Complex Case Pathway flow chart

Child with high risk/complex needs Inter-agency Core Group managing care plan **Outcomes blocked** Increased risks (see criteria for CCP overleaf) Referred for discussion at complex case panel by professional involved: must be discussed first with key worker and core group Case Referral (see template) indicating expectations of panel Referral approved by agency manager attending panel Referral to panel administrator (pa to Deputy Director) 2 weeks before bi-monthly complex case panel panel Panel Members notified at least 10 Special attendees (eg Police) notified and invited on behalf of DD working days before meeting Meeting chaired by Deputy Director, CEF or Div. Director, Children & Families Service, Oxford Health. Case presented by professional(s) involved. Recommendations agreed re. approvals, agencies' actions & contributions & timescales for reporting Discussion minuted (template) and signed by chairperson Panel Members liaise directly with core group to ensure promises are delivered. Key worker creates single risk management plan, and revised care plan incorporating new actions Feeding into case management review process

Reporting back to next complex case panel

Criteria for Complex Case Planning

The process seeks to deliver a flexible and holistic, multi-agency response for children and young people who have identified multiple needs, whose planned outcomes are not being achieved despite the best efforts of the inter-agency core group and for whom risks are increasing. For example:

- **Neglect:** cases with a CP Plan, which have had a plan for more than 18 months and where the area service manager has reviewed the case but remains concerned about the absence of progress
- Cases where care proceedings have been instigated but have resulted in a care order not being made, against LA advice.
- **High risk adolescents:** cases where adolescents, living in the community, whether in their families, or in care, who are exhibiting behaviours which create a risk of significant harm, whether to self or others, through violence, offending, self-harm or serious substance misuse. They may be at risk of a secure order.
- Out of county placements: cases where adolescents have been placed at long distance and are lacking co-ordinated services from a range of professionals to be able to move in-county.
- Multiple complex needs at risk of poor outcomes: cases where adolescents have both mental health problems and substance misuse; or mental health problems and learning disability; or where two statutory proceedings are in place at the same time eg. criminal proceedings and child protection conferencing for a young person with sexually harmful behaviours

(This list is intended to be illustrative, not exhaustive.)

Leading to:

Child/Young person's increased risk of:

- Abuse/neglect
- Self-harm/risky behaviours
- Harm to others
- Long-term dislocation from family and community