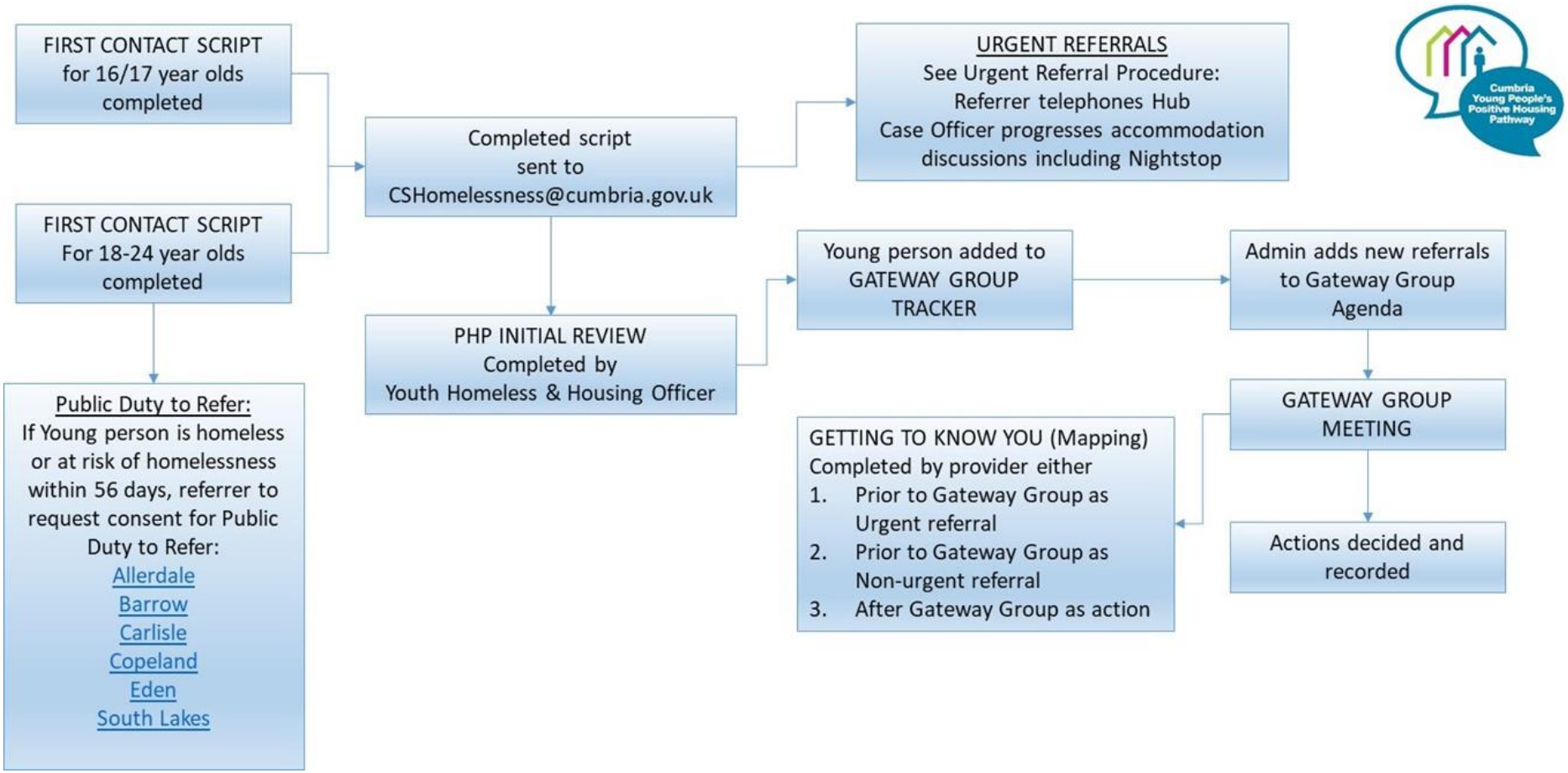
FIRST CONTACT SCRIPT for 16/17 year olds completed
FIRST CONTACT SCRIPT For 18-24 year olds completed
Public Duty to Refer:
If Young person is homeless or at risk of homelessness within 56 days, referrer to request consent for Public Duty to Refer:
Allerdale
Barrow
Carlisle
Copeland
Eden
South Lakes
Completed script sent to CSHomelessness@cumbria.gov.uk
PHP INITIAL REVIEW Completed by Youth Homeless & Housing Officer
URGENT REFERRALS
See Urgent Referral Procedure:
Referrer telephones Hub
Case Officer progresses accommodation discussions including Nightstop
Young person added to GATEWAY GROUP TRACKER
Admin adds new referrals to Gateway Group Agenda
GATEWAY GROUP MEETING
Actions decided and recorded
GETTING TO KNOW YOU (Mapping)
Completed by provider either
1. Prior to Gateway Group as Urgent referral
2. Prior to Gateway Group as Non-urgent referral
3. After Gateway Group as action
Cumbria Young People's Positive Housing Pathway