

WORKING WELL WITH CHILDREN AND FAMILIES IN LANCASHIRE

Part Three – Information about Services and Support in Lancashire County Council Area

How to support children, young people and families who experience challenge

Nov 2025



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SECTION 1 SUMMARY AND OVERVIEW

Purpose

This guidance is for everyone who works with children and young people and their families who live in Lancashire with the exception of unitary authorities Blackpool and Blackburn with Darwen who have developed their own part 3 guides. It should not be read in isolation – it sits alongside Parts 1 and 2 of the Working Well with Children and Families Guide which is for everyone working in Lancashire.

It is publicly available for anyone to access including the children and families of Lancashire, and is particularly key for organisations including:

- Health
- The Police
- Local Authorities
- Schools
- Colleges
- Nurseries & Childminders
- Voluntary and peer group organisations working with children, young people and families
- Providers of support for children, young people and families.



This guidance details support available to children, young people and families and is equally relevant to all professionals working in a wide range of adult service areas including Adult Social Care, Mental Health Services, Substance Misuse Services, Probation, Community Health, Community Safety, Housing and Leisure.

Within Lancashire, our model of practice is Family Safeguarding. Central to this is how we work with Children and Families.

Collaborative: Practitioners and families are partners, we do things with people, not to them.

Strengths-based: All families have strengths, and we focus on using strengths to support change.

Purposeful: Our role is to meet child and family needs & give families the right support, first time

Rights-based: Families have a right to help and support for their children, and the autonomy to make choices.

Empathic: We listen carefully to families & offer a helping hand to create change for children

Aspirational: We want the best for families and to help them to sustain change

Family Safeguarding is our way of working and families can expect to receive this response throughout our services.

Our Vision for Children in Lancashire

Our shared vision for children, young people and families in Lancashire is that '**Children, young people and their families are safe, healthy and achieve their full potential**'

Five outcomes:

- Vulnerable children and young people are safe from harm and build resilience.
- Children and young people achieve their full potential in education, learning and future employment.
- Children and young people enjoy healthy lifestyles and know how to help others.
- Children, young people and families have a voice in shaping the support they receive.
- Children and young people live in Lancashire where they can enjoy a good quality of life, be happy and want to stay.

Five partnership priorities:

- Improve the environment in which children and young people live, learn and work.
- Support children, young people and their parents/carers to make healthy lifestyle choices and to build strong families, friendships and healthy relationships.
- Provide children and young people with a good quality education and learning opportunities which matches their talents, ambitions and aims and enables a positive transition to adulthood.
- Prevent the need for children and young people to become looked after, and with compassion, step in when necessary to keep children and young people safe from harm.
- Make sure children, young people and families can influence decision making and bring about positive change for themselves and others.

Five partnership ways of working:

- We will focus on the children, young people and families who need our support.
- We will focus on strategic priorities which raise aspirations and enable people to work locally to build on the strengths of people and their communities.
- We will build on what works well.
- We will collaborate and share information.
- We will provide critical challenge to improve practice and outcomes.

Five partnership measures of impact against our greatest challenges:

- Improve the healthy life expectancy for children and young people.
- Increase the number of children who achieve a good level of development at the end of the reception year.
- Increase the number of 16-17 year olds in education, employment or training.
- Show clear evidence of improved outcomes as a result of family participation.
- Ensure the right children and young people are in the care of Lancashire County Council.





SECTION 2 – WHEN FAMILIES NEED ADDITIONAL HELP

The following section will help explain how support can be provided and accessed for children and families of Lancashire when they need this.

Early Help Support for Children, Young People and Families

From pre-pregnancy and throughout childhood, situations can occur that may affect a child/ young person's health, development, attainment and wellbeing, which can in turn, impact their later life.

Most children, young people and families will experience challenges in their lives that impact on their wellbeing. Most families will be able to weather these challenges (are resilient to them) either without help from services or with advice, guidance and support from universal services, working with empathy and understanding. Some children, young people and families will need support from people who know them well and have established relationships with them to meet some challenges where advice and guidance has not been enough to help the family achieve change. Services for children and young people at Universal plus are sometimes referred to as targeted services, but are more likely known as 'early help plans'.

Through the delivery of Lancashire's multi-agency Early Help Strategy, we will ensure a countywide approach in the way partners coordinate, prioritise and maximise their collective efforts to enable families to achieve success, cope with stress, manage change and uncertainty and make safe decisions about their future. The strategy provides a framework to support partners to work together more effectively, avoid duplication to secure better outcomes for families and manage the demand for and avoiding unnecessary statutory interventions. Early Help will achieve our aim as a partnership by working collaboratively with children and families. We will ensure that families are supported to have a strong sense of responsibility for their children, are confident and that families are supported to care for their children so that they thrive within a family environment.

An Early Help Assessment and multi-agency meetings are critical ways of engaging children and their families on a voluntary basis and many needs can be resolved this way.

A small number of children, young people and families will experience significant difficulties and will need coordinated support from experts working with them to find sustainable solutions that reduce the impact of challenge on the wellbeing and development of children and young people. Intensive support provided by Child and Family Wellbeing Service.

In exceptional cases families need specialist, statutory support that is designed to maintain or repair relationships and keep families together wherever possible. In some very specific circumstances, the needs are so great that children need to be away from their family to ensure that they are protected from harm and in these circumstances the local authority becomes their "corporate parent".

What happens to a request for support?

When you are considering making a request for support to Children's Services, unless there is immediate risk of significant harm, you must speak with the family and discuss why you feel this action is needed and should seek to do this in collaboration with the family and young person.

Where there is doubt about the most appropriate service pathway to take, anyone concerned about the welfare of a child/young person should, before they make a request, consult with their own manager and/or designated safeguarding lead and, where they remain unsure, speak to an Early Help Officer in the Children's Services Support Hub (CSSH) for Level 2 or 3 unmet needs, or a qualified social worker in the Multi-Agency Safeguarding Hub (MASH) Level 4 unmet needs on 0300 123 6720.

If a child/young person is considered to be at IMMEDIATE risk of significant harm professionals should always telephone 999, then contact the Multi-Agency Safeguarding Hub 0300 123 6720.

In the Multi Agency Safeguarding Hub in Lancashire, Children's Social Care staff answer phone calls from members of the public and priority phone calls from professionals.

Children's Services Support Hub (CSSH) is a discreet team within the MASH function that processes all requests for service that do not meet threshold for statutory services.

Families will be signposted to wider early help provision accordingly and in line with the Continuum of need and principles of the Working Well with Children and Families document.

For example: Requests for support for Families that require support under Level 3 of the Continuum of Need (CON) will be supported through to the Family Intense Support Team within Child Family Wellbeing Service.

Those that may benefit from support under Level 2 of the CON will be re-directed to Lancashire's Early Help Offer. It will be the responsibility of partner agencies involved with such families to refer directly into specific need led services.

The changes above allow increased capacity for social workers within the Multi Agency Safeguarding Hub to undertake timely, informative enquiries on level 4 requests for support and provide a swift response for those that are most in need of statutory services.

When a Request for support is received, it is reviewed by the Practice Manager in line with the Levels of Need and redirected into the appropriate pathway. If the child / family require Early Help services (Level 2 and 3 presenting needs), the request for support is either screened by the MASH Early Help workers in order to establish the support and service required, or if this is clear and parental consent is present, sent to the relevant Early Help provision within 72 hrs. Where a request for support is potentially a child in need, or child protection referral, and threshold is not clear, multi-agency screening will take place whereby a social worker will gather information from the family and relevant partners within MASH and an outcome decision is made within 1 working day (24hrs). On requests for support where the threshold for Children's Social Care is 'clear' (Level 4 presenting needs) and screening is not required to establish the threshold, a clear rationale is recorded by the Social Worker and Practice Manager and is transferred to the Duty and Assessment Team for a swift timely transfer with clear chronology, consideration of history and current referral and rationale of why the threshold is met.

If a request for support is received with Level 3 presenting needs and the child is open to Children Family Wellbeing Service, this will be recorded on the child/young person's electronic record and passed to the allocated worker and district duty mailbox to provide a response.

If a Person contacts MASH in regard to a child that is open to Childrens Services and the child/young person's allocated worker is not available, this will be recorded on the child/young person's electronic record and passed to the allocated worker and district duty mailbox to provide a response.

Outcomes can include:

- Advice and information given
- Recommendation to involved services to provide additional support through an Early Help Assessment
- Signposted to other services and local community Family Hub offer
- Accepted as a referral and passed on to a social worker in the relevant local Duty and Assessment Team for an assessment
- Accepted as a referral for Children and Family Wellbeing Service Family Intensive Support Team.

The outcome of the request will be fed back to the referrer. When a referral is received in the Multi Agency Safeguarding Hub and is deemed to meet threshold for Children's Social Care, it will be allocated to a social worker. There are occasions when the manager of the local Assessment Team will decide to close a referral before an assessment is undertaken. This can be because new information about the referral is received, or the team knows relevant information from their previous involvement with the child/young person and family. If a referral is closed by the Assessment Team, they will inform the referrer.

In most instances, a Child and Family Assessment will be undertaken; this will include seeing the child/young person alone (where age appropriate), meeting parent/carers and discussing concerns and gathering current and historical information from all relevant professionals to form a judgment about needs and risks in order to develop an analysis or agree further actions to support the child/young person. The Children and Family assessment should take up to 20 working days to complete and may lead to a Child in Need plan or, if the situation is complex, the Children and Family assessment may be extended up to 45 working days to enable more detailed information.

The outcome may be:

- The provision of advice
- Referral to relevant provision in the community
- A Child in Need plan (CIN)
- Support provided by intensive Early Help Service
- Support provided by services to provide additional support using a Team Around the Family and Early Help Plan
- A Strategy Meeting

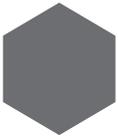
Whenever there are concerns a child/young person has, or is likely to suffer significant harm, a Strategy Meeting should take place. This will involve liaison with Police, Health, Education and other relevant agencies involved with the child and family. This will be either a virtual meeting or a physical meeting dependent on the circumstances. **The aim of this meeting is to consider professional information and potential concerns of significant harm, and whether enquiries under s47 should be undertaken, and if so how. Any Strategy Meeting should consider Safety Planning, thresholds and Multi Agency working and plan what actions are needed, including any immediate actions in order to safeguard.**

This may lead to a decision that:

- Concerns not substantiated
- Concerns substantiated but child is not at ongoing risk of harm
- Concerns substantiated and is at risk of ongoing harm and further statutory intervention, often through an initial child protection conference is required
- A voluntary Child in Need plan will support the child/young person and family

Some children may need protection from harm and in these situations, a Child Protection, or **Beyond Homes Conference** may be required (**Beyond Homes is our specialist response to Children at risk from harm outside of the home**). If this decision is made, the conference is held within 15 days of the strategy meeting. Preparatory work will be done with the child and family prior to any conference, which will include work to ensure the meeting is fully accessible to everyone who needs to be there. All information shared at conference will be shared with family members and the children as appropriate in advance of the meeting to support meaningful attendance and the family where appropriate will be supported to present their own views on what change and help is needed. **The conference will make a recommendation after hearing from all people in attendance, about the type of help and support best suited to the needs of the child and family.** In situations where risk is considered high, a Child Protection Plan could be put in place. The overall aim of this plan will be to help make things safer for the child, through working with their family. Planning will be clear and will make clear what changes are required, but also what support will be available to help change outcomes. Once Children's Social Care and other specialist intervention has successfully reduced the level of need for the child or young person, universal or targeted services will be expected to continue to support the child/young person and family through the 'Working well with Children and Families in Lancashire' processes described earlier in this guidance. In some situations, the risk may be too high to support the child or young person staying at home or plans for change may not be achieved or further serious incidents may occur and in these situations, it may be appropriate to apply to the court for care proceedings. The first step in this process is usually to have a legal planning meeting whereby parents and carers would be supported to access legal advice.





SECTION 3 – SERVICES IN LANCASHIRE

The following section will help breakdown the different teams and services which can be accessed through our provision of help within Lancashire.

Delivering Early Help in Lancashire – Early Help support for Children, Young people and families

Children and Family Wellbeing service offers early help and support to children, young people aged 0-19yrs (up to 25yrs for young people with special educational needs and disabilities) and their families across Lancashire. The service responds as early as possible when a child, young person, or family needs support. By working together with the child, young person and their family we can provide an enhanced level of practical support to address needs directly. Sometimes our workers meet with individuals or families on a one-to-one basis, and sometimes we bring people together in groups. We focus on strengths and build positive relationships with the whole family so that we can be sure everyone's voice is heard and feels listened to.

When Children and Family Wellbeing Service deliver early help and support, they are 'child focused' and will:

- Use an early help assessment with the family to identify needs as early as and provide support and intervention through a practical early help plan
- Offer support as early as possible after the emergence of a particular need, and before problems become more complex and to hopefully stop them escalating
- Consider the needs of all individual members of the family and respond accordingly
- Offer proportionate support at the right time to meet families' needs
- Draw upon the families' own strengths and skills and promote resilience
- Support children, young people, families, and communities to further develop their networks so that they can more effectively help themselves in the future
- Be curious, tenacious and pro-active in our approach to working with children, young people and families, particularly where consent and engagement may be harder to secure and maintain
- The overall goal is promoting resilience, participation and building on their strengths.

CFW delivers support in these key areas:

- **Family Intensive Support** – Intensive one to one personalised support for families with more complex needs. This is an enhanced level of support for the whole family through a family support worker. When we offer intensive support to a family, we will provide personalised support to the whole family including each individual child or young person in the family. We work with families from a wide range of backgrounds, where there are higher levels of need, or needs are more complex. Family Support Workers deliver intensive support underpinned by an ‘early help’ assessment. With the consent of the family, they will involve other professionals who can help in a ‘Team around the family’. Family Support Workers will make contact regularly with service users by a combination of phone and video calls, texts and face to face home visits. Periods of Intervention and support are typically around 6 months or more, during which, we work with the individual/ family to agree a family action plan and be clear what changes we are seeking to achieve together. Outcomes are recorded and shared with the individual/ family using a ‘Radar Chart’ progress model
- **Neighbourhood Support** – Delivered through a countywide network of 56 Family Hubs/ Family Centres, within the heart of communities across Lancashire – Offering a variety of group-based programmes of support and services for parents, families, children and young people. Services are targeted towards priority groups but also, respond to local needs. Neighbourhood Group Workers deliver a diverse programme of groups/activities, at times when they are most needed by service users. Group programmes are tailored to different groups across the age range 0-19yrs+ and with parents. Delivery Centre Support Workers enable drop-in support throughout the day to help families. Information on your nearest centre, and the groups and programmes available can be found in our ‘What’s On’ Guides for each centre available to view and download on our website.
- **Family Time** – This enables children to see their parents through supervised contact Sessions. These are governed by the family court and are for where children are removed from their parents/carers and/or are subject to care proceedings involving the local authority.
- **Community Offer** – Enabling the right services to respond to the right families at the right time by working as an early help partnership with other agencies to promote a ‘think early help’ approach and provide advice and support to enable quality early intervention services. CFW supports partners with early help practice development. We offer a multi-agency early help training programme and work closely with local partners through local early help partnerships in all district areas. CFW’s community offer forms the interface with Lancashire’s ‘Team around the School and Settings (TASS)’ way of working and aims to support families that schools and other settings may identify as needing some extra early help. Nominated Community Senior Family Support Workers within each CFW team, provide a named link with key partner agencies on a geographical basis, including schools, early years, health, VCFS and other early help settings.

- **Targeted Youth Support** –. Delivered in key family hubs which also operate as youth zones, out and about in the community or on the streets (Detached Work) where young people gather across Lancashire. Targeted Youth Support (TYS) offers a variety of group-based programmes of support, targeted towards those who are most vulnerable and delivered mostly during the evenings or in schools and other settings during the day. Youth Workers run groups and activities for young people aged 12-19+yrs and up to 25yrs for those with a disability or special educational needs. TYS provides safe spaces in local areas, which welcome all young people who need support and want to access positive activities. Young people are able to meet others and develop their social skills, try new things, learn new skills, and importantly have the chance to speak out about things that affect their lives. TYS activities combine enjoyment, challenge, learning and achievement alongside a chance to ‘chill out’. Activities and groups are based around interests that the young people identify for themselves e.g. music, arts, sports, games, team activities etc. Our youth workers listen to young people and make every attempt to understand their needs. They establish trusting relationships both with young people and amongst the young people themselves. Talkzone provides a free and confidential telephone helpline, text message, email enquiry and online webchat service where young people and their families can obtain a range of information, advice and support on anything that concerns them.

- **Breathing Space** – a support service for parents who have had a child permanently separated from their care, aiming to prevent recurrent care proceedings by delivering an intensive package of support over an extended period of time, focused on improving the lives of these adults.

- **CFW Special Educational Needs Support Team** – a team of specialist family support workers providing social care support to children and families where children meet criteria for assessment by the Children with Disabilities specialist social work service but do not need to be supported by the service or a social worker, following assessment

The Children and Family Wellbeing team provides services that are personally bespoke to the identified needs of each family. This means that our support covers an extremely wide range of issues affecting the lives of children, young people and their families in very different circumstances and can be about anything that is of concern to them. CFW work with the whole family to complete a full early help assessment of their needs. Together with the family, then agree a unique action plan which they work through with the family, often as part of a (multi agency) Team around the Family.

You can find more information about Lancashire County Council’s Early Help Offer and where the nearest Family Hub/ Family Centre and Youth Zone is and details of how to make a request for support following the link below.

- <https://www.lancashire.gov.uk/children-education-families/early-years-childcare-andfamily-support/family-support/children-and-family-wellbeing-service/>

Lancashire Multiagency Safeguarding Hub (MASH)

Lancashire MASH is a team of safeguarding partners, with access to partner agency's electronic data. The MASH Team search, interpret and determine appropriate information sharing in relation to the safeguarding of children. Within Lancashire MASH Children's Social Care, Health, Police, Education, Probation, Independent Domestic Violence Advisor (IDVA) and work together on a locality footprint (North, Central and East). Other partners including Children Family Wellbeing Service, Adult Safeguarding, Lancashire Fire and Rescue, Children and Youth Justice Service

Partners are able to share and gather information in a timely way which is less process driven, supports consistent and timely decision making enables the team to focus on providing support at the lowest level with the least amount of intervention. Appropriate early support can be identified and provided to families at an early opportunity to ensure families get the right support at the right time. Where this is not possible due to the level of need being high, or there being a concern that a child/young person is at risk of or suspected to be at risk of significant harm, an assessment may need to be undertaken by Children's Social Care. After initial enquires have been made the MASH team will pass the case to the most appropriate team e.g. Duty and Assessment or Complex Safeguarding.

Our family safeguarding values are clear within this team, working in a consent-based way respecting the rights of children, young people, and families, and using a multi-agency approach to gain a full picture of the needs and support required for that child/ young person and that family.

Children's Services Support Hub (CSSH) is A discreet team within the MASH function that processes all requests for service that do not meet threshold for statutory services. This team consists of Practice Managers, Senior Social workers, Early Help Officers.

The initial point of contact for Education is the MASH Education Officers based within MASH via the School Safeguarding Advice Line, or by contacting the MASH Education Officers directly.

- Telephone: 01772 531196
- Email: mash.education@lancashire.gov.uk

Members of the public can refer into Children's Social Care or seek advice and guidance on: **0300 123 6720.**

You can find more information about referring into Lancashire's Children Social Care and the Multi Agency Referral by following the link below.

Requesting support from Children's Services - Lancashire County Council

If a child/young person is considered to be at IMMEDIATE risk of significant harm professionals should always telephone 999, then contact the Multi-Agency Safeguarding Hub 0300 123 6720.

Children's Social Care

If threshold is met, the child and family will be progressed for a Child and Family Assessment. However, Child In Need Section 17 support requires consent. A statutory assessment under the Children Act (1989) will be undertaken by a Social Worker to inform decisions relating to the child/young person and family's needs. The assessment will advise if the needs can be met through universal services or early help or requires statutory intervention as a Child in Need or is suffering, or likely to suffer, significant harm as defined in Section 17 and 31 of the Act. Whatever the outcome, a multi-agency plan of support will be co-produced with the family and appropriate support provided.

Duty and Assessment Team

The Duty and Assessment Team will undertake a holistic Child and Family Assessment working with the child/young person and the family, which will include gathering information from other sources such as other professionals that are involved with the child/young person and family and people who the family say are important. All adults within the home and key family members should be part of assessment. Through direct work and a collaborative approach, the Child and Family Assessment will explore the needs of the child and family, looking at the strengths within and around the family along with needs whilst jointly considering with the family what additional support can be offered to help. The principles underlying the approach of the Duty and Assessment Team is to ensure that families are supported quickly at the level of intervention that reflects their needs. Most families can be effectively supported without the need for statutory intervention.

The assessment may at times identify a higher level of support due to a more complex level of need. In these situations, it may recommend support under a Child In Need plan, Section 17 of the Children Act 1989. If a child is identified as requiring support under Section 17 of the Children Act 1989 that support will predominantly be provided by the Child in Need and Child Protections teams. There may be certain circumstances where support is provided by the EmPower team, such circumstances would include when need is identified from outside of the home or risks in the community. If needs escalate to the level that children may be identified as being at risk of significant harm, then a multi agency strategy meeting may be arranged.

Family Safeguarding values are key within our Duty and Assessment teams, where practice is collaborative and strengths based, purposeful, aspirational and rights based. Empathy, respectful interactions and understanding is central to our work. There will always be a focus upon the strengths of the child/young person and the family, including factors both internal to the family and external from it.

You can find more information about the Child and Family Assessment by following the link below.

https://www.proceduresonline.com/lancashirecsc/p_assessment.html

Child In Need, Child Protection and Court Service

This team will provide longer term support to children, young people and families who need support either through a Child In Need plan, or a Child Protection Plan. The Family Safeguarding, Child in Need, Child Protection and Court Service comprise of Social Workers and Child and Family Practitioners who work directly with children and families and adult workers who will provide specialist support to parents around Domestic Abuse, Substance Misuse and Emotional and Mental Health difficulties.

The Family Safeguarding Model is delivered most traditionally within these teams via multi disciplinary teams, adult workers and the workbook.

We have twenty one teams across the county: covering North, Central and East so we can be close to the communities we support.

These teams include:

- Case holding Social Workers
- Child and Family Practitioners
- Domestic Abuse Practitioners (adult and child)
- Drug and alcohol workers (adult)
- Mental Health workers (adult)

A whole family approach to keeping families together where it is safe to do so. This is achieved through a more collaborative way of working where we motivate parents/carers to identify the changes needed within their own families, and then applying that support through the multi-agency team. This approach helps achieve better outcomes for children and young people. Children, young people and their families are safe, healthy and achieve their full potential. The child/young person's Social Worker will develop a professional and productive relationship with the child/young person and the whole family, using creative and evidence-based practice and direct work to help parents/carers to understand what needs to change and to support positive change that the family can maintain. The Social Worker will coordinate services and ensure active and effective participation in planning and working with the family from key professionals to ensure that the family is receiving the right support at the right time. The child/young person's plan will regularly be reviewed with the family and professionals to ensure that the plan of support is right for the family and that positive change is being made. That support will mainly be provided by a Child in Need Plan. Though if the risks are significant, it will be provided through a Child Protection Plan.

Sadly, some children can only be effectively safeguarded through the taking of legal action to protect them. That may be following Pre-Proceedings, or it may occur immediately if the risks are so high that a child cannot remain safely in the family home and needs an alternative safe home.

The Lancashire Family Safeguarding Team will continue to work with the family during proceedings to attempt a safe rehabilitation back to the immediate or to the wider family where this is possible. Again, for some children that will not be possible and they may either be placed for adoption at the end of proceedings or remain looked after by Lancashire.

For more information regarding Lancashire Family Safeguarding:

Visit: <https://www.lancashire.gov.uk/children-education-families/keeping-children-safe/family-safeguarding/>

Contact: LancashireFamilySafeguarding@lancashire.gov.uk

You can find more information about Safeguarding Procedures by following the link:

<https://panlancshirescb.proceduresonline.com/index.htm>



EmPower Contextual Safeguarding Service

EmPower is Lancashire's dedicated Contextual Safeguarding Team—a name chosen by our children to reflect their voice and ownership. This multidisciplinary service is designed to support children and young people facing risks beyond the family home, recognising their strengths, potential, and the importance of community connection.

We have seven teams across the county: two in the North, three in Central, and two in the East so we can be close to the communities we support.

These teams include:

- Case-holding social workers
- Exploitation social workers
- Child and family practitioners
- Missing from home workers
- Substance misuse workers
- Mentors
- Targeted youth support workers
- Specialist and exploitation nurses

The Empower Team also work closely with the Exploitation Police and the Child and Youth Justice Service.

Contextual Safeguarding recognises that children and young people may encounter harm in environments outside their home—such as peer groups, schools, neighbourhoods, and online spaces. These experiences can affect wellbeing and family relationships, and require a holistic, community-based response.

Forms of extra-familial harm we address include:

- Child sexual exploitation
- Peer-on-peer abuse and violence (including gang involvement)
- Modern slavery
- Harmful sexual behaviour
- Criminal exploitation
- Going missing
- Radicalisation

These risks often overlap, creating complex challenges. Our response is rooted in multi-agency collaboration, ensuring that support is coordinated, focused, and effective.

All agencies across Lancashire are united in their commitment to safeguarding children and young people from all types of exploitation and harm outside the home. Agencies also work together to disrupt and prosecute those who seek to exploit children. This protocol sets out the multi-agency principles for supporting vulnerable young people, ensuring that interventions are focused, coordinated, and effective.

The service works with children who are vulnerable to or at risk of abuse from outside the home and their families, or those experiencing family relationship breakdowns, to prevent them from becoming looked after. We provide direct, intensive multidisciplinary support to children aged 13-18, and younger if they are at risk of exploitation. Each agency brings expertise to multi-agency working, enhancing responses through professional challenge and learning. The best approaches are child-centred and involve a range of agencies and practitioners.

At the heart of EmPower is a commitment to trauma-informed and strengths-based practice. We use respectful, non-judgemental language that avoids labels and empowers children to see their own resilience and potential. We create safe spaces where children feel heard, valued, and supported. Our interventions are creative and tailored to each child's unique needs, relational, building trust through meaningful engagement and positive activities and empowering, involving children and families in co-producing safety plans and identifying community allies. This relational approach fosters trust and enables effective, structured direct work.

The EmPower Team has developed a "Beyond Home" process to address significant extra-familial harm. It brings together children, families, and community supporters to identify risks and co-create safety plans. This model promotes shared responsibility, empowerment, and partnership.

Partnership working and timely information sharing are facilitated through daily meetings where professionals discuss day-to-day business and risk management. Monthly MACE (Multi-Agency Child Exploitation) meetings are held to discuss the most vulnerable, share information, and support child plans. This improves awareness of current hotspots and necessary disruptions, considering criminal and civil orders to prevent, protect, provision, and prosecute.



Children in Our Care

Social workers and other key professionals will work closely to support children and young people to remain living with their immediate family. In some situations, it is not possible for our children and young people to remain in their family home, but this is something that we will regularly revisit.

Lancashire County Council are committed to ensuring that together with our partners, we will promote positive outcomes for our children and young people who are unable to live with their family.

For children and young people who need to be cared for by foster carers, residential staff, extended family members, or keyworkers, we want to deliver outstanding and aspirational social work practice working alongside our children and young people.

The focus of the work within the Children in Our Care Service will be on achieving permanence for our children and young people, working hard to understand needs and support these, helping young people make sense of their life story. Also key to the work of these teams is preparing our children and young people for their next steps into adulthood.

Underpinning these principles is the belief that positive outcomes will best be achieved when children and young people:

- Are able to attain physical, legal and emotional permanence and wherever this is safe to do so, within their families of origin;
- Are provided with homes in which they belong and are supported to thrive;
- Understand their life story and have good family time with people who are important to them;
- Have co-produced plans;
- Have a plan to support their transition into their adulthood and adult homes;
- Have minimum changes of Social Worker;
- Receive a social work service from a social worker whose specialism is Children in Our Care once a plan for permanence has been identified;
- Have a 'service around the child', which is flexible, responsive and able to accommodate individual need.
- Children and young people will be supported in all aspects of their lives, particularly with their health, emotional resilience, diversity and equality needs and educational achievement.

Our Corporate Parenting Strategy four priority areas:

1. Achieving Permanence
2. Improving Sufficiency of Homes
3. Enhancing Health and Wellbeing
4. Improving Education, Employment and Training Outcomes

These are supported by eight strategic objectives, co-produced with young people, including:

- Ensuring children and young people have a voice in service delivery.
- Providing safe, stable, and lasting homes.
- Supporting transitions to independent living.
- Promoting physical and emotional wellbeing.
- Protecting from harm and exploitation.
- Raising aspirations in education and employment.
- Celebrating achievements through events like the PROUD Awards.



Children Leaving our Care Service

The leaving care service provide support, information and guidance to young people that have been in our care up to and/or following their 16th birthday.

There are four categories of those leaving care, all of whom are entitled to Leaving Care support after their 16th birthday. The categories are Eligible, Relevant, Former Relevant and Qualifying. Please see Leaving Care and Transition Guidance below for the definition.

Care Leavers are allocated a Personal Advisor (PA) after their 16th birthday and they will provide support until they are 21 and up to 25 should the young person feel they require ongoing support. The PA will act as a focal point to ensure that care leavers receive the right type of support.

The Children and Social Work Act 2017 introduced new duties for Local authorities to implement. This included the publication of a Care Leaver Local Offer. The Local Offer provides information about all the services and support that is available for care leavers from the Local Authority and partner agencies. The information provided includes Statutory Rights and entitlements as well as discretionary support.

The service priorities are to ensure that young people are living in suitable accommodation, engage in aspirational education, employment or training opportunities and are able to contribute positively within their local communities.

You can find more information about Care Leavers and the Care Leavers Local Offer by following the links below:

more information about the Corporate Parenting Strategy by following the links below:

- [Corporate parenting – EET strategy statement - Lancashire County Council](#)
- [Corporate-parenting-strategy-2022-2026.pdf](#)
- [Corporate Parenting Board – parental responsibility for you - Lancashire County Council](#)

Lancashire Local Offer for Care Leavers

There is a lot of information to support care leavers on the Local Offer website including information on money matters, accommodation and health and wellbeing support. It also provides important information about Pathway Planning as well as support and preparation for independence.

Following the link:

- <https://www.lancashire.gov.uk/youthzone/care-leavers-local-offer/>

You can find more information about services available to young people in Lancashire by following the links below: Lancashire Youth Zone:

- <https://www.lancashire.gov.uk/youthzone/>

Lancashire Local Offer for CYP with SEND:

- <https://www.lancashire.gov.uk/youthzone/need-to-know/special-educational-needs-anddisabilities-send-local-offer/>

Children with Disabilities Team

The Children with Disabilities Service supports children and young people from birth up to the age of 18 (and up to 25 for care leavers) who have severe or profound learning disabilities, severe or profound physical disabilities, complex health needs, or significant sensory impairments. We work closely with their families to provide child and family-centred support that meets their individual needs.

Our service is involved throughout the assessment and care planning process, working in partnership with other professionals and agencies to deliver coordinated, multi-agency support. This collaborative approach ensures that children, young people, and their families receive the right help in the right way, at the right time.

When families require additional support due to increased or complex needs, we adapt our involvement accordingly. We also provide support through safeguarding processes when necessary. In situations where parent carers are no longer able to care for their child at home, we work sensitively with families to identify suitable alternative care arrangements.

We work closely with Lancashire's Adult Social Care Young Adults Team and Health Services to support young people as they transition into adulthood. Our aim is to ensure this transition is as smooth, timely, and well-planned as possible.

In addition, the Children with Disabilities Service offers advice, guidance, and support to other social care teams when working with disabled children who may not meet the criteria for direct involvement from our service.

Lancashire Inclusion Service

The Inclusion Service includes Specialist Teachers, Educational Psychologists, Special Educational Needs and Disability (SEND) Case workers, Assistant Case Managers and Case Managers, who provide advice and support to parent carers, families, and professionals, with the additional needs of children and young people age 0-25 with Special Education Needs and Disabilities (SEND).

SEND Local Offer

The Local Offer brings together information for children and young people with special education needs and disabilities and their families.

The SEND Local Offer:

- includes information, advice, support and services
- provided by education, health, Lancashire County Council (the local authority) and voluntary organisations,
- local to Lancashire,
- for children and young people with special educational needs and disabilities (SEND) aged 0-25,
- in one place on our website at www.lancashire.gov.uk/SEND

Lancashire Break Time

Lancashire Break Time is a county-wide service providing short breaks for parent carers of children and young people with special educational needs and/or a disability (SEND). The child or young person will attend a fun group activity, whilst their parent carer gets a short break from their caring role.

This service can be accessed without a social care assessment of need where the criteria to access this service are met.

Lancashire SEND Partnership (Special Educational Needs and Disability)

The Lancashire SEND Partnership brings together all the agencies in Lancashire which provide special educational needs and disability (SEND) services for children, young people, their parents and carers, with representatives from those who use the service.

The SEND Partnership was formed following the Ofsted and the Care Quality Commission (CQC) joint inspection of SEND services in our local area.

You can find more information about the Lancashire SEND Partnership below or if you have a comment or query about the Lancashire SEND Partnership, please email the team.

[Lancashire SEND Partnership - Lancashire County Council](#)

Email: SENDPartnership@lancashire.gov.uk

Fostering, Adoption, SCAYT, Child and Youth Justice Team

Fostering

The Fostering service manages the short and long-term care arrangements for children and young people in foster care in Lancashire. The service recruits, trains and assesses a diverse range of prospective foster carers, carefully matching children/young people with approved carers who can meet their individual needs. The service also provides ongoing training and support to carers to develop their skills and to successfully maintain the fostering arrangement.

There are a number of functions including; Mainstream Assessment, assessing applicants to become foster carers, Kinship Assessment which assesses connected carers for both Special Guardianship Order (SGO) and as foster carers. Mainstream Support offering support to approved mainstream families and kinship support offering support to approved kinship fostering families. There are also two Agency Advisors who advise the Fostering and Adoption panels and service. There is a dedicated Family Finding team that support the searches of children needing a fostering family and wherever possible and suitable matches for children to in-house foster carers. The service also has a dedicated liaison worker supporting the service's first Mockingbird constellation, which is a peer support model offering learning opportunities, peer support and sleepovers to a number of fostering families within the constellation. The service has a dedicated development and stability team that focusses on developing initiatives and offering additional support to help children stay within their fostering families.

Supporting Carers and Young People Together team (SCAYT+)

SCAYT+ is a service that provides support and information to carers of children in care, children subject to a Special Guardianship Order and those adopted by the Local Authority. They contribute to the assessments and provide therapeutic support to children and young people and advice and guidance to professionals. They run a number of therapeutic training programs throughout the year. The service works systemically with the network around the child using Dyadic Developmental Practice principles and therapeutic parenting, also offering Theraplay.

Regional Adoption Agency: Adopt Lancashire and Blackpool (ALB)

ALB provides adoption services across Lancashire and Blackpool. The service, recruits adoptive parents, family finds for children/young people and matches children to adopters, provides adoption support assessments and interventions and supports adopters, adoptees and birth families. The service also arranges and supports letterbox arrangements, enables access to birth records, facilitates support groups, counselling and a universal offer to all adopters within Lancashire and Blackpool.

Lancashire Child and Youth Justice Service

Lancashire Child and Youth Justice Service provides support to children, their families, victims and communities working to reduce offending and promote positive outcomes. The principles for effective service delivery are based on a child first, trauma informed and restorative approaches.

The team is county-wide and made up of various operational workers including, Social Workers, Child and Youth Justice Workers, Young Person's Training Officers, an Education, Training and Employment Lead and seconded staff from partner agencies, including Police, Probation and Health. Health staff includes access to a Clinical Psychologist to support the trauma informed practice through leading multi-agency formulation meetings. The Child and Youth Justice Service is funded by contributions from partners which includes, Lancashire County Council, Youth Justice Board, Police, Probation and Health.



Collectively, the service offers support to children and their families in the following ways:

Prevention The Prevention service offer a range of group work and targeted intervention packages for children aged 8-18 at risk of entering the criminal justice system. Referrals for targeted intervention primarily come from the Police, Children's Social Care and Early Help Services. For children already open to Children's Social Care or the Child and Family Wellbeing Service, there will be an initial consultation as to the added value of a referral into the Prevention Service and the consideration of the most appropriate practitioner to deliver specific work.

Diversion The Child and Youth Justice Service Diversion service takes referrals exclusively from the Police following the commission of an offence and where the child is suitable for diversion away from formal criminal justice routes. The team screen cases to identify the most appropriate service to support the child and their family whilst also contacting any victims of the offence to ensure their views are taken into account. Following screening, children may be signposted to other services, including Children's Social Care and the Child and Family Wellbeing Service. For those that continue to receive Child and Youth Justice Service support, a full assessment and plan is co-produced with the child and family to try and support desistance by promoting the child's safety, wellbeing and resilience.

Operations The Operational Service support children who are subject to a court order, or a bail/remand programme following attendance at either the Magistrates Court or Crown Court, this could be via a community-based order or a custodial sentence. The Child and Youth Justice Service attends all hearings at which a child is present, providing support to the child and family and offering information to the Court which would be taken into account when imposing any sentence. Representation is essential to ensuring children receive appropriate outcomes in relation to the offence committed and reduce the potential of a custodial sentence being imposed where appropriate. The team complete detailed assessments from which a plan of support is co-produced with the child and their parent or carer.

The effectiveness of the service is measured across three national performance factors which are reported to the Youth Justice Board for England and Wales; Reducing First Time Entrants, Reducing Reoffending, and Reducing the use of Custody, along with local measures of key service areas.

Residential – Mainstream

Lancashire County Council operates 13 Residential Homes that provide care for children with a residential care plan. In addition, there are a further two SPACE Hubs designed to support children and young people as a diversion from entering care and 3 short break homes for children with different needs.

All homes deliver high-quality care and support through dedicated teams of skilled workers. Each child or young person's care plan outlines the specific support they require across key areas including health, education, social engagement, and family time. Essential to our long term commitment to our children, each child is supported in preparation for independence, ensuring that, as far as practicable, young people are equipped with the skills to care for themselves once they reach 18 and transition into adulthood.

SPACE Hubs

Embedded within our SPACE Hubs are two key teams providing targeted support to children and young people:

Field Team (formerly Outreach Service)

The Field Team supports children and young people who are at risk of entering care. Operating within the community, they deliver bespoke support to parents, carers, and the young people themselves. This includes a rapid response capability for families in crisis.

They operate 7 days a week, from 8am to 10pm focusing on stabilising family situations, preventing escalation, and maintaining family units.

Foundation Team

Also based at the SPACE Hub, the Foundation Team provides overnight care as part of diversion from care plans. Their work complements the Field Team by offering structured, short-term residential support. Their diversion strategies aim to reduce the need for long-term residential homes.

Together, both teams offer tailored interventions designed to strengthen families, promote resilience, and reduce reliance on residential care.

Overnight Breaks

In addition to our mainstream offer we have 3 short-break homes offering short term care for children and young people with disabilities. These packages are based on assessed need via the Children with Disabilities (CwD) Social Worker.

They provide children with a supportive break away from their family. Offer positive, stimulating care experiences for young people. Promote wider development, social and life opportunities.

Quality Assurance, Inspection and Safeguarding (QAIS) Service

The Service in Lancashire comprises:

- Independent Reviewing Officers (IRO) and Child Protection Conference Chairs (joint role)
- Emergency Duty Team (EDT)
- Family Group Conference (FGC)
- Schools Safeguarding Team
- Local Authority Designated Officer (LADO)
- SENDIAS (Special Educational Needs and Disability Information and Advisory Service)
- Child Employment and Entertainment Team

Independent Reviewing Officers (IROs) and Conference Chairs

Independent Reviewing Officers are responsible for reviewing and quality assuring the corporate parenting and care plan for our Looked after Children through the Child Looked After Review process, in line with the IRO Handbook (2015). They promote the participation of children/young people within decisions about their lives and promote effective practice through informal and formal intervention.

IROs in Lancashire also fulfil the Child Protection Conference Chair role. This ensures continuity of relationships and family knowledge for those children/young people who become looked after following a Child Protection Plan. The Conference Chair role involves chairing and quality assuring Child Protection Conferences and some complex Strategy Meetings to ensure that good quality decisions to create and step-down Child Protection Plans are made.

The Fostering IRO provides independent chairing and quality assurance of Foster Care Reviews. IROs act as Champions for our children who are looked after. They build direct relationships with children/young people and ensure that their Care Plan is aspirational and implemented. They maintain oversight of Care Plans in between Reviews to ensure that progression is evident. They engage with Social Workers and wider professionals to promote good quality support for our children who are looked after.

Conference Chairs ensure that Child Protection processes are based on the best interests of the child/young person and promote strengths based and inclusive plans to reduce harm. They support the participation of parents, carers and children/young people within the Child Protection process and ensure that interventions are based on sound assessments of risk and harm. Lancashire have recognised that children at risk outside the home, for example exploitation concerns, also need robust safeguarding plans and therefore have implemented 'Beyond Homes' conference, which recognises the risk outside of the home.

Our Foster Carers are a vital resource and independent oversight of their reviews promotes good quality care and support as well as individual and practice development amongst Foster Carers.

Out of hours Emergency Duty Team (EDT)

The Emergency Duty Team operates a service outside office hours during the week and continuously over weekends and bank holidays. The team consists of experienced Social Workers who are skilled in both Adult and Child Safeguarding.

The team will deal with immediate safeguarding of adults or children that cannot safely wait until normal working hours. The team prioritise referrals and work within local and national policies and procedures and statutory obligations to promote the safety and wellbeing of service users and carers. The Emergency Duty Team works with partner agencies including police, health and housing to respond to situations which require an immediate response. If you need to contact EDT telephone: **0300 1236722**.

The Family Group Conference Service

The Family Group conference Service Works in partnership with families who are facing difficult situations and/or decisions that need addressing regarding the wellbeing, care and safeguarding of their children and young people.

The aim of a family group conference is to give families and their children/young people a central role in decision making. Every family is unique with its own culture, personalities, and history.

All families come up against challenges from time to time and these can be rectified with help from relatives and friends, supported by the appropriate services.

The primary decision makers at a Family Group Conference are not the professionals, but rather family members/kinship network. Together, they plan how to resolve the situation, empowering families to make the best safe plan possible for their children/young people.

Family Group Conference referrals can be accessed for anyone receiving support from Level 3 upwards. You can find more information about Family Group Conferencing and how to refer into the service by following the link below.

Family group conferences - Lancashire County Council

Supporting you to meet the needs of the children in your care - Lancashire County Council

Safeguarding in Education Team

The Safeguarding in Education Team plays a vital role in supporting schools and educational settings to ensure the safety and wellbeing of children and young people. Through a comprehensive Service Level Agreement (SLA), the team offers a range of services including Designated Safeguarding Lead (DSL) training, Governor training, access to a dedicated advice line, regular safeguarding updates, and practical resources such as policy templates and risk assessment tools. Schools can also opt for an enhanced package that includes bespoke training, audits, consultancy visits, and additional support tailored to their specific needs. The team works closely with schools to promote a culture of vigilance and proactive safeguarding, helping staff to identify and respond effectively to concerns

The Local Authority Designated Officer (LADO)

The Local Authority Designated Officer (LADO) role is to oversee allegations made against adults who work with children, whether in paid, voluntary, or self-employed roles. In line with Working Together to Safeguard Children (2018), the LADO must be informed of any concerns that suggest an adult has harmed a child, committed a criminal offence against a child, or behaved in a way that indicates they may pose a risk to children. The LADO provides expert advice and guidance to senior managers from the initial phase of an allegation through to its resolution, ensuring that cases are handled swiftly, fairly, and in accordance with safeguarding procedures. The role also involves coordinating multi-agency information sharing, monitoring investigations, and contributing to safer recruitment, training, and awareness-raising across the children's workforce

The Child Employment & Entertainment (CEE) Team

The Child Employment and Entertainment team fulfils the licensing requirements linked to children/young people involved in employment and entertainment. They train and licence Chaperones who are responsible for safeguarding children in entertainment. They undertake inspection activity with employers and in the entertainment field. They promote awareness of employment and entertainment legislation, regulations and bylaws amongst employers, schools and a wide range of partner agencies.

Children/young people can gain significant benefits from taking part in employment or entertainment. The CEE team supports the safe and lawful engagement of children/young people in these activities.

Lancashire Support for Children, Young People and their Families

Advocacy and Independent Visitor Services

The National Youth Advocacy Service (NYAS) provides two support offers to children and young people in Lancashire, based on different criteria. However, if a young person is looked after, subject to a Child Protection Plan or has a special educational need or disability and is transitioning to Adult Services, they are here to help.

NYAS offers individual advocacy and a range of information, advice and support to ensure that the views, wishes and feelings of children and young people are respected, and their voices are heard when decisions are being made about them.

Advocates are independent and trained to support you to say what children and young people want to say, or they could say it on their behalf. The advocates work for young people so young people are in control.

NYAS also provide the Independent Visitor (IV) Service to children and young people in our care who would benefit from regular and consistent support from an IV.

Lancashire services can seek information and make referrals to NYAS for both the IV service and Advocacy by contacting NYAS using the information below:

<https://www.nyas.net>

Telephone: 0808 808 1001

Lancashire Participation Services

LINX and the Care Leaver Forum

Our Children in Care Council is called LINX- Listen, Involve, Negotiate, Express and is for children in our care aged 8-17. The Care Leaver Forum is for those who have left care aged 17-24. The groups welcome children and young people who are currently looked after or who have left care and aim to discuss relevant issues, positively influence decision-makers and shape local and national policy affecting those with care experience.

POWAR

POWAR is the name of Lancashire County Council's participation forum for children and young people with Special Educational Needs and Disabilities (SEND) aged 8-24. POWAR stands for Participate, Opportunity, Win, Achieve and Respect.

Participation is giving individual children and young people and groups of children and young people the opportunity to:

- Influence policy development, decision-making and service delivery.
- Bring about change both locally and nationally.

LINX, the Care Leaver Forum and POWAR are made up of young people who actively work towards changing the lives of children young people for the better.

Each forum runs slightly differently, according to the needs and wishes of children and young people. However, all of them offer a nurturing, fun environment and young people are supported to speak to and challenge senior managers and strategic leads on decision making and future planning.

Each forum has representatives from Central, East and North Lancashire. They meet once a month to discuss issues relevant to their care and support and to share their opinions with professionals about many issues that may affect them.

You can find more information about LINX by following the link:

<https://www.lancashire.gov.uk/youthzone/need-to-know/linx-children-in-care-council/>



Lancashire Youth Council

All young people are encouraged to get involved with their local District Youth Council to have their say about things that affect them and their friends and be listened to. District Youth Councils then come together as Lancashire Youth Council 4 times per year and work on their own projects regionally and nationally. Young people can also be elected to Member of Youth Parliament roles to represent their community.

We want young people to be involved in all aspects of our work, planning sessions, delivering workshops, facilitating meetings, planning events and much more.

There are locality groups across Lancashire and they would be really pleased to hear from children and young people.

You can find more information about the Youth Zone and Youth Council by following the links below:

<https://www.lancashire.gov.uk/youthzone/>

<https://www.lancashire.gov.uk/youthzone/things-to-do/groups/youth-council/>



Lancashire Young Carers Service

The Lancashire Young Carers Service is delivered on our behalf by Barnardos. The service aims to identify, assess and support young people aged 18 years and under who provide regular and ongoing care and emotional support to a family member who is physically ill, disabled, has mental health issues or is misusing drugs and/ or alcohol. Assessed young people will have access to support, tailored information and advice as well as targeted group activities which focus on the child but also takes a whole family approach, working with partners agencies, including health, third sector organisations and schools. Adult Carers can also continue to access the service up to 25 as they transition to Adult Carers Services. Referrals are welcomed from across the county by services, schools, health professionals or families themselves.

You can find more information about young carers and how to refer for support by contacting Barnardos:

- Telephone: 01772 432020
- Email: lancashireyoungcarers@barnardos.org.uk
- Following the link: <https://www.barnardos.org.uk/what-we-do/services/lancashire-young-carers>

Lancashire SEND Information, Advice and Support Service (SENDIAS)

Lancashire SEND Information, Advice and Support Service is a statutory service which is run at 'arm's length' from the Local Authority and provides free, confidential, impartial advice, guidance and support to parents of children with special educational needs and children and young people with SEND.

Our service will:

- Support parents/carers of children who have or may have special educational needs.
- Support children and young people who have or may have special educational needs.
- Recognise the importance of parents, carers, young people and children's views.
- Help the Local Authority and parent/carers and schools work together to meet the needs of children and young people.
- Offer free impartial advice.

We work with Lancashire children and young people aged up to 25, who have or may have SEND and their parents or carers.

We can help you to gather, understand and interpret information and apply it to your own situation.

We can provide information around the following areas in relation to SEND:

- rights, roles and responsibilities
- health and social care processes, regulations and guidance
- support from other agencies and organisations

We can also support to families in:

- managing mediation appeals, to the First tier tribunals
- exclusion from school
- liaising between you, your nursery, school or college and other professionals

Children and Young people can access the service independently from their parents.

We give support around SEND issues at every stage of a child's education, including into further education and adulthood in a variety of ways.

This includes:

- signposting
- printed and online information
- email information and advice
- telephone advice and support
- face to face support
- free courses

Contact us:

- Tel: 0300 123 6706 Monday to Friday 9am to 5pm
- Email: information.lineteam@lancashire.gov.uk
- <https://www.lancssendias.org.uk/>
- <https://www.facebook.com/Lancashire-SEND-Information-Advice-and-Support-Team-101447257945808>
- <http://www.lancashire.gov.uk/children-education-families/special-educational-needs-and-disabilities/getting-help/information-advice-and-support/>
- <https://www.lancashire.gov.uk/children-education-families/special-educational-needs-and-disabilities/preparing-for-adulthood/making-decisions-and-getting-your-views-heard/>

Notes



WORKING WELL WITH CHILDREN AND FAMILIES IN LANCASHIRE

Part Three – Information about Services and Support in Lancashire County Council Area

How to support children, young people and
families who experience challenge