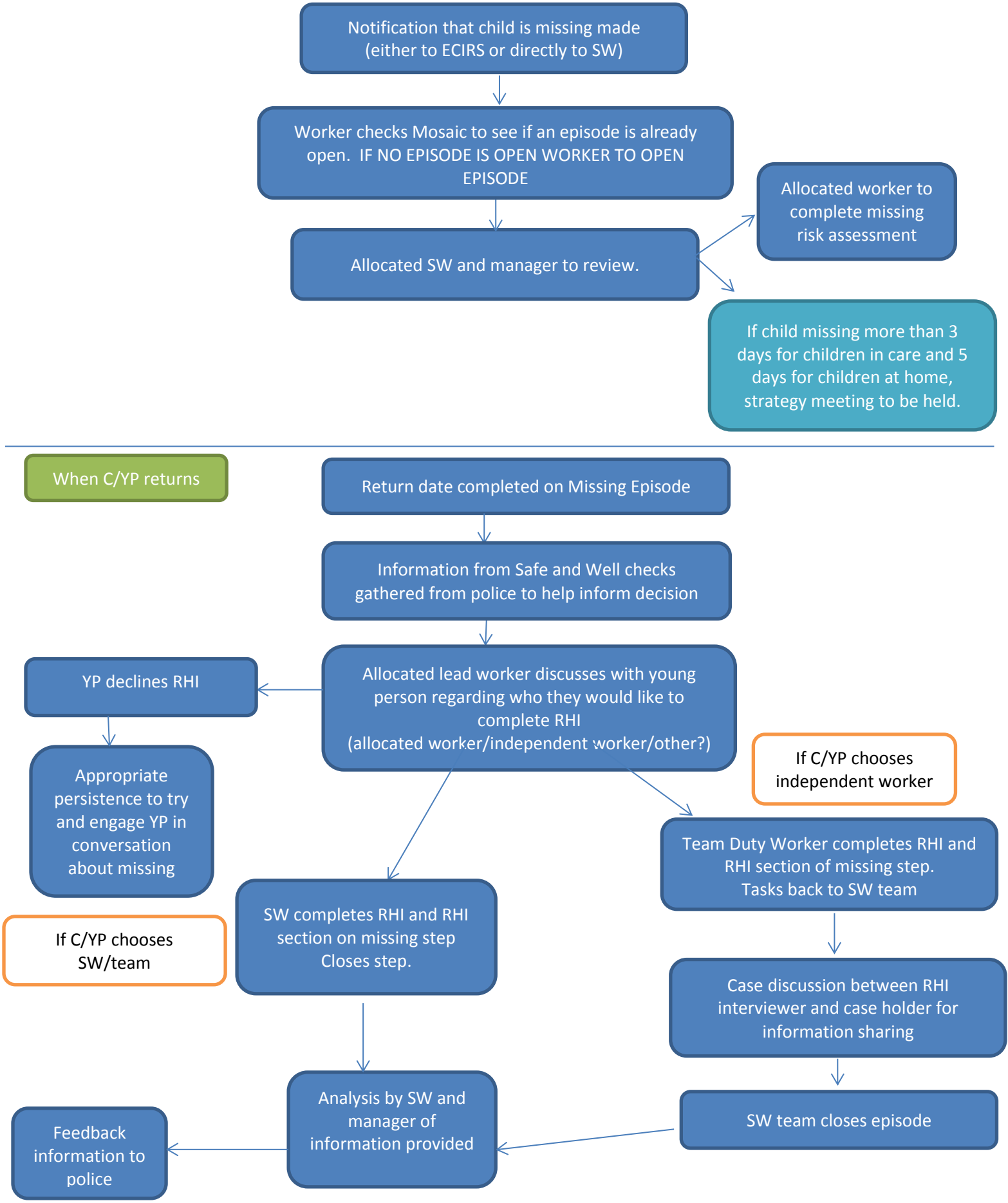Appendix 4: Flowchart of work process for children known to Ealing Children's Services)