

Residential Critical Incident Brief

This briefing is to ensure we have a process in place when we have a situation that has become critical. This could be in relation to a child or young person where behaviours are escalating that could impact on their welfare, staff's welfare and other children/young people who are living in the same home.

- Incidents need to be recorded in a timely way.
- De-briefs for each incident to be completed with staff and any children/young people who have been directly involved or a witness to an incident. The incident needs to be recorded within 24 hours, debrief with staff involved within 48 hours and a debrief with the child/young person within 5 days (as per the regulations)
- Registered managers to keep a log of all incidents and review each month as part of their monthly audits.
- Audits to be moderated by the Responsible Individual each month for each home.
- H and S to have oversight and to contact the Responsible Individual if incidents reported are escalating.
- Decompression sessions to be arranged if required
- Regular team meetings and supervision to reflect on practice and learn from incidents.
- If we have a situation where things are becoming unmanageable a meeting will need to be convened that will be chaired by the Responsible Individual. If matters are not resolved at this meeting a further meeting will be convened and chaired by the Head Of Service for Children in Care and Care Leavers.