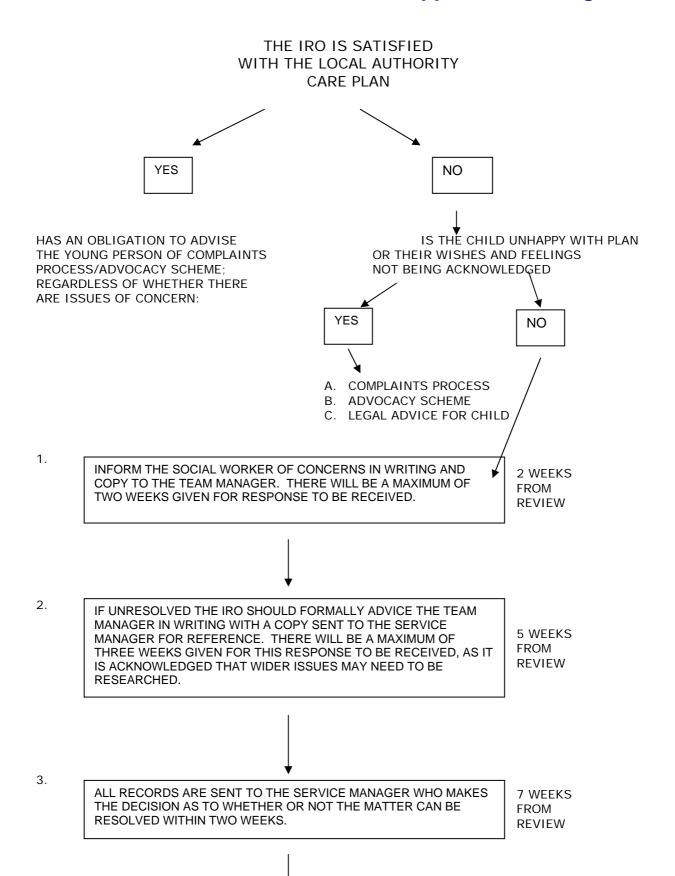
## **Process – Social Services & Supported Housing**



4. SHOULD THIS NOT BE THE CASE A MEETING SHOULD BE ARRANGED W ITHIN ONE WEEK TO INCLUDE THE IRO, TEAM MANAGER, SERVICE MANAGER AND SOCIAL WORKER IF APPROPRIATE. ALL COPIES OF CORRESPONDENCE SHOULD BE SENT TO SERVICE MANAGER.

8 WEEKS FROM REVIEW

5.

IF THIS MEETING HAS NOT RESOLVED THE DIFFICULTY THE MATTER SHOULD BE REFERRED TO PAULINE PILKINGTON, ASSISTANT DIRECTOR WHO WILL MAKE A DECISION IN CONSULTATION WITH THE DIRECTOR AND CHIEF EXECUTIVE AS TO WHETHER OR NOT THE MATTER CAN BE RESOLVED IN BOROUGH. GIVEN THAT ADDITIONAL INFORMATION MAY BE REQUIRED TO INFORM THIS PROCESS A MAXIMUM OF 3 WEEKS IS GIVEN FOR THIS RESPONSE.

11 WEEKS FROM REVIEW

6.

IF THE MATTER REMAINS UNRESOLVED A REFERRAL TO CAFCASS LEGAL WILL BE MADE WITHIN ONE WEEK OF THE ABOVE DECISION BEING MADE.

12 WEEKS FROM REVIEW