

Section 9: Supporting Families programme	
<b>9a</b>	<b>Supporting Families Eligibility Criteria</b>
	<p>Families which have difficulties identified in three or more of the following areas are eligible for the Supporting Families Programme:</p> <ul style="list-style-type: none"> <li>• Getting a good education</li> <li>• Good early years development</li> <li>• Improved mental and physical health</li> <li>• Promoting recovery and reducing harm from substance use</li> <li>• Improved family relationships</li> <li>• Children safe from abuse and exploitation</li> <li>• Crime prevention and tackling crime</li> <li>• Safe from domestic abuse</li> <li>• Secure housing</li> <li>• Financial stability</li> </ul>
<b>9c</b>	<b>Early Help Case Management Team</b>
	<p>All families open under the Family Service will, at the point of assessment, be screened to assess whether they meet two or more of the Supporting Family's criteria and to identify the indicators on the Supporting Families Positive Family Outcomes Form. The Case Manager must include all family members in their assessment.</p> <p>There will be a requirement on the Early Help Case Managers to include in their assessment details as to how the criteria are met in addition to recording some aspects of data required by the Supporting Families Unit, such as school attendance and ADMS / DWP benefit information.</p> <p>The Nottinghamshire Supporting Families Team will complete quality assurance of the data on the family's information provided.</p> <p>All identified families will have a Family Action Plan which will include targets agreed with the family and linked to the Nottinghamshire Family Outcomes Plan (FOP). The plan will also be the mechanism by which data is collected and reviewed for Positive Family Outcomes and other data as required by the programme.</p> <p>In partnership with the whole family we will be working towards Significant <i>and</i> Sustained Progress (SSP) against <b>all</b> the criteria which the family meet. The definition of Significant <i>and</i> Sustained Progress (SSP) will be different for every family in line with the Nottinghamshire Family Outcomes Plan (FOP).</p> <p>The Family Action Plan, and progress made towards the family's targets, will be reviewed a minimum of every 3 or 4 months and the Supporting Families Positive Family Outcomes Form updated with evidence to support the claim. At the point of closure, where significant progress has been made and all supporting evidence is available on Mosaic, the Nottinghamshire Supporting Families Team will be notified</p>

	<p>to allow the monitoring and auditing of a possible Positive Family Outcomes (PFO) claim.</p> <p>Related Document: Nottinghamshire Family Outcomes Plan (FOP).</p>
<p><b>9d Parenting and Family Teams responsibility for Supporting Family identification and Positive Family Outcome Claims</b></p>	
	<p>The Early Help Unit will direct families that have already had a whole family assessment and do not require an Early Help Case Manager to the Parenting and Family Team. The Parenting and Family Team will be responsible for completing a plan of intervention and the Supporting Families Positive Family Outcomes Form, which will be reviewed and include evidence of successful outcomes on closure.</p> <p>These families will be alerted to the Supporting Families Team via Mosaic. They will then be reviewed quarterly in line with MHCLG’s claim submission deadlines.</p>
<p><b>9e Quality Assurance of assessment, plan and interventions for Supporting Families</b></p>	
	<p>The Family Service managers will quality assure the work with families to ensure it is eligible for a claim. Scrutiny will include:</p> <ul style="list-style-type: none"> <li>• The quality of evidence recorded in the assessment and Family Action Plan to show that the criteria has been met.</li> <li>• The inclusion of SMART targets towards all identified criteria within the Family Action Plan.</li> <li>• The appropriateness of the interventions delivered to successfully achieve progress against the plan.</li> <li>• The inclusion of all required data in the assessment and Family Action Plan.</li> </ul>
<p><b>9f Auditing of Positive Family Outcomes Claims</b></p>	
	<p>At closure the Team Manager or Senior Professional Practitioner will ensure the Closure Summary complies with the requirements of the Supporting Families Programme including the availability of all relevant evidence on Mosaic.</p> <p>A minimum of 10% of families will then be audited by the Nottinghamshire Supporting Families Team.</p>