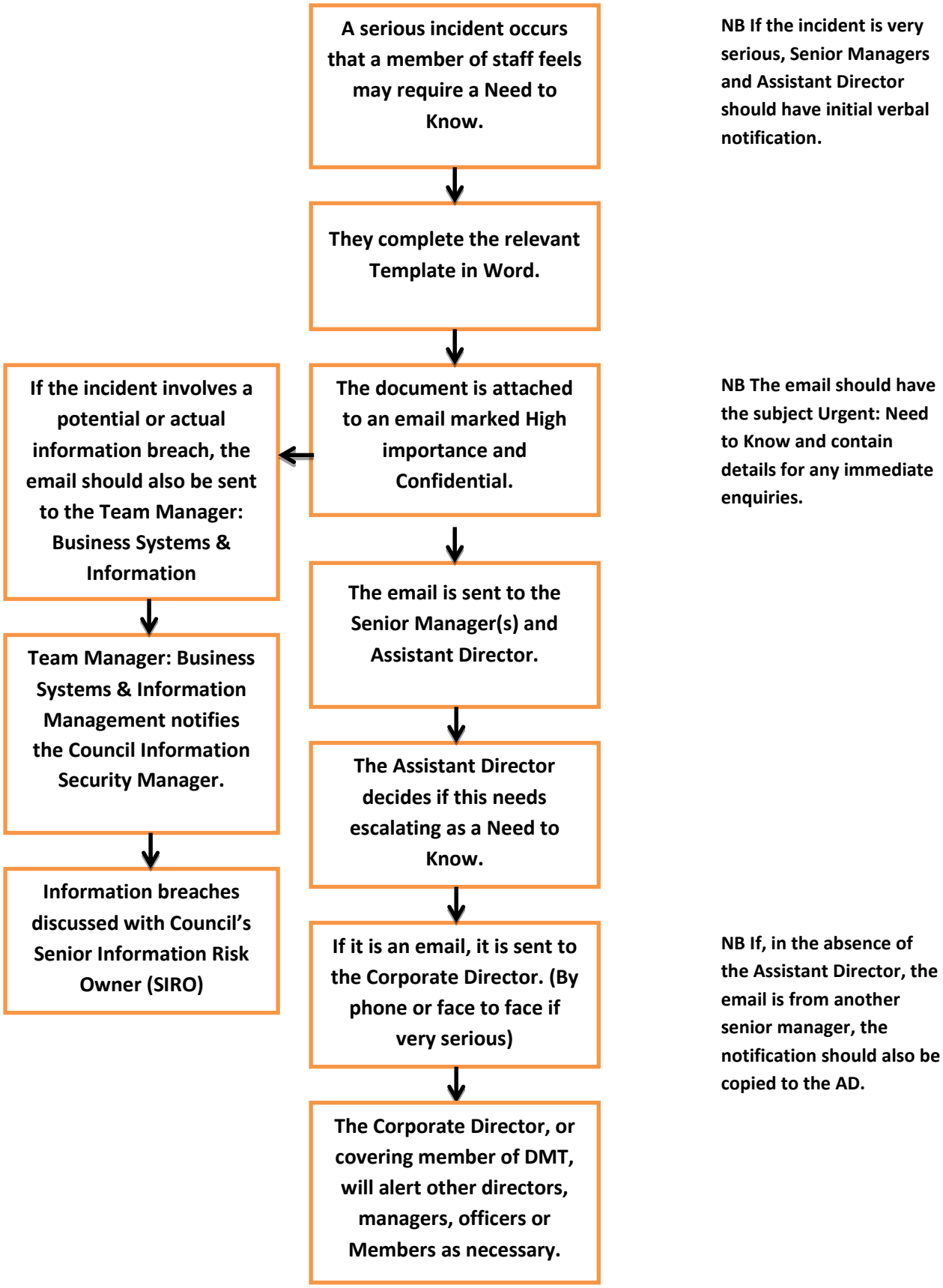Notification of a Serious Event (Need to Know) Flowchart