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**Technology Enabled Prevention and Care Pilot**

Participant Information Sheet

Author Reference:

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**Welcome**

Welcome to the Technology Enabled Prevention and Care Pilot (TEPAC). Your social care practitioner has made a referral for you to be part of this pilot scheme.

We now live in a world where technology is ever evolving, with many technologies helping people to live healthier, longer, and more independent lives. We call these technologies ‘TEC’ which stands for **Technology Enabled Care**. TEC covers a range of devices and technologies such as applications to help with everyday tasks, sensors, and monitoring platforms.

The best way to see what works for an individual is to try it out in the real world and get that important feedback from the local community that can make use of it. The pilot will help Lincolnshire County Council shape the direction of TEC services for the future, so we are very grateful for your agreement to be involved in this pilot.

The County Council’s Adult Care department are working with NRS Healthcare and the University of Lincoln to help with the pilot.

**NRS Healthcare** are experts in providing equipment and technology and have worked with Health and care partners in Lincolnshire for several years. They will visit you to assess what TEC is right for you in the place that you live.

**University of Lincoln** will help with understanding how people use the technology and how it has helped with care needs. Their researchers will gather views from people who take part in the pilot.

**What Happens Next?**

Your Social Care practitioner has referred you into the pilot to see if there is a piece of TEC that could be useful to support you in your everyday life.

If there is no TEC suitable, we will let you and your practitioner know as soon as possible and they will work with you to find alternative support for your needs.

If we think there is TEC suitable, we will offer an assessment with one of the NRS Healthcare Care Technology Consultants (CTC) to look at what might be helpful to you. They will visit you within two weeks of your practitioner making the referral. The visit will be arranged with you over the phone in advance, at a time convenient to you. This will be to share what the piece of TEC does and how it can be used to support you in everyday life. The CTC will install and setup the technology, showing you how to use it and tell you about what support you can expect during the pilot.

After the installation of the TEC, you will receive a courtesy call from NRS Healthcare within two weeks to check if it is working well for you. After this, the NRS team will check in with you by telephone to see how things are going with the TEC throughout the pilot.

The pilot will run up to May 2025 and you can use that piece of TEC for the entire period or have it collected at any point. There is no cost to you for the TEC over the period of the pilot, if you still require the TEC after the pilot period, the costings will be confirmed with you.

**Evaluation**

One very important aspect of the pilot is to hear about your experience and views of using the TEC, the University of Lincoln are working with us to do this.

If you agree, the University will contact you about a month after your TEC has been installed for your help with this evaluation. After you have agreed, the University researchers will arrange to get your feedback on the pilot, through the most suitable way for you, which could be in writing, over the phone or in person. If you want them to visit you, researchers will always carry proof of their identity and they will never call unannounced at your home.

Information will be given to you so that you know exactly what taking part in the evaluation will involve and you can ask questions of the researchers before deciding to take part. Hopefully, you will find it interesting and worthwhile to be part of the evaluation. Your views will be gathered through a number of ways, including;

* A questionnaire – sent to you for you to complete in your own time or with assistance if you need it.
* An interview – the University will arrange for a researcher to contact you to find out more about your experience with the pilot.
* Invitation to a world café event where you can discuss your experience with the researchers and other people who have used TEC.

**Your Data**

As someone who is referred into the pilot, there will be personal information that we need to use to make sure the TEC is right for you, and so we know how it is helping you, including your health information.

Personal data will only be used to support provision of the TEC service to you and will be stored on secure servers. Data for analysis and evaluation will be anonymised.

We take your data protection seriously and will abide by GDPR and data protection regulations.

What will happen:

* We will ask your permission to take part, at the start of the pilot.
* When the NRS Care Technology Consultants visit you, they will confirm that you are happy to be part of the pilot and cover how and why they use your personal data.
* The pilot will provide your contact details to the University of Lincoln, so they are able to contact you to take part in the evaluation. You will have a choice to opt out at any point if you don’t want to be part of this evaluation. The University will explain how and why they use your personal data.
* We will only keep your information for as long as necessary, and in line with LCC’s retention schedules. To view these, visit the following website: <https://www.lincolnshire.gov.uk/directory/59/retention-schedule>
* Further information which sets out how Adult Care Services process personal data, and your individual rights is also available. To view these, visit the following website: <https://www.lincolnshire.gov.uk/directory-record/62059/adult-care-services-privacy-notice>
* To view the NRS Healthcare’s Privacy Notice, visit the following website: <https://www.nrshealthcare.com/images/policies/privacy-policy-tec-and-prevention-pilot-lincolnshire-12-1-24.pdf>
* Privacy information can be made available in alternative formats on request.

**Support available to you**

All the TEC used in the pilot has been thoroughly tested before it has been offered to you, although you may be the first people using it in Lincolnshire, so your feedback on using it is very important to us.

The team of NRS Healthcare Care Technology Consultants are trained, friendly and experienced in using TEC and you can find their details on the last page of this document.

**Concerns**

If you have any concerns about taking part in the pilot, please let us know. This might be because;

* The technology does not work for you or help you with your care needs
* you are unhappy with the TEC or any part of the pilot
* or simply that you do not want to take part anymore.

If you need help, have questions, or require support at any time during the pilot then below you will find the NRS team contact details.

Telephoning: 01476 852492

Emailing: [tecpilot@lincoln.nrs-uk.net](mailto:tecpilot@lincoln.nrs-uk.net)

**NRS Team**

![A person wearing glasses and a sweater

Description automatically generated]()

A person standing in a room

Description automatically generatedA person smiling for a picture

Description automatically generatedA person with a beard and mustache wearing a black jacket

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**Gavin Thirkell**

**Team Leader**

**Drew Goble**

**Care Technology Consultant**

**Dan Clarke**

**Care Technology Consultant**

**Nicola Williams**

**Senior Occupational Therapist**