

WE TAKE THIS PLEDGE SERIOUSLY

The Pledge outlines how your PA should support you and is part of our service commitment to you as your corporate parent.



CARE LEAVERS LOCAL OFFER

www.leeds.gov.uk/children-and-families/leaving-care

This site has all the information you need in one place about the services and support available to you. We have worked together with the Care Leavers Council to make sure the views and needs of care leavers are understood and included when developing this local offer.

Your PA will do everything they can to support you with the things covered in this Pledge. If you feel this isn't working or we are not meeting our Pledge, first talk to your PA to try to resolve any problems together.

If this doesn't work you can contact -

telluswecare@leeds.gov.uk or call 0113 378 5111.

We will get back to you in 48 hours (Monday to Friday) to talk to you about what you want to happen next.

We will speak to you first before we talk to anyone else. The only time we will not speak to you first is if you tell us something that makes us worried for your safety or the safety of others.

CONTACTS

My Personal Adviser

Phone

Email

Care Leavers Service

9am-5pm 0113 3789988

After 5pm or weekend: 0113 5350600

CareLeavers@Leeds.gov.uk

Participation Worker

James Rattigan

07891273111

0113 3789988

James.rattigan@leeds.gov.uk

Care Leavers Service Manager

Cairine Doyle

cairine.doyle@leeds.gov.uk

Independent Advocacy support

Leeds Children's Rights

07808 736330

Coram Voice Advocacy Helpline

0808 800 5792



THE PLEDGE TO CARE LEAVERS IN LEEDS



Promote - put your best interests first and care about your wellbeing and future.

- care about you, your life and want the best for you encourage and support you as we would our own children
- act in your best interests
- behave in a way which shows you matter
- review your pathway plan with you, and the support you receive at least every six months
- support you access all the health services you may need and how to use these
- support you access essential services, help and information that will help meet your individual needs

Listen - value your experience and wishes; involve you in decisions and planning for your future

- listen to you and understand what you want to achieve in life
- recognise and value your experiences
- involve you in decision about your life and plans for your future
- explain honestly if we cannot support you and why
- help you to access independent advocacy if you need it
- offer opportunities for you to share your views on how the care leavers service works
- be honest and clear with you even when the subject is difficult or serious
- explain what to do if you cannot reach your PA if you need to speak to someone urgently

Engage - treat you with respect; value and support your identity

- respect you as an individual, be polite and respectful
- avoid language that makes you feel uncomfortable or different
- keep in touch with you and let you know how and when you can contact us
- keep appointments or call to let you know if we must change them
- understand, value and respect your cultural, beliefs, ethnicity, gender, sexual orientation, and identity needs
- help you to access support in relation to your identity if you need this
- ensure you have access to interpreters if needed and support you to access immigration advice if you need it
- help you to have opportunities to meet with other people with similar interests and backgrounds
- help you to maintain good relationships and support you to develop new ones
- help you to keep in touch with the people who are important to you

Determined - hold high aspirations for your future and help you to achieve your ambitions

- have high aspirations for you and your future and support you to succeed
- support you to build on your ambitions and reach your goals
- support you to develop your skills and interests
- support you to access and engage in education, employment and training
- support you if you enter further or higher education

Grow - expect the best for you and help you move into adulthood successfully

- prepare you for independence and to take control of your adult life
- support you to find good quality accommodation that meets your needs
- strive to ensure that you are happy, safe and settled where you live and provide help and support if you do not feel safe
- help you to learn to budget and support you to understand your financial entitlements
- help you to access financial support and help if you need this

Encourage - support you and expect the best for you as we would our own children

- aim high for you
- be tenacious for you and support you to achieve your potential
- keep in touch with you, visit you and get to know you
- believe in you and champion your aspirations
- support you to be happy, safe and well and actively help you if you are not
- celebrate your achievements and your successes
- support you to enjoy social and leisure activities
- help you to participate in activities and maintain interests that are important to you



OUR AGREEMENT WITH YOU

As a Care Leaver from Leeds you are entitled to support from a Personal Advisor (PA). Your PA will be introduced to you while you are 17 years old and can provide direct support to you until you are 21 or, if you both agree continuing support is needed, until you are 25.

The aim of this support is to help you as you increase your independence and support you to achieve your full potential.

The Pledge outlines how your PA should support you and our service commitment to you as your corporate parent.



I (PA) commit to the Agreement and Pledge

Date
Signed:

I (young person) commit to the Agreement and expectations of me

Date
Signed:

OUR AGREEMENT WITH YOU

As a Care Leaver from Leeds you are entitled to support from a Personal Advisor (PA). Your PA will be introduced to you while you are 17 years old and can provide direct support to you until you are 21 or, if you both agree continuing support is needed, until you are 25.

The aim of this support is to help you as you increase your independence and support you to achieve your full potential.

The Pledge outlines how your PA should support you and our service commitment to you as your corporate parent.



I (PA) commit to the Agreement and Pledge

Date
Signed:

I (young person) commit to the Agreement and expectations of me

Date
Signed:

OUR AGREEMENT WITH YOU

As a Care Leaver from Leeds you are entitled to support from a Personal Advisor (PA). Your PA will be introduced to you while you are 17 years old and can provide direct support to you until you are 21 or, if you both agree continuing support is needed, until you are 25.

The aim of this support is to help you as you increase your independence and support you to achieve your full potential.

The Pledge outlines how your PA should support you and our service commitment to you as your corporate parent.



I (PA) commit to the Agreement and Pledge

Date
Signed:

I (young person) commit to the Agreement and expectations of me

Date
Signed:

OUR AGREEMENT WITH YOU

Your PA will agree to

- Keep in touch with you and let you know how and when you can contact them
- Let you know when they go on leave and provide alternative numbers and inform you of any out of hours services available to you
- Review your pathway plan with you and the support you receive at least every six months
- Be polite and respectful
- Commit to all the elements of this Pledge

We ask that you agree to:

- Stay in touch and tell your PA about any support needs you may have so that they can help
- Keep appointments or let your PA know if you have to cancel or are likely to be late
- Keep in touch and let your PA know how to contact you
- Be polite and respectful
- Work together with your PA to review your support and pathway plan at least every 6 months



OUR AGREEMENT WITH YOU

Your PA will agree to

- Keep in touch with you and let you know how and when you can contact them
- Let you know when they go on leave and provide alternative numbers and inform you of any out of hours services available to you
- Review your pathway plan with you and the support you receive at least every six months
- Be polite and respectful
- Commit to all the elements of this Pledge

We ask that you agree to:

- Stay in touch and tell your PA about any support needs you may have so that they can help
- Keep appointments or let your PA know if you have to cancel or are likely to be late
- Keep in touch and let your PA know how to contact you
- Be polite and respectful
- Work together with your PA to review your support and pathway plan at least every 6 months



OUR AGREEMENT WITH YOU

Your PA will agree to

- Keep in touch with you and let you know how and when you can contact them
- Let you know when they go on leave and provide alternative numbers and inform you of any out of hours services available to you
- Review your pathway plan with you and the support you receive at least every six months
- Be polite and respectful
- Commit to all the elements of this Pledge

We ask that you agree to:

- Stay in touch and tell your PA about any support needs you may have so that they can help
- Keep appointments or let your PA know if you have to cancel or are likely to be late
- Keep in touch and let your PA know how to contact you
- Be polite and respectful
- Work together with your PA to review your support and pathway plan at least every 6 months

