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| **Name** | **Contact Details** |
| **Front Door**  **Multi Agency Safeguarding Hub (MASH)** | **Tel**: 0345 140 0845 General Enquiries  Tel: 0151 934 4013/4481 Social Worker  **E-mail**:  [**SocialCare.CustomerAccessTeam@sefton.gov.uk**](mailto:SocialCare.CustomerAccessTeam@sefton.gov.uk) |
| **Emergency Duty Team (EDT)** | **Tel**: 0151 934 3555 |
| **Children and Young People with Disabilities** | [Guidance to Accessing Services for Children with Disabilities | The Sefton Directory](https://www.seftondirectory.com/kb5/sefton/directory/advice.page?id=Ni_lx5V-to4) |
| **Local Offer** | [Local Offer - Special Educational Needs and Disabilities | The Sefton Directory](https://www.seftondirectory.com/kb5/sefton/directory/localoffer.page?localofferchannel=0) |
| **Designated Clinical Officer (DCO)** | **Tel: 07887 528889**  **E-mail:** [**Ingrid.bell@merseycare.nhs.uk**](mailto:Ingrid.bell@merseycare.nhs.uk) |
| **Healthwatch Sefton** | **Tel**: 0800 206 1304  Text service 07343 810438  [**http://www.healthwatchsefton.co.uk**](http://www.healthwatchsefton.co.uk/)  Opening hours 9 a.m. – 5 p.m. |
| **Local Authority Designated Officer (LADO)** | **Tel**: 0151 934 3783 |
| **Comments, Compliments and Complaints** | [Complaint details (icasework.com)](https://seftonportal.icasework.com/servlet/servlets.app?type=ChildrenComplaint&Login=false&st=EMBED&db=PIVpdzi%2FTBk%3D&csrfhash=2eEmE_H6hHjdgcjtRdz83I2b64ViNbKaB20YeXp3PkVEuOiKDldYrdpzumY9h0__yi_EiBurTytgd-n_bgu1Kan54v9lANR6NLsMmYkAJ0Nn2AFbc8T09l2D4wbT3R3MR0V7so2BSUIrhb4cZzkZ-Q%3D%3D.dGfT1kWPTaDBgXsjBQ64QA%3D%3D%7E%21)  General enquiries Tel: 0345 140 0845 |
| **Advocacy to make a complaint to children’s social care** | **The National Advocacy Service**  [The National Youth Advocacy Service | NYAS](https://www.nyas.net/) |
| **Schools and Learning** | [Schools and learning (sefton.gov.uk)](https://www.sefton.gov.uk/children-and-young-people/schools-and-learning/) |

Dec 2022