

FLOW CHART: Reminders and making it right

Expectations not achieved



Remind the child about the expectation

And that you expect it to be achieved



Do it immediately or at the first opportunity

- Find a quiet place
- Listen to their version
- Use restorative questioning
- Explore options
- Agree next steps

Amend or change the Expectation only if fair/appropriate

Complete a 'Making it Right Form
-see Appendix 1

Review and recognise positive behaviour or take further action as noted on the 'Making it Right' Form