

Lincolnshire
Safeguarding Adults
Board Strategic Plan
2022 - 2025



LSAB

Making safeguarding personal

Ask

Listen

**Offer
Choice**

**Work
Together**

Independent Chairs Introduction

The Lincolnshire Safeguarding Adults Board (LSAB) has a statutory duty as detailed within the Care Act 2014 to publish a strategic plan outlining what its objectives are and how it will achieve those objectives.

As the newly appointed Independent Chair of the LSAB it is a priority for me to ensure the actions we undertake are based on solid intelligence and evidence so we can maximise the impact of our resources and if delivered will result in the greatest positive outcomes for those Adults potentially at risk in Lincolnshire. Hence the objectives we have set are ones based upon sound analysis where as an LSAB we have worked with our colleagues in the Lincolnshire Safeguarding Children's Partnership, the Domestic Abuse Partnership, and the Safer Lincolnshire Partnership to undertake a joint needs assessment analysing adult abuse types, primary locations, profiles of victims and alleged perpetrators. Further analysis of the Lincolnshire Annual Safeguarding Return was additionally utilised to compliment the work undertaken through the joint needs analysis which has resulted in the establishment of the objectives for this newly created strategic plan.

It will be my task now as the Chair to work with the partners of the LSAB, together with the community, service users and carers to turn this plan as identified within the accompanying delivery plan into tangible outcomes which can make a true difference to the people of Lincolnshire.

Richard Proctor

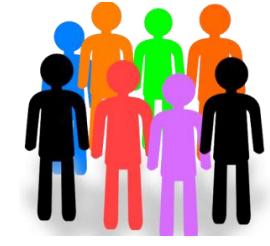
Lincolnshire Safeguarding Adults Board

Independent Chair.

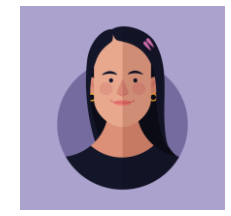


Lincolnshire – Demographics

Lincolnshire is the 4th largest county in England covering an area of 5,921 sq. km. It is predominately rural, with some of its urban areas sitting within the highest levels of deprivation in the UK. These characteristics combined with a higher proportion of older residents gives us a population with proportionally higher levels of safeguarding challenges and vulnerabilities than in most other areas of the UK.



751,171
total population



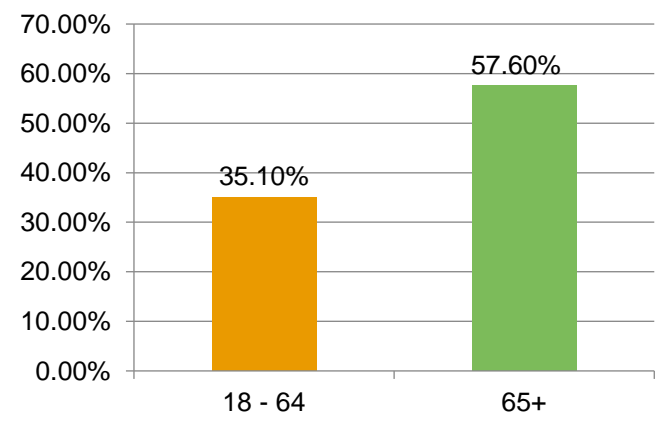
51%
Female



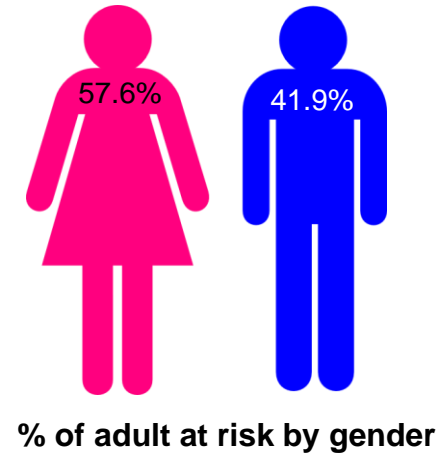
49%
Male

Safeguarding enquires data 2020/21

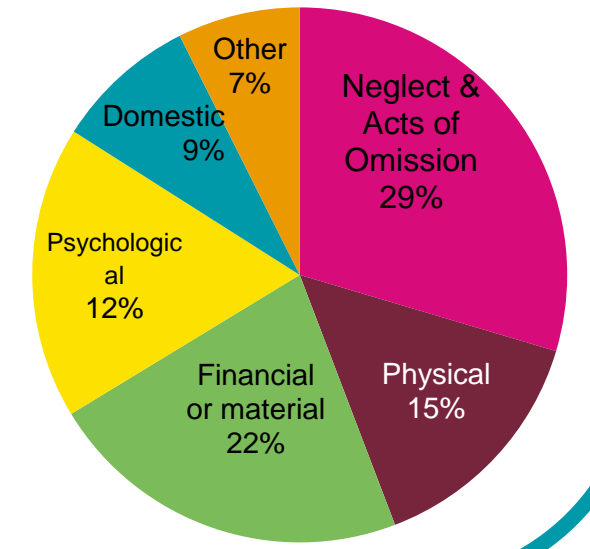
Age of adult at risk



Nearly 65% of all safeguarding enquiries occurred in the victims own home



Types of Abuse 2020/21





What does the Safeguarding Adults Board do?

The Lincolnshire Safeguarding Adults Board (LSAB) has a responsibility and a legal duty to ensure that Lincolnshire has effective multi-agency arrangements for safeguarding and preventing abuse for our most vulnerable adults.

The board has a statutory responsibility to have a three-year strategy that reflects identified areas of concern in Lincolnshire and to report back on its work each year in an annual report.

The board has a statutory duty to carry out reviews of cases where an adult at risk has died or sustained serious abuse or neglect and there are concerns as to how board partner agencies worked together to protect that individual ensuring that lessons are learnt, and good practice is shared to ensure a more joined up partnership approach to safeguarding.

What is adult safeguarding?

Safeguarding adults means protecting their health, wellbeing and human rights, enabling them to live in safety, free from abuse, harm or neglect.

The aims of adult safeguarding are:

- To prevent abuse, neglect and harm
- To reduce the risk of abuse and neglect
- To focus on improving life for the person in question
- To address the cause of any abuse or neglect that occurs
- To support adults in making their own choices and having control in how they live
- Safeguarding adults should be person centred and outcomes focused.
- To increase public understanding so communities can play a role in safeguarding alongside professionals
- To provide advice, information and support about how to stay safe and how to raise a safeguarding concern

Adult safeguarding seeks to protect those who:

- Have care and support needs
- Are experiencing, or are at risk of, abuse or neglect
- Are unable to protect themselves from the experience or risk of abuse or neglect due to their care and support needs

- [Categories and definitions of abuse](#)



The six principles of safeguarding adults

Empowerment

People supported and encouraged to make their own decision and informed consent.

Prevention

It's better to take action before harm occurs.

Proportionality

Aim for the least intrusive response that is appropriate to the risk presented.

Protection

Provide support and protection for those in greatest need.

Partnership

Services should work with their communities to provide local solutions.

Accountability

Practices in safeguarding adults should be accountable and transparent.

Making Safeguarding Personal

Making Safeguarding Personal (MSP) is the approach that should be taken to all safeguarding work. The key principle of MSP is to support and empower each adult to make choices and have control about how they want to live their own life. It is a shift in culture and practice in response to what is now known about what makes safeguarding more or less effective from the perspective of the adult being safeguarded.

MSP is about having conversations with people about how responses to safeguarding situations can be made in a way that enhances their involvement, choice and control as well as improving their quality of life, well-being and safety. It is about seeing people as experts in their own lives and working alongside them to identify the outcomes they want.

MSP focuses on achieving meaningful improvements to people's lives to prevent abuse and neglect occurring in the future, including ways for them to protect themselves. People are individuals with a variety of different preferences, histories, circumstances and life-styles; so safeguarding arrangements should not prescribe a process that must be followed whenever a concern is raised, but instead take a more personalised approach.

The Lincolnshire Safeguarding Adults Board makes it clear throughout our policy, procedures, business plans and priorities that the aims of MSP must be embedded throughout all the work we do.

Making Safeguarding Personal

Ask

- Understand the situation from the person's perspective and gather the facts using a strength's-based approach.
- What are their views and wishes?
- What are they worried about?
- What do they want to happen? What outcomes would the person like to achieve?
- What's working well? Discuss the person's strengths and what helps them to be safe.
- What needs to happen next?

Offer Choice

- Empower them to make their own choices.
- Consider the person's capacity to make relevant decisions, when they may need support with this, and who can provide this support.
- Ask who they would like to be involved?
- Be open and honest about when consent is needed and when action may be taken without consent.
- Be clear about what safeguarding is, who will be involved and what information will be shared with who.
- Be honest about what can be achieved.

Listen

- Listen carefully to what they are saying.
- Consider how the person usually communicates and any tools that may assist them in this.
- Give the person time and space to share what they feel is important information.
- Listen with empathy and respect and without judgement.
- Try to record what the person is saying in their own words.
- Pay attention to non-verbal communication.

Work Together

- Build and maintain a positive relationship with the person and work in partnership with them to achieve their desired outcomes.
- Ensure the enquiry is conducted at the person's pace.
- Establish how the person, or their advocate, wants to be involved and agree how this will be achieved.
- Share information with the person at every stage and check what they would like to happen next at every stage.
- As the enquiry progresses, assist the person to review risks and rethink the outcomes if required.
- Discuss and agree when the outcomes have been met as far as possible and confirm when safeguarding support will end.
- Feedback, did we meet their desired outcome?

Strategic Priorities

The Boards overarching priority of the next 3 years

Prevention and Early Intervention

The areas of work we intend to focus on over the coming years can be defined into 3 areas

Making
Safeguarding
Personal

Learning and
shaping
future
practice

Safeguarding
Effectiveness

Enablers

These are the tools and programmes we will use to deliver the focused work

Prevention and Early Intervention

A focus on keeping people safe by mitigating safeguarding risks before they escalate. Priority areas for focus will include:

- Further improvement in the quality and safety of Residential and Nursing Care;
- Preventing and or limiting the impact of Pressure Sores (Across NHS and Independent sector providers);
- Tackling the Domestic Abuse of older adults (includes opportunity for joint working the other three statutory boards);
- Preventing Financial Abuse (includes opportunity for joint working with the other three strategic board);
- Safeguarding Adults with Complex Needs buy piloting phase two of the Team Around the Adult approach.

To ensure that the learning from all our reviews and assurance activities is shared and embedded within partner agencies to reduce the risk of repeat incidents or causes of harm. Key areas of focus will include:

- Trailing innovative approaches to Safeguarding Adult Reviews (SAR's)
- Completing Assurance Activities to inform the continuous improvement of safeguarding practice across all partners
- Identification of themes and trends to drive training and awareness input both locally and nationally e.g. Professional curiosity, Mental Capacity
- Build on our ability to evaluate that system wide change has taken place as a result of the learning
- Supporting all stakeholders to improve the quality and impact of their safeguarding activity to improve the outcomes for adults who are abused
- Establish a constant cycle of learning and improvement at a local and national level

Learning and shaping future practice



Safeguarding Effectiveness



Ensuring the effective operation and continuous improvement of the governance, scrutiny and business processes in place to support the board to work effectively. Key areas of focus will include:

- To develop a flexible and effective communications and engagement strategy, including a review of the LSAB Information and advice offer;
- Ensuring our Quality Assurance process is robust, identifying any challenges, sharing best practice and hearing the voice of service user. This will incorporate the completion of the Local Assurance Framework by LSAB partners;
- Ensuring an effective risk/issues management process and the Boards policy and procedures including a review of the LSAB's risk register;
- Data collection and analysis to ensure our work is always based on evidence. This will include the development of an enhanced Assurance Dashboard for the LSAB Executive;
- Develop a service user and community engagement plan that will help us to further embed our co-production ambitions.

Making Safeguarding Personal

Ensuring that all LSAB Partners can consistently evidence a Making Safeguarding Personal (MSP) approach to safeguarding practice. In particular:

- Partners can evidence that they have spoken to the person at risk prior to raising a safeguarding adult concern;
- That all partners will encourage the person at risk (or their advocate) to confirm what outcomes they wish to be achieved;
- That we will seek to achieve the outcomes expressed in a personalised way
- That partners will work together to keep people safe and prevent safeguarding risks from escalating.
- Implementation of the LSAB MSP action plan





LSAB's financial resource allocation and deployment for 2022 onwards are set out below.

Finance

Income

	£
LCC – ASC	45,000
Lincolnshire Clinical Commissioning Group	45,000
Lincolnshire Police & Crime Commissioner	<u>45,000</u>
	<u>135,000</u>

Expenditure

Staff costs/fees	<u>135,000</u>
	<u>135,000</u>

Human Resources

1 x	Independent Chair *
1 x	Deputy and Chair SIRG(A) *
1 x	Business Manager
1 x	Audit and Policy Officer
1 x	Administrator
1 x	Training Officer
	* Engaged under contract for employment for fixed terms as per Memorandum of Understanding (MOU)

Conclusion

In recent years, the Board and its partners have adapted to a changing environment which included adopting safeguarding practice that was consistent with the National requirement during the pandemic.

During 2021 a large piece of work was undertaken to assess the needs of the population across Lincolnshire, which was complimented by detailed work undertaken by the LSAB. This intelligence was considered by the partnership at several assurance events to inform the priorities set out in this three year strategy and the related delivery plan.

Governance arrangements will monitor our progress against expected outcomes and partners will be kept informed of progress together with the activity undertaken reported upon within the Boards annual report.