

Staffordshire Residential Homes

On Call Briefing

The Alders – 4 bed residential home for young people with emotional, behavioural difficulties aged between 12 and 17. Emergency admissions are accepted following an appropriate matching process.

Brunswick Place – 4 bed short breaks home for young people who are at risk of entering local authority care with emotional, behavioural difficulties. An emergency admission can be accepted if the young person is at risk of family breakdown and already known to Brunswick Place and the edge of care service. This should be following an appropriate matching process.

The Firs – 3 bed long term residential home for young people with emotional, behavioural difficulties aged between 10 and 17 years. No emergency admissions accepted.

Cannock and Burton Resource Centres – 4 bed short breaks facility for young people who have disabilities. Referral through the disability resource panel. Emergency admissions can be accepted if the service is appropriately able to meet need and following an appropriate matching process.

- When on call you should have your mobile phone available and adequately charged to receive calls.
- Telephone calls should be answered or returned within 30 minutes.
- On Call is for advice only and advice given should be recorded.
- It is expected that On Call is the last resort for staffing issues – seniors on shift should attempt to gain cover from team members or other homes prior to calling On Call.
- When considering referrals, it may be appropriate to seek views of the staff at the home who know the young people well to support completion of the matching risk assessment.

