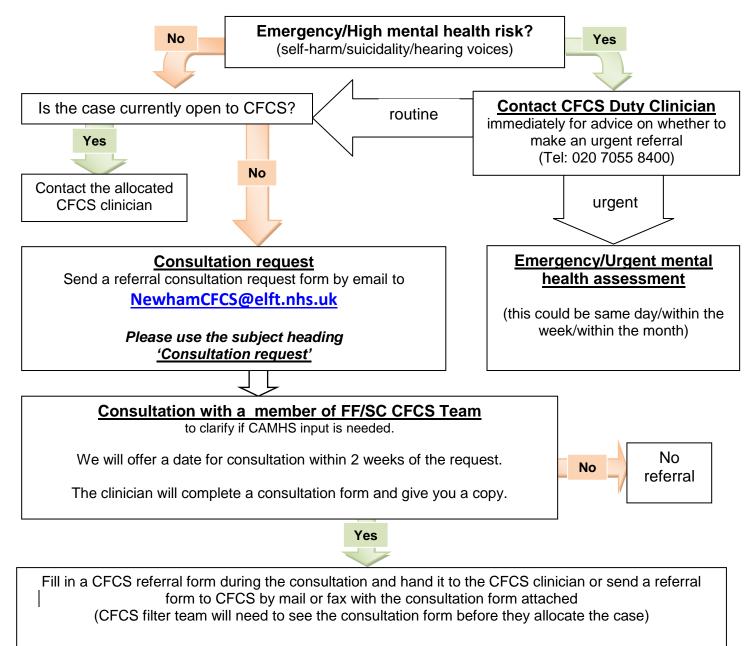
CFCS Referral Consultation Flowchart for Assessment Teams

Families First/Social Care CFCS Team

Newham CFCS, York House, 411 Barking Road, Plaistow, London E13 8AL Tel: 020 7055 8400 Fax: 020 7055 8401





When CFCS Filter Team accepts the case, an initial appointment is offered within 11 weeks.

An appointment letter is copied to the referrer.



CFCS to offer assessment and treatment.

Summary letters will be sent to the referrer after the assessment, when there is a change in care plan and at closure.

- Queries about cases already open to CFCS should be directed to the allocated CFCS worker. If you do not know who the worker is, please ring the CFCS reception (Tel: 020 7055 8400).
- Routine referrals sent directly to CFCS without prior consultation with Families First/Social Care CFCS Team will be redirected for a consultation
- Referrers need to obtain consent from the families prior to the referral (from parents for under 16, from young people if 16+).
- CFCS reception is open from Monday to Friday, 9am-5pm. In case of emergency out of office hours, families should call GP out of hours service, call an ambulance or take the young person to A&E.