

OUR APPROACH TO QUALITY ASSURANCE

AUDIT

MONTHLY AUDIT CYCLE

OBSERVATION

PRACTICE SAFEGUARDING REVIEWS

THEMATIC AUDITS

DIP SAMPLES

COLLABORATIVE AUDIT

CASE FILE CHECKLIST

GROUP AUDIT

IRO CHECKLIST

CHILD PROTECTION CHECKLIST

FOSTERING PANEL CHECKLIST

DATA

PERFORMANCE MANAGEMENT INFORMATION

COMPLIMENTS AND COMPLAINTS

EXTERNAL VALIDATION

INDEPENDENT AUDIT AND REVIEW

OFSTED ILACS INSPECTION

MULTI AGENCY THEMATIC AUDITS

APPRECIATIVE INQUIRY

JTAI

LEEDS PARTNERS UNDERTAKING AUDIT

PRACTICE DISCUSSION

LEARNING CONVERSATIONS DURING AUDIT

POST AUDIT REFLECTIVE LEARNING SESSIONS

CIRCULAR LEARNING EVENTS

ALL MANAGERS MEETINGS

SENIOR MANAGEMENT MEETINGS

Q&A SESSIONS

GROUP AUDIT

CO-PRODUCTION AND INFLUENCE

INVOLVEMENT AND FEEDBACK FROM PARENT/CARERS, CHILDREN/YOUNG PEOPLE/CARE EXPERIENCED ADULTS DURING AUDIT

FEEDBACK FROM YOUTH AMBASSADORS AND MAKE A DIFFERENCE GROUP AND PARENTS FORUM

ANNUAL SURVEY CARED FOR CHILDREN AND YOUNG PEOPLE

ANNUAL CHILDREN'S SERVICES SURVEY

ANNUAL CHILDRENS SERVICES STAFF SURVEY PRACTICE WEEK

SOCIAL WORK WEEK

PRACTICE STANDARDS CONSULTATION SESSIONS



OUTCOMES

PEOPLE STRATEGY

RECRUITMENT AND RETENTION OFFER

COMMUNICATION AND ENGAGEMENT

SERVICE DEVELOPMENT

SERVICE IMPROVEMENT PLANS

CHILDREN'S SERVICES IMPROVEMENT PLAN

POLICIES, PROCEDURES AND GUIDANCE AND STRATEGIES

CAREER PROGRESSION POLICY

TRAINING AND DEVELOPMENT OFFER

CLOSE THE LOOP FEEDBACK

DATA DEVELOPMENT

MULTI AGENCY INFORMATION SHARING

ULTIMATELY ...
IMPROVED
OUTCOMES FOR
CHILDREN, YOUNG
PEOPLE & FAMILIES

#MakeADifference