversight and Assurance Partnership (SOAP). ICB Safeguarding Team have supported the wider ICB workforce by delivering a level 2 and level 3 safeguarding training session as per the intercollegiate guidance.</p>
<b>Learning from Experience</b>	<p>The ICB Safeguarding Team has highlighted there has been an increase in statutory reviews across Kirklees and West Yorkshire. The Team have supported partners in developing a trauma informed approach to support the workforce who may be impacted upon by statutory reviews.</p> <p>Supporting the workforce with domestic abuse has extended to the facilitation of two Domestic Abuse Health Summits for all lead health providers. This event provided an opportunity to share existing good practice, recognise the challenges faced and encouraged networking. The ICB Safeguarding Team have identified priorities to take forward.</p>
<b>Partnership Working</b>	<p>The Named GPs for Safeguarding (Adults and Children) facilitated GP Safeguarding Leads meetings, with support from the wider ICB Safeguarding Team, of which there have been four meetings in this reporting period. The Team also facilitated the Primary Care Protected Practice Time Safeguarding event in September 2023. There have been several external presentations from partners, including a presentation on the needs of those seeking asylum in Primary Care including safeguarding risks and complex PTSD (trauma). These forums are also opportunities for sharing relevant learning from safeguarding reviews and reflecting on experiences of those involved (both staff and patients).</p> <p>The ICB Safeguarding Team continue to support the Inter-board Embedding Learning from Reviews Task and Finish Group. There has been an ongoing piece of work to identify key learning themes in health from statutory reviews at each place across West Yorkshire. The work will pull together the themes, what work has been undertaken to address the learning and consider any current gaps to be addressed across the themes in West Yorkshire.</p>
<b>Community / Public Engagement</b>	<p>The annual self-assessment assurance document for GP's known as Safeguarding Standards were reviewed in this period with an agreed standard approach for across West Yorkshire. This included a revised West Yorkshire GP safeguarding standards tool and an agreed process of assurance, analysing themes and reporting. The next steps are for the standards to be sent out in April 2024 for the program to commence.</p> <p>The ICB has also participated in the Inclusive Communities Framework to demonstrate how we engage with the community and support with the partnership approach in engaging the public.</p>

## West Yorkshire Police (WYP)

Priority	
<b>Supporting the Workforce</b>	<p>Kirklees District continues to have a dedicated Detective Superintendent responsible for all Crime and Safeguarding with DCI leads for each area including our Non-Recent CSE investigations.</p> <p>Following the forces Safeguarding review in 2022/23, all districts have now benefited from a change in shift pattern for most of our Safeguarding Teams as well as an increase in numbers of accredited investigators and first line managers.</p> <p>As well as giving our investigation teams an improved work life balance, the new shift pattern now enables staff to have dedicated investigation time as well as regular training days in our continued effort to increase knowledge and build on existing experience. To continue with the journey of improvement and sustainability, ACC Damien Miller, head of Local Policing &amp; Safeguarding has mandated that District Safeguarding teams should be maintained at 100% staffing moving forward.</p>
<b>Learning from Experience</b>	<p>West Yorkshire Police continues to have a proven structure in place to understand the various challenges constantly faced by a large metropolitan force with the various work streams being led by a dedicated Assistant Chief Constable. This is supported by a Local Policing and Safeguarding Governance who continue to support the five districts, identifying best practice and learning internally as well as from our neighbouring and other forces across the UK.</p>
<b>Partnership Working</b>	<p>Whilst we still have our Non-Recent CSE and CVET Teams at Dewsbury, the force continues to explore and improve its use of digital communication and effective information sharing through Teams together with corporate and dedicated Power Bi functionality unique to Kirklees.</p> <p>Whilst recent events of disorder in a Leeds and across the wider UK has tested policing nationally. West Yorkshire were one of the lead forces standing up resources locally, but also providing significant support to other areas in the UK.</p> <p>Of note I was impressed as to how the whole partnership came together in these challenging times to share messaging and work together to provide reassurance to our communities building on existing and solid relationships.</p>
<b>Community / Public Engagement</b>	<p>Our challenge around Rape continues with a reported rise in 2023/24. And whilst there is clearly still work for us to do collectively to reduce those numbers. Research indicates some of the increase includes None-Recent victims now having more confidence in policing enabling them to come forward whilst being assured of police and wider partnership support. Our non-recent investigation teams have dealt with 85 suspects resulting in a total of 1150 years of custodial sentences.</p> <p>In the Year to date 01/04/2024 to 01/09/2024 Kirklees has shown a detection rate for Rape offences above the force average of 9.7% and second of the 5 districts at 12%.</p>

## Calderdale & Huddersfield NHS Foundation Trust (CHFT)

Priority	
<b>Supporting the Workforce</b>	<p>We have reviewed role specific training to ensure our workforce are supported to identify and act on safeguarding concerns. This includes access to safeguarding supervision to support case management and staff wellbeing. We are continuing to see an increase in training compliance with receipt and scrutiny of Mental Health Act papers. Joint working with SWYFT supports CHFT in the administration of the Mental Health Act to ensure we protect the rights of our patients. Our Nurse Consultant for Mental Health supports learning relating to the Mental Health Act, providing bespoke training to supplement the online training. Development of an online Deprivation of Liberty Safeguards process to support staff with compliance with the Mental Capacity Act/ Deprivation of Liberty Safeguards to ensure we protect the human rights of our patients. Completed an audit relating to our Allegations of Abuse Against Staff Policy. This has demonstrated an increase in referrals to the Safeguarding Team, providing assurance that staff are aware of their responsibilities under this policy.</p>
<b>Learning from Experience</b>	<p>The Resilience and Safety group is overseeing our response to recent reports of sexual harassment, assault and abuse in the NHS. CHFT have signed the sexual safety charter, which supports one culture of care.</p> <p>The social pathways developed by the BLOSM service continue to support how we embed our learning from local safeguarding reviews, with the implementation of drug and alcohol workers within the Emergency Departments.</p> <p>We continue to develop our safeguarding champions network as this is instrumental in supporting our staff. Community champions have been identified and there are plans to undertake a meet and greet in June 2024 in line with Safeguarding Week.</p>
<b>Partnership Working</b>	<p>Development of an online safeguarding referrals process to improve the quality of safeguarding referrals, safeguarding outcomes for our patients and consistency of data collection.</p> <p>Joint working with Adult Social Care to develop a new process to support the multi-agency response to S42 enquiries and improve safeguarding outcomes for patients, families and carers.</p> <p>Have supported 212 victims of domestic abuse with the funding received from the Ministry of Justice which supports our Health Independent Domestic Violence Advocate. This is an increase of 35 people from the previous year.</p>
<b>Community / Public Engagement</b>	<p>Calderdale and Huddersfield NHS Foundation Trust actively support our most vulnerable patients and are committed to protecting their safety and welfare, whilst supporting individuals to be free to make their own decisions. We strive to ensure our staff are empowered to speak up and act when they identify safeguarding concerns and continue to support the work of the Adults Safeguarding Board. The Safeguarding Team have been working with CHFT Charity to source funding to provide 'homeless packs' for patients being discharged from hospital who are of no fixed abode.</p>

## South West Yorkshire Partnership NHS Foundation Trust (SWYPFT)

Priority	
<b>Supporting the Workforce</b>	<p>Ensuring that the workforce remains knowledgeable and confident to undertake their safeguarding duties – the safeguarding team hosted an annual safeguarding conference in September 2023, the topics included professional curiosity, alcohol use and safeguarding, multi-agency public protection training and contextualised safeguarding. This was well attended, and feedback was positive. Additionally, the team have delivered several training packages across the Trust; domestic abuse, neglect, professionals' boundaries, parental mental illness and the impact on children and self-neglect and hoarding training (to support the workforce to maintain their level three intercollegiate document competencies). Additionally, the team continue to support the Named Doctor in delivering training to the joint academic psychiatric seminar (JAPS)</p> <p>The 'Persons in Positions of Trust' (PiPoT) guidance has been signed off and is accessible on the Trust's intranet page. This workstream has also included the development of an e-learning package and a webinar. Workshops are planned for 2024/2025.</p> <p>The 'threats to kill' guidance briefing has been updated and made streamlined (April 2024).</p>
<b>Learning from Experience</b>	<p>The launch of routine enquiry (October 2023) – this aligns with the domestic abuse workplan, the domestic abuse NHS contract, NICE guidance and learning from external Domestic Homicide Reviews.</p>
<b>Partnership Working</b>	<p>Supporting the sexual safety workstream including updating the sexual safety guidance document, promoting the NHSE sexual safety in the workplace charter (September 2023) and working collaboratively with partners to ensure service users and staff have appropriate access and support to services.</p>
<b>Community / Public Engagement</b>	<p>The Safeguarding Team continue to promote Making Safeguarding Personal principles within clinical practice. In January 2024, MSP posters were developed with the internal comms team as a prompt to staff to consider MSP. These were shared widely across the Trust.</p>



# Mid Yorkshire Hospitals NHS Trust

Priority	
<b>Supporting the Workforce</b>	<p>The safeguarding adults team attended an external supervision course and developed a Think Family approach to supervision. The Safeguarding Adults Team have led on the development and implementation of the new Think Family Safeguarding Champions Meetings. The Think Family Safeguarding Newsletter continues to be created and published every quarter.</p> <p>The development of the Think Family Project meeting has resulted in positive improvements by the Think Family Safeguarding Team to implement new training models, arrange and deliver safeguarding supervision updates and ensure the quality of the Champions meetings are meeting the needs of the Champions and the emerging themes identified from local &amp; national learning.</p> <p>The Think Family Safeguarding Team were the first team within the trust to design a new intranet page and move content onto the new SharePoint platform. Managing allegations against staff – policy updated and now includes the implementation of an MDT Initial Planning Meeting to review the concern and ensure safe practice. MYTT workforce safeguarding training delivered to meet the intercollegiate requirements; plus, bespoke training provided across division. Established &amp; audit assured process embedded to flag all adults and children who are high-risk victims of domestic abuse on hospital systems to prompt routine enquiry safety questions. Introduction of routine enquiry / safety questions in relation to domestic abuse, asked during episodes of care.</p> <p>Safe accommodation secured at MYTT for staff who are victims of domestic abuse. A Domestic Abuse Champion network has been established to disseminate learning and support staff as champions in their clinical areas. MYTT has signed up the Employers Initiative Domestic Abuse to further support this agenda at the Trust.</p>
<b>Learning from Experience</b>	<p>MYTT Safeguarding Adults Review (SAR) - process developed to capture MYTT information to provide MYTT Independent management review. The think family safeguarding team are committed to attend statutory subgroups and boards with regards to safeguarding and the category of domestic abuse.</p>
<b>Partnership Working</b>	<p>The team have continued to meet its statutory obligations to attend both Safeguarding Partnership Boards and sub meetings. Partnership working with human resources to ensure staff are asked regarding their safety on return-to-work following periods of absence or sickness.</p> <p>Robust safety plans developed for staff in conjunction with ward managers, divisional leads, and security to enable MYTT to be a safe place for victims of abuse.</p>
<b>Community / Public Engagement</b>	<p>The team deliver domestic abuse / training to junior ED doctors, maternity induction for newly qualified midwives, ED nursing induction, MYCO and the health care academy. Very positive feedback received from patients and staff members who have been supported by the team.</p>

## Locala Community Partnerships

Priority	
<b>Supporting the Workforce</b>	There was an opportunity to review working patterns within the team and recruit into the vacant posts. A new Head of safeguarding joined the team in September 2023. The team are now firmly adjusting into their roles as a new safeguarding team.
<b>Learning from Experience</b>	<p>The Safeguarding Team have worked in collaboration with the Locala Clinical specialist in Learning Disabilities and Autism, Locala now has MCA/ Learning disabilities and autism ambassadors in place within the organisation. The focus has been embedding the principles of the MCA in clinical practice.</p> <p>The MCA audit completed in Q4 (January – March 2024) has highlighted some good practice and provides assurance that Locala colleagues practice in accordance with local and national policy and guidance relating to assessment and documentation of mental capacity.</p>
<b>Partnership Working</b>	Locala recognises the fundamental principle of safeguarding is that it is ‘everyone’s responsibility.’ Safeguarding children, young people and adults at risk cannot take place in isolation and is only truly effective when we work collaboratively and restoratively with our partner agencies to protect all those at risk of harm, abuse, or neglect. Collaborative working continues to be embedded across all our services and is core to our work
<b>Community / Public Engagement</b>	<p>Locala has utilised the clinical van to deliver services across multiple sites allowing greater reach to our community. This has been a huge success, and this practice was nominated for an award for addressing health inequalities.</p> <p>Locala sexual health services were successful in gaining funding from the West Yorkshire Lord Mayors grant to extend work with vulnerable Adults at risk which has a focus on women. The community event was successful in engaging members of the community in health care whilst raising awareness around services available to them.</p>

## Kirklees Council Homes and Neighbourhoods (H&N)

Priority	
<b>Supporting the Workforce</b>	H&N have increased the training offer for all frontline staff to include self-neglect and hoarding training and Domestic Abuse training. Both sessions will be mandatory for new starters and will be refreshed 3 yearly. H&N have also delivered Professionalism in Case Notes training which has been added to our induction and refresher sessions for all staff.
<b>Learning from Experience</b>	H&N foster a culture of continuous improvement and as such, learning from SAR's and DHR's have been implemented; we have developed a process for the recording of DRAMM data and implemented additional training (detailed above). A new audit tool will be rolled out in September to allow for ongoing case audits for safeguarding and Anti-social behaviour cases. This will also provide additional management oversight and will inform future training and development need.
<b>Partnership Working</b>	H&N are currently preparing for an inspection from the Housing Regulator and are working towards the implementation of a new housing management system which will improve case management for all reported concerns (Safeguarding, safety and wellbeing) in line with this we have reviewed and updated our internal safeguarding processes.
<b>Community / Public Engagement</b>	We are currently reviewing how we capture, collate, track and monitor vulnerable residents within our homes with learning from safeguarding cases, DHR's, case reviews, complaints and Housing Ombudsman cases. As part of this we are developing a 'Vulnerable Tenants Policy' and 'Finding our Silence' is a priority for H&N.

## Kirklees Council Housing Services

Priority	
<b>Supporting the Workforce</b>	<p>For 23/24 Housing Services has renewed its safeguarding action plan to incorporate the KSAB shared priorities, some of the work to support this has included a renewed commitment to Housings contribution to KSAB and the subgroups. We attend KSAB, SAR and L&amp;D groups that benefit Housing Services learning gaps.</p> <p>We have refreshed the housing services Safeguarding Plan and have a renewed approach to how we will use our safeguarding champions. We have embedded staff training and knowledge and making safeguarding awareness mandatory annual learning.</p>
<b>Learning from Experience</b>	<p>Our service has just refreshed and renewed our safeguarding plan which promotes staff’s awareness and understanding of safeguarding and when and where to raise a concern effectively. We have an ongoing training plan at introductory stage and then refreshed annually. In addition to this we have also renewed our voluntary “service champions” role whereby staff have a preferred safeguarding knowledge which they can share with the team.</p>
<b>Partnership Working</b>	<p>Consultation with all stakeholders for our policies and strategies. Continued improved partnership working to achieve mutual objectives. A service plan which includes safeguarding all our customers, in particular an emphasis within the refugee resettlement process for the Ukrainian scheme whereby Kirklees Council was acknowledged as a flagship council for our approach.</p>
<b>Community / Public Engagement</b>	<p>Housing services apply MSP for all assessments we carry out. All Adaptations and housing needs are assessed on a person-centred basis which includes safeguarding and applies the making safeguarding personal principles. This includes involving the customers voice and tailoring an assessment of need around their individual circumstances. If any elements of safeguarding are identified it is raised with a senior and it is worth re-iterating that, should it meet a sec 42 threshold then it is raised with the relevant safeguarding teams.</p>

## West Yorkshire Fire and Rescue Service (WYFRS)

Priority	
<b>Supporting the Workforce</b>	WYFRS has introduced Trauma Risk Management (TRiM) a trauma-focused peer support system for the workforce. TRiM is aimed at identifying individuals who may be at risk of developing a traumatic stress related illness following exposure to a traumatic incident at work.
<b>Learning from Experience</b>	WYFRS' operational staff are often first on-scene at attempted suicide incidents and in a position to have initial conversations with individuals. A programme of first on-scene training has been delivered to all operational staff via our partners at West Yorkshire Police. The programme is supported via the JESIP - Joint Emergency Services Interoperability Programme, Dealing with persons in crisis guidance.
<b>Partnership Working</b>	WYFRS attends quarterly KSAB meetings and partnership subgroup meetings as required. In addition, chair and administer the Multi-Agency Hoarding panel on behalf of the partnership. WYFRS contribute to local monitoring and reporting mechanisms and share learning from incidents as appropriate.
<b>Community / Public Engagement</b>	<p>WYFRS have created a new timetable for operational staff working the 2024-rota system. The revised working day is part of a wider range of changes to improve our effectiveness across service delivery and to ensure we are putting our communities first. The working day now has ring-fenced time for Prevention, Risk Reduction Initiatives and Community Engagement as well as operational training.</p> <p>WYFRS regularly consult with the community to give local people the opportunity to tell us what they think about the services provided.</p>

## Annual Board Challenge

The KSAB Challenge Event takes place each year in order to undertake some constructive challenge about performance and to identify and agree some priority areas of focus for each agency and the Board over the next year.

A small independent panel informally challenges senior agency partner representatives, giving an opportunity for sharing information in an open and honest way, focusing in the main on the Board Shared Objectives for the previous year:

- Supporting the workforce
- Learning from experience
- Partnership working
- Community / Public Engagement



## Challenge Event Key Findings

Last year's Challenge highlighted how people's lives have become more complex, communities have altered and how there is a perpetual necessity to respond more effectively to the shifting requirements of the people in the community.

This year, agencies advised that this trend continues with much more complexity and acuity of cases, we continue to see the impact of the Pandemic on the system, with increased waiting lists and complex lives. These can be holistically grouped into areas of key pressures:

1. Gangs / Violence against Women and Girls / increase in Domestic Abuse
2. Increase in self-neglect / impact of poverty
3. Increase in Asylum seekers
4. Increase in complex mental health in young people

Other highlights which elicited thorough discussion included:

- Managing Risk/Safety concerns
- Young people/Transitions
- Learning from Experience including looking more at Thematic learning
- Mental Health
- The Workforce, with particular attention to support mechanisms for staff experiencing high levels of trauma and stress on a near daily basis

## Forward Plan

Just as we stated at the beginning of this report, the partnership continues to confidently look to the future. In spite of the challenges it faces, with tightened resource envelopes, with increasing service demand and the changing nature of our communities, the commitment and practice of the Board and its partnership of services are prepared and ready to take these challenges on.

Considering the responses from the Board's 2023/24 Challenge event, and combining them with discussion points that arose from the Board's Development session held later in the year, the Strategic Objectives for the coming year that we will be focusing on are:

- Transition
- Domestic Abuse
- Work with Families and households
- Community work/Community network
- Dealing with resource reduction/capacity reduction.

We will continue to work and support the Communities Board and Children Safeguarding Partnership with our shared priority objectives we will combine our work streams and strive to reach effective outcomes for all the communities we work with, in this forthcoming year, and the years that will follow.

Kirklees Safeguarding Adults Board.

