Person(s) identified at being at risk of hoarding raise a safeguarding alert and refer to Bedfordshire Fire and Rescue Service for a Home Fire Safety Visit (HFSV) [www.bedsfire.gov.uk](http://www.bedsfire.gov.uk)

**Multi-Agency Hoarding Panel Process**

**Local Authority Internal Safeguarding Process**

* Discharge from process once panel agreement that person is engaging in process

**Multi-Agency Hoarding Panels organised by Bedfordshire Fire & Rescue and BLMK/ICB**

* **Case presented by care co-ordinator / allocated worker.**
* **Care co-ordinator/allocated worker has responsibility for ownership of actions.**
* **Multi-agency support from panel**
* **Review multi-agency risk assessment and agree if further actions needed**
* **Agree if further hoarding panels are required and who needs to attend**

**Hoarding Panel Triage Meeting (Fortnightly):**

* Decides as to whether hoarding panel criteria has been met.

Allocated Worker/Case manager to consider submitting referral to Hoarding panel

**Escalation Criteria for referral to Multi-Agency Hoarding Panel:**

* Individual won't engage or accept support.
* Safeguarding, risk or care plans have not led to risk reduction.
* Two or more safeguarding concerns raised.
* Support for Partner/agency engagement is required.
* Clutter rating scale is 7 or above.
* If subject to another risk process panel complete hoarding referral stating which risk panel person is known too and if representation of hoarding panel member is required. State what expertise is needed, and panel will to assign the relevant person.

**Referrals to be sent to: multiagencyhoarding@bedsfire.gov.uk**

**NO**

**Outcome response sent to referrer**

**YES**

**NO (The Care Act does not apply)**

**Significant Risk Remains**

**Risk Resolved or Reduced**

**NFA**

**Safeguarding Enquiry and Safeguarding Plan, or care management**

**YES (The Care Act applies)**

**Information is collected and decision made (DMT completed)**

**Identifier raise a safeguarding concern (self-neglect). Include:**

**- Clutter Rating Scale**

**- Risk Assessment**

Consider referral to Risk Enablement Panel, voluntary sector, GP, other.