

When working with families where fraudulent or unlawful behaviour is known or identified

As a Local Government service we have a responsibility to act appropriately and in partnership with other agencies.

If a worker is informed of, or discovers fraudulent or unlawful behaviour when working with a family, it is an expectation of their role to advise the parent to do the right thing and act lawfully.

The allocated worker will inform an agency where social care involvement could contribute to a change in entitlement, for example and where applicable, informing a benefit agency where a child/children are removed from parental care.

However, given the breadth and complexity of fraudulent and unlawful behaviour, staff are advised on a case by case basis to seek management support and direction where it is known or reasonably suspected.