

Appendix 1

Organised and Complex (O&C) Abuse Process Flowchart

Practitioner identifies children with indicators of O&C Abuse - seeks **immediate safeguarding guidance** from their Designated Safeguarding Lead (DSL), Registered Manager or Head of Service.

DSL, Registered Manager or Head of Service offers **immediate safeguarding support** – identifies risk to children which **meets the definition** of O&C Abuse

Identifying Agency **takes immediate action:** -

- Informs **police** where there is a risk of **immediate harm** – **calling 999**.
- **Sends an enquiry for each child** to the **Children and Families HUB** - stating *this child is at risk of Organised and Complex Abuse because.....*
- The Children and Families HUB **immediately** forward to MASH

Multi-Agency Safeguarding Hub (MASH) – **take immediate action:** -

- Police in MASH inform Detective Superintendent or Chief Inspector.
- At the same time MASH inform Director of Children’s Services.
- MASH task outside agencies for background information of new cases which are not already open to Children’s Social Care.

Director of Children’s Services – organises **Urgent Strategy Discussion / Meeting** to determine: -

- When and who will, inform parents/carers of concerns for their child(ren).
- The need for Article 42 Enquiries
- The need for criminal Investigation
- Multi-agency actions to meet the children’s needs.

Relevant agency refers to Jersey Designated Officer (JDO) for children and/or Adult Workforce Designated Officer (AWDO) for Adults.

Police set up Gold Group (within 5 working days) – recognising the paramount needs of the children, a victim support and media management strategy from the start

Appoint press personnel

Gold Group Membership – Chair and Terms of Reference agreed including dates for review Gold Group

Police offender focus

Prosecution of perpetrators, child(ren) protected

Gold Group Final Review- police inform on outcome investigation – report to SP Chairperson

Closure of O&C Abuse Process prioritising ongoing needs of the: -

- Child(ren)/Parents/Carers for care and support including, legal - Pre-trial, trial and post-trial support.
- Identified learning – “What should be done differently next time?”
- Need for Rapid Review / SCR
- Practitioners for support i.e. debrief, support and counselling.
- Safeguarding Partners – to prevent recurrence of similar incident.

Where Children’s cases **may not meet** criteria for the O&C Abuse Process, they should be managed through usual safeguarding arrangements. If following further investigation there are indicators of O & C Abuse the information should be reviewed in an Urgent Strategy Meeting.

Consideration should be given to resource management and costs – Director of Children's Services to inform Chief Executive, Minister for Children and Families and the Safeguarding Partnership (SP) Chairperson. Police to inform the Minister for Justice and Home Affairs.