

# Staying Close

Welcome Home  
(But not Alone)



Supported  
Accommodation



# Contents

Welcome  
Including:

## Your Support Team

Inserts:

## Young Persons Guide

Terms you may hear or read

What is Staying Close?

Who is Staying Close for?

Who will support you?

Your Home

Education Employment &  
Training

Health & Wellbeing

Interests, Culture &  
Background

Goal Setting

Family and Friends

Expectations

Concerns and Complaints

Useful Information

## Statement of Purpose

Key Summary

What is Staying Close

Your Rights

Support you will Get

Your Home

Organisational Structure

Expected Outcomes

Health and Medication

Independent Living Skills

Take Away Points

Concerns & Complaints

Useful Information

## Have Your Say

How to complain

How to give feedback

# Welcome to your own Home

We are so pleased you will be joining our Staying Close programme. It is exciting to be able to offer you this opportunity to live in your own home and make decisions for yourself about the things you want and how we can support you as you continue to move towards independent living.

This pack contains some key information to help you settle into your new home and the support we will provide and who you can contact.

The contents of this pack will provide you with an understanding of Staying Close and your agreement to engage with the staff on hand to support you and where you can seek additional help and guidance.



# Your Support Team

You will have a dedicated support team here to help you on your journey to greater independence. You never need to feel isolated or alone.

You will be living in your own accommodation, your home that you will be responsible for maintaining and keeping in good order.

You will be expected to carry out day to day tasks associated with keeping your home habitable.

As stated, you may be living on your own, but we will not leave you alone without help, you will be provided with all the support you need to make positive decisions about how you choose to live.

**Your Support Team includes: -**



## PERSONAL ASSISTANT

Name: Amy Fletcher

Known as: Amy

Role: I am your Personal Adviser (PA) and I will continue to support you with regards to all the life skills you will need as you transition into adulthood.

Telephone number: \_\_\_\_\_

Email address: \_\_\_\_\_



## TRANSITION WORKER

Name: \_\_\_\_\_

Known as: \_\_\_\_\_

Role: I will visit you regularly to ensure your plan and support meets your needs and is relevant for your aims and goals.

Telephone number: \_\_\_\_\_

Email address: \_\_\_\_\_



## REGISTERED SERVICE MANAGER

Name: Steven Stockley

Known as: Steve

Role: I will work to oversee the day-to-day operation of the service to you and link between you, your key workers and the regulatory bodies. I will uphold legal compliance and quality standards for you

Telephone number: **01332 956873**

Email address: **steven.stockley@derby.gov.uk**

**We are excited to work with you!  
Please feel free to reach out to any of us.**

# Your Rights and Participation



You have a right to share your opinions and shape your own support through Staying Close. We welcome your feedback. Please see “Have your say” flyer [copy included in pack] on how to provide your feedback.

Please also see the Young Person's Guide to Staying Close [copy included in pack] to understand your rights and participation.

You can also read the young person's guide of our “Statement of Purpose” outlining some of the support on offer. You can also obtain a more detailed version of the “Statement of Purpose” from your personal advisor or transition worker if you wish.

# Settling Into Your New Home

Moving into a new place can be exciting but also stressful.

Please let us know how we can best support you to feel comfortable and make this feel like home.

We are happy to help decorate, organise your room, meet your neighbours, etc.

We look forward to welcoming you and being a source of support as you gain greater independence! Please don't hesitate to reach out with any questions or concerns.

**This is the start of an exciting new chapter!**



**Home (But Not Alone)**

We can give you this in any other way, style or language that will help you access it.

Please contact us on:

01332 956607



Derby City Council